

Thurrock - An ambitious and collaborative community which is proud of its heritage and excited by its diverse opportunities and future

## Health and Wellbeing Overview and Scrutiny Committee

The meeting will be held at **7.00 pm** on **2 September 2021**

**Council Chamber, Civic Offices, New Road, Grays, Essex, RM17 6SL.**

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Arrangements have been made for the press and public to watch the meeting live via the Council's online webcast channel: [www.thurrock.gov.uk/webcast](http://www.thurrock.gov.uk/webcast)

### Membership:

Councillors Shane Ralph (Chair), Victoria Holloway (Vice-Chair), Tony Fish, Terry Piccolo, Georgette Polley and Sue Sammons

Tammy Henry (Thurrock Coalition) and Kim James (Healthwatch Thurrock Representative)

### Substitutes:

Councillors Alex Anderson, Sara Muldowney, Elizabeth Rigby and Graham Snell

### Agenda

Open to Public and Press

	<b>Page</b>
<b>1. Apologies for Absence</b>	
<b>2. Minutes</b>	<b>5 - 16</b>

To approve as a correct record the minutes of the Health and Wellbeing Overview and Scrutiny Committee meeting held on 17 June 2021.

### **3. Urgent Items**

To receive additional items that the Chair is of the opinion should be considered as a matter of urgency, in accordance with Section 100B (4) (b) of the Local Government Act 1972.

4. **Declarations of Interests**
5. **HealthWatch**
6. **Overview of responsibilities of Portfolio Holder for Health**
7. **2020/21 Annual Complaints and Representations Report - Adult Social Care** 17 - 36
8. **Thurrock Safeguarding Adults Board Annual Report 2020/21** 37 - 68
9. **Personality Disorders and Complex Needs - Presentation**
10. **Tobacco Control Joint Strategic Needs Assessment** 69 - 184
11. **COVID Update - Presentation**
12. **Work Programme** 185 - 188

**Queries regarding this Agenda or notification of apologies:**

Please contact Jenny Shade, Senior Democratic Services Officer by sending an email to [Direct.Democracy@thurrock.gov.uk](mailto:Direct.Democracy@thurrock.gov.uk)

Agenda published on: **24 August 2021**

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# DECLARING INTERESTS FLOWCHART – QUESTIONS TO ASK YOURSELF

Breaching those parts identified as a pecuniary interest is potentially a criminal offence

## Helpful Reminders for Members

- *Is your register of interests up to date?*
- *In particular have you declared to the Monitoring Officer all disclosable pecuniary interests?*
- *Have you checked the register to ensure that they have been recorded correctly?*

## When should you declare an interest *at a meeting*?

- **What matters are being discussed at the meeting?** (including Council, Cabinet, Committees, Subs, Joint Committees and Joint Subs); or
- If you are a Cabinet Member making decisions other than in Cabinet **what matter is before you for single member decision?**



Does the business to be transacted at the meeting

- relate to; or
- likely to affect

any of your registered interests and in particular any of your Disclosable Pecuniary Interests?

Disclosable Pecuniary Interests shall include your interests or those of:

- your spouse or civil partner's
- a person you are living with as husband/ wife
- a person you are living with as if you were civil partners

where you are aware that this other person has the interest.

A detailed description of a disclosable pecuniary interest is included in the Members Code of Conduct at Chapter 7 of the Constitution. **Please seek advice from the Monitoring Officer about disclosable pecuniary interests.**

**What is a Non-Pecuniary interest?** – this is an interest which is not pecuniary (as defined) but is nonetheless so significant that a member of the public with knowledge of the relevant facts, would reasonably regard to be so significant that it would materially impact upon your judgement of the public interest.

### **Pecuniary**

If the interest is not already in the register you must (unless the interest has been agreed by the Monitoring Officer to be sensitive) disclose the existence and nature of the interest to the meeting

If the Interest is not entered in the register and is not the subject of a pending notification you must within 28 days notify the Monitoring Officer of the interest for inclusion in the register

**Unless you have received dispensation upon previous application from the Monitoring Officer, you must:**

- **Not participate or participate further in any discussion of the matter at a meeting;**
- **Not participate in any vote or further vote taken at the meeting; and**
- **leave the room while the item is being considered/voted upon**

**If you are a Cabinet Member you may make arrangements for the matter to be dealt with by a third person but take no further steps**

### **Non- pecuniary**

Declare the nature and extent of your interest including enough detail to allow a member of the public to understand its nature



**You may participate and vote in the usual way but you should seek advice on Predetermination and Bias from the Monitoring Officer.**

## Our Vision and Priorities for Thurrock

An ambitious and collaborative community which is proud of its heritage and excited by its diverse opportunities and future.

1. **People** – a borough where people of all ages are proud to work and play, live and stay
  - High quality, consistent and accessible public services which are right first time
  - Build on our partnerships with statutory, community, voluntary and faith groups to work together to improve health and wellbeing
  - Communities are empowered to make choices and be safer and stronger together
  
2. **Place** – a heritage-rich borough which is ambitious for its future
  - Roads, houses and public spaces that connect people and places
  - Clean environments that everyone has reason to take pride in
  - Fewer public buildings with better services
  
3. **Prosperity** – a borough which enables everyone to achieve their aspirations
  - Attractive opportunities for businesses and investors to enhance the local economy
  - Vocational and academic education, skills and job opportunities for all
  - Commercial, entrepreneurial and connected public services

## Minutes of the Meeting of the Health and Wellbeing Overview and Scrutiny Committee held on 17 June 2021 at 7.00 pm

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**Present:** Councillors Shane Ralph (Chair), Victoria Holloway (Vice-Chair), Tony Fish, Terry Piccolo, Georgette Polley, Sue Sammons and Deborah Huelin

Neil Woodbridge, Chief Executive Officer, Thurrock Lifestyle Solutions

**Apologies:** Kim James, HealthWatch

**In attendance:** Ian Wake, Corporate Director of Adults, Housing and Health  
Jo Broadbent (Interim Director of Public Health)  
Rahul Chaudhari, Director of Primary Care, Clinical Commissioning Group  
Tania Sitch, Partnership Director Adults Health and Social Care  
Thurrock North East London Foundation Trust  
Christopher Smith, Adults Social Care  
Jenny Shade, Senior Democratic Services Officer

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Before the start of the Meeting, all present were advised that the meeting was being live streamed to the Council's website channel.

### 1. Minutes

The minutes of the Health and Wellbeing Overview and Scrutiny Committee held on the 4 March 2021 were approved.

### 2. Urgent Items

No urgent items were raised.

### 3. Declarations of Interests

Neil Woodbridge declared a non-pecuniary interest in relation to Item 7 on the agenda that Thurrock Lifestyle Solutions were currently leasing Bell House temporarily off the Council.

### 4. HealthWatch

In the absence of Kim James no HealthWatch items were raised.

### 5. COVID Update Presentation

Jo Broadbent provided Members with an update on the latest Thurrock COVID-19 Data and Intelligence:

- Current Picture, Rate per 100K Population and Positivity – Thurrock had currently one of the lowest rates per 100K population in comparison with their neighbouring local authorities and not just amongst those neighbouring authorities but in the country where Thurrock was rated 136 out of 149 lowest rates per 100K population. The positivity rate was low and had been very low for some time but had increased slightly in the past couple of weeks with rates around 25 per 100K and was very low when compared to rates back in January 2021.
- Current Picture, Positive Tests by Age Band – That the majority of cases were within the under 40s, either in the cohort who had not been vaccinated or who had only received one vaccination. That around half of the cases were the Delta variant with the other half being the Alpha variant. That in Thurrock the Delta rates had not increased as sharply as it had in other areas in the country.
- BTUH Bed Occupancy – There had been a period where there were no COVID patients in the hospital and there were now still very low numbers.
- Geographical Distribution – The LSOA data showed no infections at all and those that had were between 1 and 9 cases in each unique postcode. Three schools had a live outbreak and one with a single case, no cases reported in care homes. This was really positive and compared favourably when compared to figures from a couple of months ago.
- Current Picture – Vaccinations by Priority Group – That over 90% of over 70s had received two doses of the vaccination, the over 50s now up to 69% having had two doses and this was now being rolled out to over 21s. NHS Colleagues are planning a weekend of vaccinations to get a real push to get as many vaccinations given as possible. There had been a high uptake of vaccinations for those clinical extremely vulnerable patients with 75% of our NHS and social care staff having had two doses of the vaccine.
- Other Cohorts – Continuing work with marginalised groups and three council traveller sites will be visited this week by the mobile vaccination team, work with services was currently being undertaken to support the homeless and asylum seekers. Some analysis of those geographical areas within the borough where the uptake had been lower which the mobile vaccination team will be visiting. Although the mainstream vaccinations were being undertaken through the NHS a lot of targeted work had been undertaken to get the vaccine numbers up.
- Communications – Focus on urging people to continue to follow the current government guidance and to get their vaccination when invited to do so. Planning communications with businesses via the Business Buzz and easy reach social media posts to support vaccine outreach.

Jo Broadbent concluded that:

- Thurrock's overall rate of positive tests had increased slightly in recent weeks but remained towards the lowest levels in the country.
- Test positivity had increased slightly but remained towards the lowest level on record.



- Number of PCR tests taken by Thurrock residents had remained fairly constant.
- LFD tests made up the majority of testing with results for 10,000 tests recorded in the last week.
- Geographic distribution of cases had remained broadly similar in recent days.
- Hospital bed usage due to COVID had remained low with only one COVID bed currently occupied.
- Vaccines continued to be administered in line with COVID vaccination priority groups.
- The Key Priorities were to maximise the vaccine uptake in all age groups and surveillance of the Delta variant and enhanced contact tracing.

Councillor Ralph requested information on the number of wastage or leftover vaccines at this time. Rahul Chaudhari stated that a piece of work had been undertaken about three weeks ago to look at the wastage number of vaccines and the actual wastage was 0.08% in line with the 100,000 dosages delivered so the wastage was very minimal. Some of this wastage could also be attributed in the way that it was delivered but was pleased to announce the numbers were very good.

Councillor Ralph questioned whether more PCR testing would be undertaken in line with the Delta variation now in Thurrock. Jo Broadbent stated there was the capacity of PCR testing in the borough if needed and that the testing sites would remain in situ for the current months.

Councillor Fish stated that in September last year the picture was similar to now in that we were in a pretty good position but in December/January the picture had changed and was horrendous. Even though the trends were going upwards and the number of vaccines administered had increased he questioned whether we could expect a similar situation to happen again. Jo Broadbent agreed with Councillor Fish's comments and stated the vaccination programme had put Thurrock in a very different position and the data available had stated that the protection after two doses was quite high and the delayed final stage of the roadmap would be to roll out the vaccine to another nine million people across England so there would be fewer small cohorts that would be susceptible to the infection going forward.

Councillor Polley questioned whether the current vaccine was adaptable if the Delta variant started to escalate in numbers. Jo Broadbent stated that work was ongoing across the pharmaceutical industry to develop and modify strains of the vaccine and eventually may have a mixture of strains in one vaccine. Councillor Polley continued to thank all the volunteers for their hard work at the vaccination centres.

Neil Woodbridge thanked the CCG colleagues for helping to ensure that disabled people and the most vulnerable groups had been supported but questioned whether there was a strategy in place that focused on those people from the black or minority ethnic community who were still resisting to have the vaccination. Jo Broadbent stated that it was hard to generalise

across different ethnic groups and some analysis had been undertaken to pinpoint those geographical areas and to look at those cohorts on the basis of ethnicity vulnerability to try and reach as many people as possible. There had been some hesitancy about how the vaccine was rapidly developed and information needed to be provided to ensure residents that safety had not been compromised it had been done in a different way. Questions around fertility had been raised and there had also been a lot of misinformation on social media. These concerns could be targeted through social media messaging and through face to face communications to try and understand people's concerns.

## **6. Adult Social Care - Provider Services Transformation**

Ian Wake presented the report that set out the proposals to transform the adult social care provider services division and stressed that these were proposals and that no decisions had been made. This would be a Cabinet decision that had invited overview and scrutiny members to comment on the proposals as part of the normal consultation process. Ian Wake referred Members to the three proposals contained within the report which were (1) Restructure and transform the way that we provide care to create self-directed teams that he firmly believed would improve outcomes for residents and staff (2) Transformation of the day care services and (3) Proposal to decommission the meals on wheels service and action to provide this service through other mechanisms.

Councillor Ralph stated that this was the first time this report had been presented to this committee for members to review and to comment on.

Councillor Ralph welcomed Councillor Huelin, Cabinet Member for Adults and Communities, to the meeting to add any additional comments. Councillor Huelin stated that the report was very positive that would allow people who were receiving care to have much better control and to have a better understanding of individual needs who they could connect to in smaller groups locally. This in turn would connect them to other people and have the ability within their line of management to make changes rather than undertake a full very lengthy referral system. Councillor Huelin stated the day care provision was not disappearing it was being improved and stated the proposals would improve outcomes and health and wellbeing.

Councillor Ralph referred to the options of whether respite would be extending at Cromwell Road to which Ian Wake stated that by offering bespoke acceptable services and by rationalising the care on one site, money could be saved on buildings and more comprehensive services in terms of day care and respite would be available.

Councillor Ralph questioned the maximum distances that service users would have to travel to which Dawn Shepherd referred Councillor Ralph to Appendix 2 of the report that detailed the mileages in more detail. That an impact assessment would be undertaken on every service user to look at their distance of travel to Cromwell Road.

Councillor Ralph asked for reassurance again that no services were closing down and the services were being relocated to a better location which would offer extended hours to which Ian Wake agreed.

Councillor Ralph noted that this industry was low paid, low valued and had a high turnaround of staff and questioned what could be done.

Councillor Holloway was upset to read the meals on wheels service was a nice to have service rather than an essential one, and continued to state that this was more than just a delivery service. Councillor Holloway was concerned that no proper consultation had been undertaken and there needed to be one.

Councillor Holloway questioned what “much higher” meant in paragraph 3.6.3 of the report; paragraph 5.1 referred to the consultation and questioned what consideration had been given to the other 34% service users who did not have alternative options should the service no longer be available. Councillor Holloway stated this report focused on the elderly and the Council needed to make sure they were all ok. Councillor Holloway also stated there appeared to be no service in place yet to replace it and although she understood we had to be efficient but something needed to be in place and not just waiting for a service to pop up; paragraph 3.7.2 referred to the savings of £554,000 and questioned whether this would be reinvested back into the service to make sure that overall adult social care had that investment to provide the best services for those people that need it. Ian Wake replied in order to Councillor Holloway questions by stating that once all the £4 incomes had been tallied up alongside the cost to run the service, the cost to the Council would be £190K. In regards to timings this would be a fair challenge as development on those services could not start before a decision had been made to close this and that conversations had taken place with the service manager to look at the wider range of alternatives that were available. In regards to the final question the budget for next year would go to Cabinet for approval and could not give any guarantee that the £554,000 would go back to adult social care.

In relation to Councillor Holloway question, Councillor Huelin stated that calculation would be £190,000 divided by the 29 service users which totalled just under a £18 per meal.

Councillor Ralph referred to another proposal which had set up a micro enterprise to provide an alternative option and questioned how much they would be charging per meal to which Ian Wake stated the programme had not been set up yet and therefore this figure could not be calculated at this time.

Councillor Holloway stated that the calculation provided by Councillor Huelin did not present value for the service that was being provided and recognised that the service should be run in a better way. Her concern was the reduction of the service not supporting the user and there being no plans in place and that there was no safety net to ensure there would be a service for those people who would be impacted. Councillor Holloway recommended the service should not be cut until a consultation had taken place and a

replacement service was in place for those that needed it, this will ensure that no one would be forgotten or missed.

Councillor Ralph agreed that it was part of this committee to scrutiny and comment on the report before it goes to Cabinet and was also concerned that in theory those 29 service users could be left without a meal.

Councillor Fish stated the report referred to independence which he understood as giving people the choice and control over what happened to them, the support they actually needed and would like to see the service developed alongside service users. Ian Wake stated that the Council, under the Care Act 2014, had a legal duty to ensure every service user had a package of care and support and reassured Members that every service user would be assessed to ensure the correct care package was in place.

Councillor Polley agreed that micro enterprises could offer more specific meals to individuals and could offer a self-centred approach that would focus on the elderly residents and agreed that there needed to be a safety net with a service in place before services were closed. Councillor Polley had concerns on the quality of the consultation and questioned how day care would work at Cromwell Road when it was opened to all. Councillor Polley welcomed the report which had lots of positives as a starting point but conversations should commence that would offer the potentials to service user care and more people friendly services.

Councillor Piccolo questioned whether transport would be available to Cromwell Road as required; if a service user cannot source a meal would this be provided at Cromwell Road until something was in place and agreed that small teams were a good system with massive benefits for both the service user and carers. Ian Wake stated that residents would be offered much more choice of how service users got to Cromwell Road with a bespoke service and an available constant flow of traffic. Councillor Piccolo questioned whether the transport service would cope with the influx of service users to Cromwell Road to which Dawn Shepherd stated there would be an increase in drivers with 85% of service users arriving by mini bus.

Councillor Ralph questioned how those service users would receive a meal if they were not able to use the mini bus to get to Cromwell Road to which Dawn Shepherd stated that assessments would be carried out on all service users to identify those and put safety nets in place to ensure that every service user received a meal.

Neil Woodbridge stated that in regards to meals on wheels he reassured members that in the community there were solutions available for individuals that received meals from family members, from a pub or local café and these solutions could be worked on through the health and wellbeing teams. In regards to the day care centre Neil Woodbridge stated it could be seen as a consolidation rather than a closure and that transport required some careful solutions put in place. In regards to the consultation his comments were that the voice of the elderly and also carers, especially family carers, should be

heard. Also Neil Woodbridge asked how future proof were the proposals in regards to future capacity in terms of population in Thurrock with more vulnerable people who may need this service. Ian Wake stated that was a challenge with the growing elderly population and that a range and bespoke provision was required to best future proof provisions rather than having a single model and trying to expand as one size provision would not suit all.

Councillor Ralph questioned whether Cromwell Road had the opportunity for expansion to which Dawn Shepherd stated the plan would be to change the rooms currently used by staff and for storage into rooms for activities which would offer a menu of activities such as arts, crafts and cooking. Residents would have a choice of what activities they would like to do either as a group or individually. That there was also an outside area with the opportunity to undertaken garden activities.

Councillor Sammons commented that the journey for some residents was part of their day and encouraged the interaction on board. Councillor Sammons stated the opportunity to offer varied entertainment activities was good but support must be encouraged around meal times but concluded that the report had some very positive and promising recommendations.

Councillor Holloway suggested the recommendation be amended to reflect the comments made this evening and that a consultation be undertaken. Following some discussion on the recommendation it was agreed that democratic services would take this away and look at the recommendation wording and send to Members for approval.

Councillor Ralph referred Members to the three proposals contained within the agenda and agreed and commended the work undertaken under proposal one to restructure and transform the way that we provide care to create self-directed teams that he firmly believed would improve outcomes for residents and staff; ensure that the transportation had to be the right transport and the most suitable transport in regards to the second proposal on transformation of the day care services. In regards to third proposal to decommission the meals on wheels service and action to provide this service through other mechanisms it was agreed that a new recommendation be added as shown below as recommendation 2.

## **RESOLVED**

- 1. That the Health and Wellbeing Overview & Scrutiny Committee commented on the proposals to transform and improve Provider Services set out in this paper.**
- 2. That the service should not be cut until a consultation has been held and individual plans for those currently receiving the meals on wheels service are designed in a collaborative approach with service users, service user families and their carers.**

*Councillor Huelin left the Council Chamber at 8.33pm.*

## **7. Orsett Hospital and the Integrated Medical Centres - Update Report**

The Council and NHS partners had been working together to develop a new model of care that would provide integrated health and social care services, delivered from modern, high quality premises and able to attract the best staff. Four new Integrated Medical Centres would locate the new model of integrated care in the heart of the communities they served, bringing a greater range of health, social care and third sector services under one roof, and improving and simplifying care pathways for residents and patients. That despite the impact of the pandemic, particularly on acute services provided by Basildon University Hospital, good progress had been made with planning, financing and service transformation for all four Integrated Medical Centres, and dedicated programme management continued in place. Christopher Smith provided members with a very detailed update on the progress of the Integrated Medical Centre programme and the proposed closure of Orsett Hospital.

Councillor Ralph thanked officers for the report and although understood that Orsett Hospital was due to close in 2025 he questioned and asked for reassurance that Orsett Hospital would not close if these target dates were extended past the 2025 date.

Councillor Ralph referred to the 2000 patient spaces at the Corringham Integrated Medical Centre and questioned whether this was a completely new surgery being built or was this existing doctors in that area taking over those spaces.

Councillor Polley also asked the same question for the Purfleet Integrated Medical Centre.

Rahul Chaudhari stated that in response to the Corringham Integrated Medical Centre it would be existing doctor surgeries from Stanford Le Hope that would be taking up those spaces. That consultation was being undertaken with GP partners in Corringham and that there were two interested surgeries who would be interested into moving into that new Integrated Medical Centre. Councillor Ralph stated that it was rubbish that these were not additional 2000 extra appointments and that Corringham critically needed extra spaces for doctor appointments and would not be fit for purpose in Corringham nor in Purfleet if those were the plans. That extra spaces and new doctors were needed not existing doctors moving into new premises. Ian Wake stated that this was not about buildings it was more about workforce and at the Integrated Care Partnership meeting today a presentation had been given that highlighted the growing pressure on primary care in terms of demand. Ian Wake continued to state that the concept of the Integrated Medical Centres was to create fantastic spaces that would be appealing for new GPs that were coming through training and in the future be able to attract more GPs into Thurrock. That it also had to be recognised that we were in a very competitive market for GPs against a national shortage and

that the recruitment of workforce continued to be an enormous challenge. Ian Wake also stated that primary care was much broader than just GPs and that Rural Chaudhari had undertaken a brilliant piece of work on mixed skills workforce with the use of pharmacies, paramedics and physios and reminded Members this was not just about doctors.

Councillor Ralph stated although he took on board Ian Wake's points he suggested we looked at the number of houses being built in Thurrock if we cannot get the doctors to serve the patients that already live in Thurrock. Councillor Ralph continued to say it was unacceptable that new spaces in the new Integrated Medical Centres were not being generated for new doctors. That it had been promised from the beginning that these were to be new doctor practices.

Councillor Holloway stated that initial ideas were for additional health centres to be built to increase capacity within the primary care field and although understood workforce was an issue but the plan initially was to increase capacity. Councillor Holloway referred to the Purfleet Integrated Medical Centre where it was now understood that the GP practice would actually close when the Integrated Medical Centre opened and this was not the understanding and that nobody believed that this was going to happen. That the Integrated Medical Centres were not just serving the communities that they will be placed in they would be serving borough wide therefore the reassurances of increased capacity in the health system was really concerning. Ian Wake stated that nobody had ever promised additional capacity and what had been stated was that there was a national workforce challenge and that Thurrock was in a competitive market to recruit GPs. That Thurrock would need to create a work space where GPs could manage complex patients, giving them access to a whole range of services which would then become an attractive offer that would put Thurrock in a prime position to attract primary care staff. That nobody could force GPs to work in Thurrock, there was a competitive market and that needed to be recognised.

Councillor Ralph stated his confusion that new GPs would not be attracted to the new Corringham Integrated Medical Centre as there would be no space for them as the existing 2000 patients would have been relocated there.

Councillor Fish referred to the Primary Care Strategy and questioned how the recruitment of GPs for the Integrated Medical Centres was going. Rahul Chaudhari stated the Primary Care Strategy not only looked at recruitment of GPs but also attracted a wider mix of workforce within primary care. That this had been a challenge but some positive moves had been made but the focus had to be to recruit more GPs partners within the batch with a more balanced workforce and a long term commitment within Thurrock.

Councillor Polley stated the recruitment of GPs was not a new issue in Thurrock and her understanding was that the Integrated Medical Centres were to improve services and to free up Basildon Hospital. Councillor Polley stated that for no further provision of new GPs into the Purfleet Integrated Medical Centre was a real concern. Councillor Polley also stated her concern

with this transition as she had been unaware that the new buildings would be for existing GP surgeries. Councillor Polley also questioned the design of the building and whether they were designed for unwell persons and had the emergency services been made aware that they might have to visit these sites. Councillor Polley then asked for some clarification on the meaning of Net Zero Carbon as mentioned in the report. Ian Wake stated he thought Net Zero Carbon was a new requirement of NHS buildings under NHS substantiality rules but since the report had been written the situation had moved on. That no definite answer could be provided as the guidance had not been published and was not expected to be received until December. Ian Wake stated there had been some discussions as to whether the Integrated Medical Centres would need to meet this guidance and following meetings with senior members of NHS England, Thurrock may be offered some dispensation.

Councillor Piccolo referred to the atrocious plans for Grays Integrated Medical Centre to reuse 19 old buildings which would no way near be approaching the net zero carbon efficiency. That Councillor Piccolo could not accept the proposal that 30 to 40 year buildings, spread over one site would be used for the main centre. That the cost of updating the existing buildings would be absolutely atrocious and should not be used for the flag-ship of those medical centres and stated this needed to be undertaken properly with a new building. Councillor Ralph stated that when Members attended the site visit they were shown plans for new buildings. Councillor Holloway stated she believed it was to be a mixture of both new and reused buildings.

Councillor Holloway stated her concerns on the continuing changes to plans which in turn would be difficult and upsetting for residents. Councillor Holloway stated that for new Members this report would have been informative but she had seen this report so many times and did not want to see this report again but wanted to see a more detailed report such as what was happening and what was going into each Integrated Medical Centre.

Members agreed that Ian Wake would provide a regular update in the form of a briefing note with key timescales and milestones following the monthly Programme Board Meeting.

Councillor Holloway suggested that a letter from the Chair of the Health and Wellbeing Overview and Scrutiny Committee and Councillor Mayes, as Portfolio Holder for Health be sent to NHS England asking them to formalise the timescales and when decisions would be put into place. Councillor Ralph agreed and that he would liaise with Councillor Mayes. Councillor Polley suggested in the letter it was reinforced the Council's position on the Memorandum of Understanding that the facilities at Orsett Hospital do not close or be removed until all of the Integrated Medical Centres were up, running and staffed.

Neil Woodbridge provided a prospective from the disabled people's point of view on the proposed Integrated Medical Centres. That the longer term medical provision of those using the buildings needed to be looked at; was



having more GPs the answer or could there be another answer such as a different model of working; patients having power to control their own medication; design of the buildings should include changing spaces built into them and that good acoustic and signage would be ideal.

## **RESOLVED**

**That the Health and Wellbeing Overview and Scrutiny Committee considered and noted this report.**

### **8. Work Programme**

Councillor Ralph briefed Members on the proposed Scrutiny Review and asked for Members input into selecting a potentially topic to investigate and develop across the year so that it can be used to demonstrate measurable outcomes after a year's work. He also stated that as part of this review we will be looking to reduce the number of "to note" reports and will be introducing a new briefing note system where directors would decide if a full report was needed or simply a briefing note. These briefing notes would be shared with members outside the meeting and members would have the opportunity to ask questions at the meeting which can be done under a new standing agenda item entitled Agreement of Briefing Notes.

Councillor Ralph suggested the topic could focus on Mental Health, face to face doctor appointments, long waiting times with NHS 101. Members agreed to discuss topics outside of the meeting.

Councillor Holloway welcomed the scrutiny review and how this could measure outcomes but identified that HOSC was different to other overview and security committees as reports to note were received from the CCG and NHS England and it was still very important for members to receive them.

Members agreed to add a report on Sexual Violence Joint Strategic Needs Assessment to the work programme.

Members agreed to add a report on Primary Care to the work programme.

**The meeting finished at 9.28 pm**

Approved as a true and correct record

**CHAIR**

**DATE**

Any queries regarding these Minutes, please contact  
Democratic Services at [Direct.Democracy@thurrock.gov.uk](mailto:Direct.Democracy@thurrock.gov.uk)

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<b>2 September 2021</b>	<b>ITEM: 7</b>
<b>Health and Wellbeing Overview &amp; Scrutiny Committee</b>	
<b>2020/21 Annual Complaints and Representations Report – Adult Social Care</b>	
<b>Wards and communities affected:</b> All	<b>Key Decision:</b> Non Key
<b>Report of:</b> Lee Henley, Strategic Lead, Information Management	
<b>Accountable Assistant Director:</b> Les Billingham, Assistant Director, Adult Social Care	
<b>Accountable Director:</b> Ian Wake - Corporate Director of Adults, Housing & Health	
<b>This report is public</b>	

## Executive Summary

The annual report on the operation of the Adult Social Care complaints procedure covering the period 1 April 2020 – 31 March 2021 is attached as an appendix. It is a statutory requirement to produce an annual complaints report on Adult Social Care complaints.

The report sets out the number of representations received in the year, key issues arising from complaints and the learning activity for the department.

### 1. Recommendation(s)

**1.1 That the Health and Wellbeing Overview and Scrutiny Committee consider and note the report.**

### 2. Introduction and Background

2.1 This is the annual report covering Adult Social Care complaints for the period 1 April 2020 – 31 March 2021.

### 3. Issues, Options and Analysis of Options

3.1 This is a monitoring report for noting, therefore there is no options analysis. The annual report is attached as an appendix and includes consideration of reasons for complaints, issues arising from complaints and service learning.

### 3.2 **Summary of representations received during the reporting period**

The following representations were received during 2020/21:

- 122 Compliments
- 5 Initial Feedback
- 28 Complaints
- 17 MP enquiries
- 121 Member enquiries

Further detail on the above is outlined within the appendix.

### 3.3 **Learning from Complaints**

Complaints and feedback provide the service with an opportunity to identify areas that can be improved; they provide a vital source of insight about people's experience of social care services.

Upheld complaints are routinely analysed to determine themes and trends and services are responsible for implementing learning swiftly. Further details are outlined within the appendix.

## 4. **Reasons for Recommendation**

- 4.1 It is a statutory requirement to produce an annual complaints report on Adult Social Care complaints. It is best practice for this to be considered by Overview and Scrutiny. This report is for monitoring and noting.

## 5. **Consultation (including Overview and Scrutiny, if applicable)**

- 5.1 This report has been agreed with the Adult Social Care Senior Management Team.

## 6. **Impact on corporate policies, priorities, performance and community impact**

- 6.1 All learning and key trends identified in the complaints and compliments reporting has a direct impact on the quality of service delivery and performance. The reporting ensures that valuable feedback received from service users and carers is captured effectively and regularly monitored with the primary focus on putting things right or highlighting and promoting where services are working well.

## **7. Implications**

### **7.1 Financial**

**Implications verified by: Jonathan Wilson**  
**Assistant Director Finance**

There are no specific financial implications arising from the report.

### **7.2 Legal**

**Implications verified by: Lindsey Marks**  
**Deputy Head of Law**

There are no legal implications as the report is being compiled in accordance with complaint regulations.

### **7.3 Diversity and Equality**

**Implications verified by: Natalie Smith**  
**Strategic Lead Community Development and Equalities**

There are no specific diversity issues arising from this report.

### **7.4 Other implications** (where significant) – i.e. Staff, Health, Sustainability, Crime and Disorder)

- None

## **8. Background papers used in preparing the report** (including their location on the Council's website or identification whether any are exempt or protected by copyright):

- None

## **9. Appendices to the report**

Appendix – Adult Social Care Complaints and Representations Annual Report 2020/21

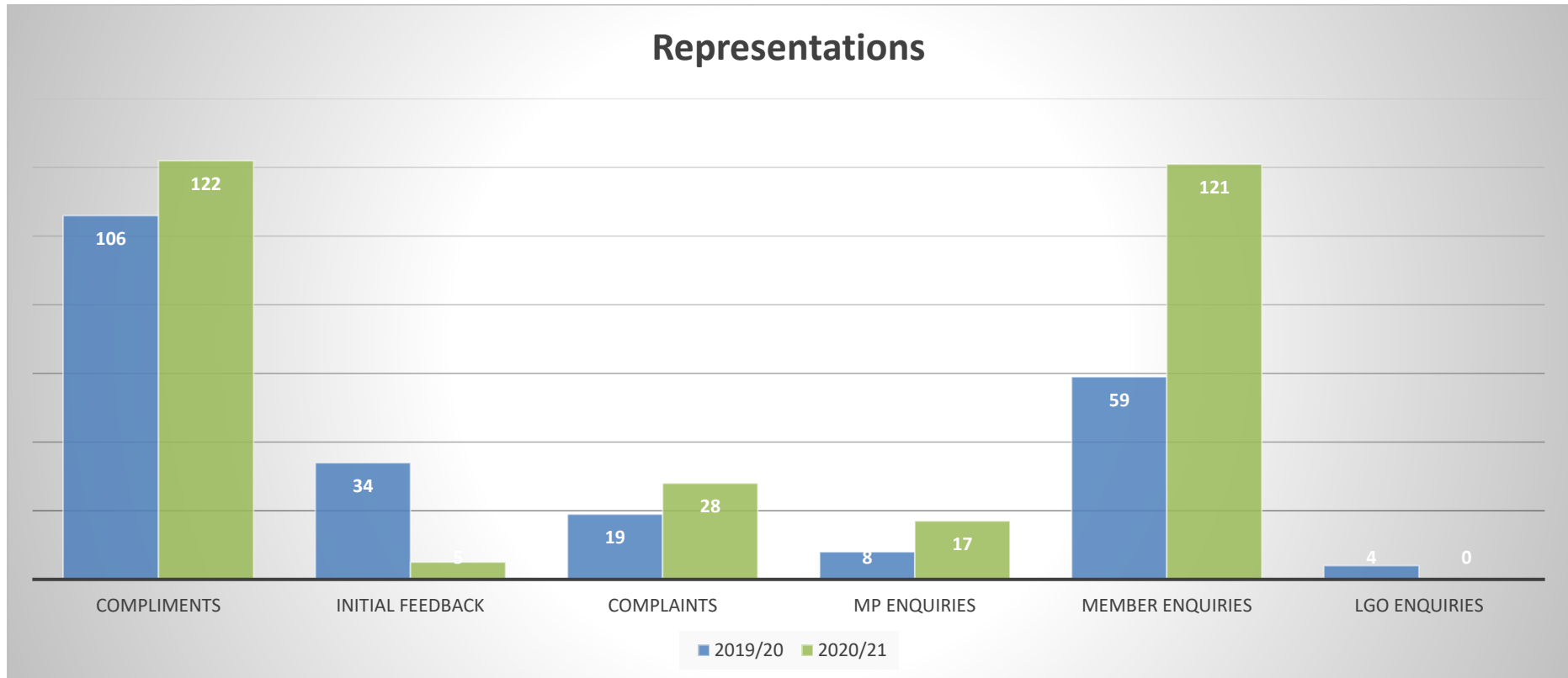
### **Report Author:**

Lee Henley  
Strategic Lead, Information Management  
HR, OD & Transformation

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### Volume of Representations 2020/21 vs 2019/20

Below is a comparison of representations received for both years. During 2020/21, **293** representations were received, compared with **230** for 2019/20.



## Complaints – 2020/21 vs 2019/20

Below is the comparison between the two years broken down into more specific detail including those complaints involving both internal and external providers.

Feedback:	Initial Feedback	Low Intervention	Medium Intervention	High Intervention	No. withdrawn / Cancelled	Total to be investigated	Cases closed in period*	% of complaints upheld in period	% timeliness of response for those due in period*
2020/21	5	27	1	0	0	28	28	57%	81%
2019/20	34	17	2	0	2	17	18	61%	79%
Difference	-29	+10	-1	0	-2	+11	+10	-4%	-2%

\* For 2020/21, of the 28 closed complaints, 27 relate to the period 2020/21 and 1 relates to 2021/22 (but this was closed in 2020/21).

\* For 2020/21 16 of 28 closed complaints were upheld

\* 2020/21 timeliness is based on 27 complaints being due in the period (22 from 27 within timeframe).



## Root cause analysis and associated learning:

Complaints are analysed and the top themes are identified below. Learning from upheld complaints is recognised by the service as part of complaint resolution.

Root cause analysis and learning from upheld complaints:	Root Cause 1 and associated learning	Root Cause 2 and associated learning	Root Cause 3 and associated learning
<b>2020/21</b>	<b>Quality of Care</b>	<b>Homecare maintenance</b>	Communication
<b>Learning</b>	<p><b>Complaints 1 and 2</b> – Conduct of staff (Homecare).</p> <p>Learning - Carers reminded of the professional standards that must be followed during all visits.</p> <p><b>Complaint 3</b> – Use of recreational drugs by a service user (AK Supported Living).</p> <p>Learning – Staff will provide support to residents in this area along with written notices being issued to residents.</p> <p><b>Complaint 4</b> – Conduct of staff relating to the issuing of antibiotics (Commissioning)</p> <p>Learning – All staff involved were reminded of the standards that are expected of them. The matter was also dealt with in-line with council process.</p>	<p><b>Complaint 5</b> – Decking area rotting and garden/grounds had not been maintained (Collins House).</p> <p>Learning – Actions were taken to ensure that grounds are maintained going forward and that the decking area is repaired.</p>	<p><b>Complaint 6</b> – Complaint regarding a lack of contact and updates (Community Led Support Team 4)</p> <p>Learning – Staff reminded of importance of ensuring residents are kept updated on any ongoing enquiries</p> <p><b>Complaint 7</b> – Complaint relating to family members visiting (Carolyne House)</p> <p>Learning – Ensure there is consistent communication with the family</p> <p><b>Complaint 11</b> – Complaint regarding lack of contact from care worker (Thurrock Care at Home)</p> <p>Learning - Coordinators to ensure they return telephone calls. If they are unable to</p>

	<p><b>Complaint 8</b> – Handling of care assessment (Community Led Support Team 3)</p> <p>Learning – Reassessment from a new Social Worker was arranged for care user to ensure the best care placement is provided</p> <p><b>Complaint 9</b> – Handling of care call (Thurrock Care at Home)</p> <p>Learning - All care calls/visits are now two care worker assisted with equipment. Previously only morning and evening calls had 2 care workers present (not the lunch and tea call/visit)</p> <p><b>Complaint 10</b> – Carers attending home when service user was in hospital (Thurrock Care at Home)</p> <p><b>Learning</b> – Staff reminded to use correct system when logging updates to care call system.</p> <p><b>Complaint 12</b> – Carer not following care plan (Thurrock Care at Home)</p> <p>Learning - Care workers involved reminded during supervision to read the care plan.</p>		<p>complete this themselves, then they must ask a colleague to complete this.</p> <p><b>Complaint 15</b> – Complaint regarding the contents of a voice mail left by member of staff. (Homecare)</p> <p>Learning - Additional training provided to staff to ensure that when leaving voice messages the correct details are taken and reiterated correctly</p>
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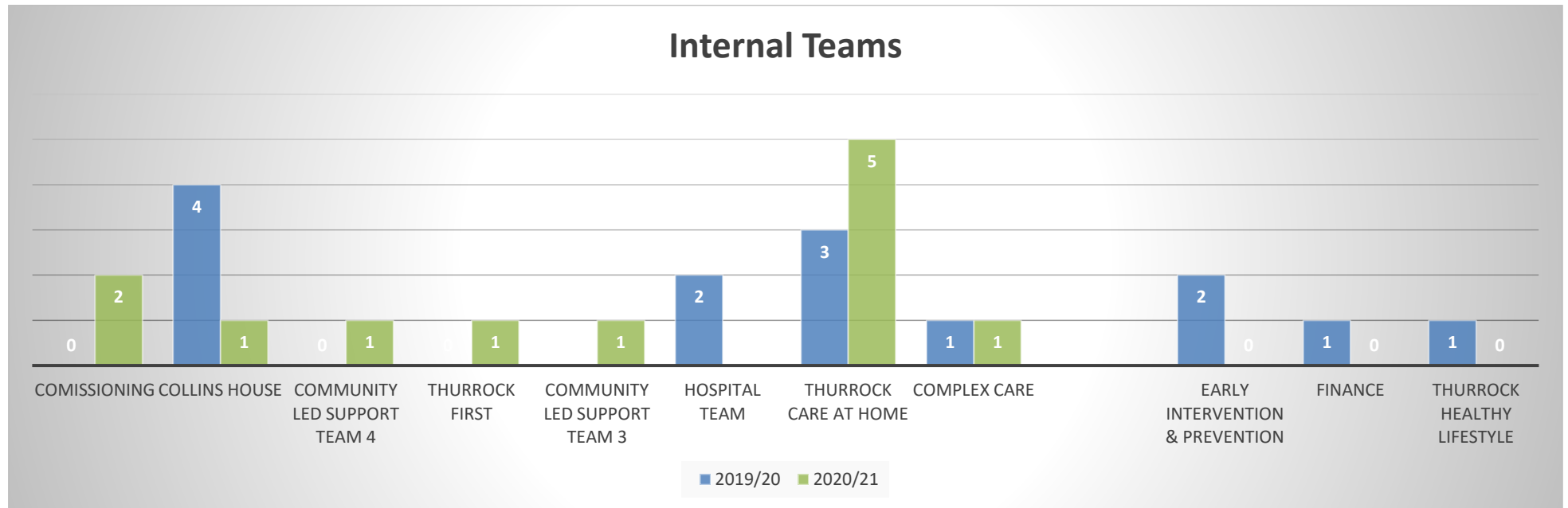
	<p><b>Complain 13</b> – Carer spilling hot drink on service user (Homecare)</p> <p>Learning – Service user’s support plan was updated to avoid reoccurrence of this issue and further staff were allocated to the emergency on call. Additional training provided to staff involved.</p> <p><b>Complaint 14</b> – Carer not following care plan (Thurrock Care at Home)</p> <p>Learning – All careworkers reminded of importance of following the care plan</p> <p><b>Complaint 16</b> – Items of clothing missing from care users room (Leatherland Lodge)</p> <p>Learning – Training provided to staff</p>		
<b>2019/20</b>	<b>Quality of Care</b>	<b>Assessment</b>	<b>Communication</b>
<b>Learning</b>	<ul style="list-style-type: none"> <li>Medication Audits changed from weekly to daily and Senior Carers will be undertaking further medication administration training</li> <li>Staff member (carer) reminded of professional</li> </ul>	<ul style="list-style-type: none"> <li>Prior to the admission of a resident, ensure all information regarding potential safeguarding issues is gathered.</li> </ul>	<ul style="list-style-type: none"> <li>Ensure documentation is fully recorded and the family are notified regarding changes in a resident’s condition.</li> <li>Ensure the family are always informed when an injury occurs to a resident.</li> </ul>

	<p>standards required during all visits</p> <ul style="list-style-type: none"><li>• Staff reminded to provide additional support during meal times and ensure rooms are regularly cleaned</li><li>• Staff reminded of the importance of the correct use of protected personal equipment</li><li>• Staff reminded to dress service users appropriately</li><li>• To ensure residents security by allowing them to lock doors</li><li>• Ensure recording of information is accurate and ensuring medication is always provided</li></ul>		<ul style="list-style-type: none"><li>• Staff reminded to ensure questions from the family are directed to the duty manager to formally respond to.</li><li>• Communication between staff for handovers to be improved and if delays occur these are communicated to all affected parties.</li></ul>
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**Complaints regarding internal teams and staff:**

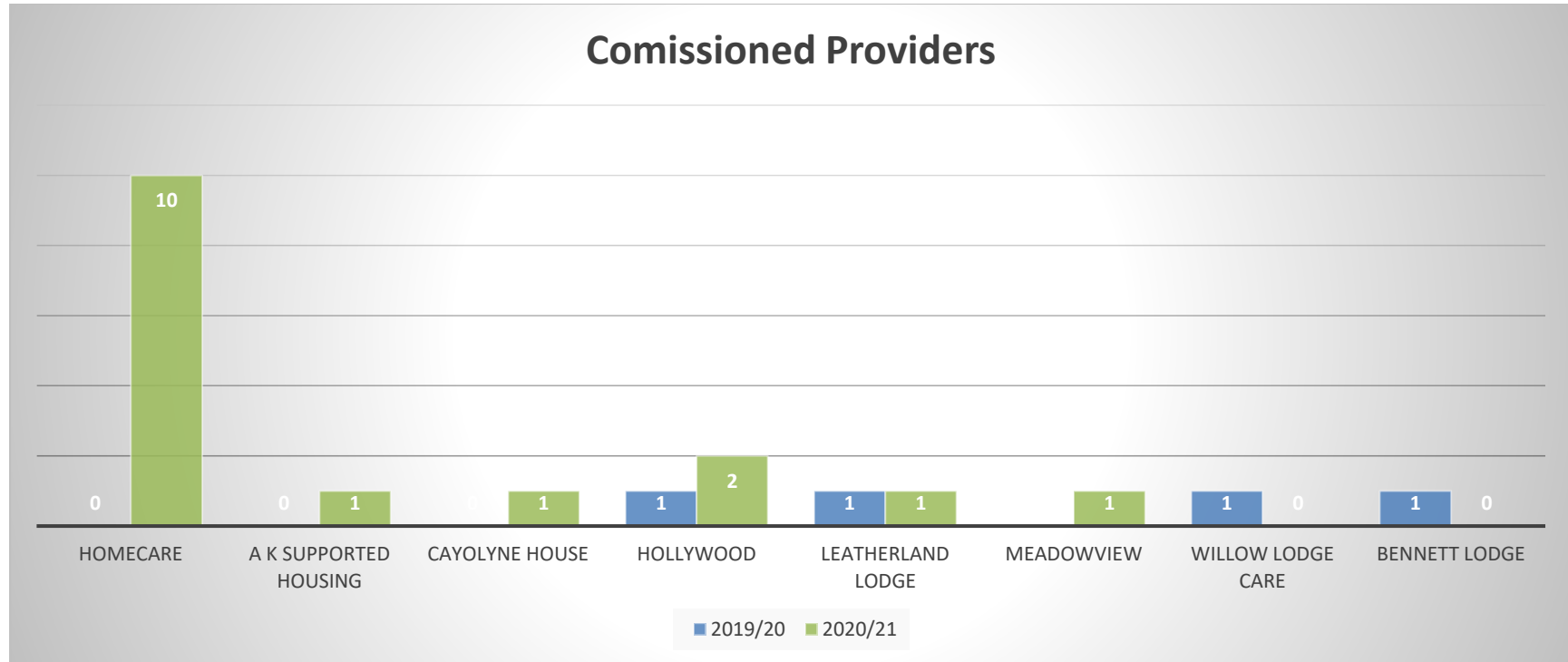
**12 of 28** complaints responded to within this period are for internal teams/services. This compares with **14 of 18** during 2019/20.

Note – From 1 April 2020, complaints data is also captured and reported upon for the Essex Partnership University NHS Foundation Trust, for those areas where services are jointly managed with the council.



**Commissioned Providers:**

**16 of 28** complaints responded to within this period are for commissioned providers. This compares with **4 of 18** during 2019/20.



### Upheld Complaints:

Percentages for upheld complaints for the services below appears high. This is due to the low volume of complaints that are in-scope of this report. Figures in brackets below represent the numbers of upheld complaints for those received and closed in period.

Complaint Area	Volume 2020/21	% Upheld	Volume 2019/20	% Upheld
Homecare	10	40% (4)	0	N/A
Thurrock Care at Home	5	100% (5)	3	100% (3)
Contracts & Commissioning	2	50%(1)	0	N/A
Hollywood Rest Home	2	0%	1	0%
Collins House	1	100%(1)	4	100% (4)
Leatherland Lodge	1	100%(1)	1	100% (1)
Complex Care	1	0%	1	100% (1)
Community Led Support Team 4	1	100%(1)	0	N/A
Community Led Support Team 3	1	100%(1)	0	N/A
Thurrock First	1	0%	0	N/A
AK Supported Housing	1	100% (1)	0	N/A
Carolyne House	1	100% (1)	0	N/A
Meadowview House	1	0%	0	N/A
Hospital Team	0	N/A	2	0%

<b>Willow Lodge Care Home</b>	0	N/A	1	0%
<b>Thurrock Healthy Lifestyle</b>	0	N/A	1	0%
<b>Bennett Lodge</b>	0	N/A	1	100% (1)
<b>Finance</b>	0	N/A	1	100% (1)
<b>Early Intervention &amp; Prevention</b>	0	N/A	2	0%

#### **Local Government and Social Care Ombudsman (LGSCO) Complaints:**

There were no enquiries from the Local Government and Social Care Ombudsman (LGSCO), where they reached a final decision on any cases within the reporting period. This is positive and shows that the council are effective at dealing with complaints at the first point of contact.

#### **Alternative Dispute Resolution (ADR):**

Complainants are seeking resolution and welcome the involvement of a neutral third person who will be able to assist both the complainant and the service in negotiating a settlement to their complaint. ADR is implemented as a mechanism to resolve complaints swiftly should the complainant request escalation. This involves assessment of the presenting issues by the Complaints Team. It can also include mediation with the complainant and the service area.

There have been no ADR cases in the reporting period.



## Enquiries:

In the reporting period the following was received:

- 17 MP Enquiries
- 121 Member Enquiries

<b>MP Enquiries</b>	<b>Total</b>
Community Development	5
Public Health	3
Catering	1
Collins House	1
Local Area Coordination	1
Merrie Loots Farm	1
Older People Mental Health	1
Preparing for Adulthood	1
Thurrock Care at Home	1
Thurrock First	1
Willow Lodge Care	1

<b>Members Enquiries</b>	<b>Total</b>
Public Health	54
Thurrock First	16
Community Development	12
Blue Badges	7
Local Area Coordination	6
Safeguarding	6
Collis House	2
Community Led Support Team 1	2
Contract Compliance	2
Early Intervention & Prevention (East)	2
Thurrock Care at Home	2
Willow Lodge Care	2
Bluebell Court	1
Early Intervention & Prevention (West)	1
Finance	1
Hospital Team	1
Joint Reablement Team	1
Leatherland Lodge	1
Oak House	1
Preparing for Adulthood	1

### External Compliments:

A total of **122** compliments have been received during this period compared to **106** within the same period last year. A breakdown of the areas that these relate to is shown below.

Note – These relate to compliments that have been sent to the Complaints Team to record on the complaints system.

Service Area 2019/20	Number of Compliments
Joint Reablement Team	34
Thurrock Care at Home	10
Hospital Team	10
Collins House	8
Disabled Facilities Grant	8
Older People Mental Health	6
Extra Care	6
Rapid Response Assessment Service	5
Local Area Coordination	5
Early Intervention & Prevention (East)	4
Safeguarding	3
Blue badges	2
Careline	2
Day Care	1
Complex Care	1
Preparing for Adulthood	1

<b>Service Area 2020/21</b>	<b>Number of Compliments</b>
Disabled Facilities Grant	30
Thurrock First	24
Hospital Team	7
Joint Reablement Team	7
Community Led Support Team 1	6
Barn & Coach House	5
Blue Badges	5
Day Care	5
Extra Care	5
Local Area Coordination	5
Collins House	3
Rapid Response Assessment Service	3
Careline	2
Catering	2
Community Development	2
Older People Mental Health	2

Safeguarding	2
Bennett Lodge	1
Commissioning	1
Community Led Support Team 2	1
Complex Care	1
Grays Court Care Home	1
Hollywood	1
Public Health	1

A small sample of compliments received for 2020/21 are captured below:

- Hollywood Care Home** - I just want to add how amazing Hollywood Care Home have been with Mr B. They were firstly, the only care home that would consider him on discharge from hospital. They managed his aggressive outbursts and basically took care of him. They are always helpful when I or the Dementia Crisis Team or Memory Assessment Service were going in.
- Thurrock First** - I emailed requesting a referral for my parents. My family and I cannot thank you enough for your speedy and helpful response. We would like to thank the member of staff who contacted me the same day. Today I attended whilst the rails were fitted. My sister and I were contacted prior to any visit so that one of us could be there. We really appreciate all of the support and help - especially in these times of the pandemic. Could you please pass on our sincere thanks to all that have assisted our parents, also to everyone at Thurrock First who do an outstanding job pointing people in the right direction.

- **Disabled Facilities Grant (DFG)** - It's not too much to say that my new shower has changed my life. Before I had to rely upon a family member to pick me up once or twice a week to take me to her house to use her adapted shower and now I can have a shower whenever I want to. The builders fitted everything to suit my needs and I can't fault it. The DFG Service also helped me to seek advice to apply for disability benefits which has really helped. Very impressed, the service is superb!
- **Careline** – Mrs B called and at the end of our conversation she said she has used Care Line so much in the last 2 weeks that she is extremely grateful that you “always come up trumps”. She expressed her gratitude for your help saying she couldn't have done without it.
- **Joint Reablement Team** - I visited Mrs B today to see how she has been managing. Mrs B said that when we first started care she was very anxious and nervous, but since having the support she is feeling more confident and feels that she can manage independently. She wanted to thank everyone for their help and that they were all lovely and kind, and supportive.
- **Community Led Support Team 2** - I'd just like to let you know how fantastic the staff have been in supporting me. I have worked in depth professionally with social workers through Thurrock and I want say through my experience they are a credit to the system. My case or rather my parents' case has been complicated and tiresome for all parties but the staff have always been supportive of our plight. Social workers like this encourage me to finish my social worker degree. I'm sure you are always made aware of the negative so wanted to let you know of some positives.
- **Thurrock First** - I had a conversation with a service users wife this evening, she would like me to pass on her appreciation to the whole team who have helped her husband, telling me he has been treated 'wonderfully' that everyone is 'Brilliant' and she is 'very grateful'. The lady informed me the help they have received has been life changing and has given her husband some independence back

<b>2 September 2021</b>		<b>ITEM: 8</b>
<b>Health and Wellbeing Overview &amp; Scrutiny Committee</b>		
<b>Thurrock Safeguarding Adults Board Annual Report 2020/21</b>		
<b>Wards and communities affected:</b> All	<b>Key Decision:</b> Not applicable	
<b>Report of:</b> Jim Nicolson, Independent Chair of Thurrock Safeguarding Adults Board		
<b>Accountable Assistant Director:</b> Les Billingham, Assistant Director of Adult Social Care and Community Development		
<b>Accountable Director:</b> Ian Wake, Corporate Director of Adults, Housing and Health		
<b>This report is public</b>		

## Executive Summary

The Care Act 2014 states that all local authorities have a duty to establish a Safeguarding Adult Boards (SAB) and as a minimum must have three members; locally executive representation is provided by Thurrock Council, Thurrock Clinical Commissioning Group and Essex Police. The Act and the accompanying Statutory Guidance set out the responsibilities of the SABs, which includes helping and protecting adults in its area by developing, sharing and implementing a joint safeguarding strategy.

SABs have three core responsibilities:

1. To produce and publish an Annual Report detailing how effective our work has been.
2. In collaboration with stakeholders and Healthwatch, produce a Strategic Plan setting out how we will meet our objectives, and
3. Conduct Safeguarding Adult Reviews (SAR) for any cases which meet the criteria.

### 1. Recommendation(s)

**1.1 That the Safeguarding Annual Report be noted by Health & Wellbeing Overview and Scrutiny Committee Members.**

### 2. Introduction and Background

2.1 The aim of the Thurrock Safeguarding Adults Board (TSAB) is to ensure the effective co-ordination and delivery of services to safeguard and promote the

welfare of at risk adults in accordance with the Care Act 2014 and the accompanying Statutory Guidance. To achieve this aim TSAB works with partners and local communities to ensure that safeguarding services work well, are constantly improving and meet the needs of local people by:

- Preventing abuse and neglect from happening.
- Responding quickly when abuse or neglect does happen, and
- Always putting the adult’s wishes at the centre of the process.
- Raising awareness of safeguarding adults, and the role everyone can play in responding to, and preventing, abuse and neglect.

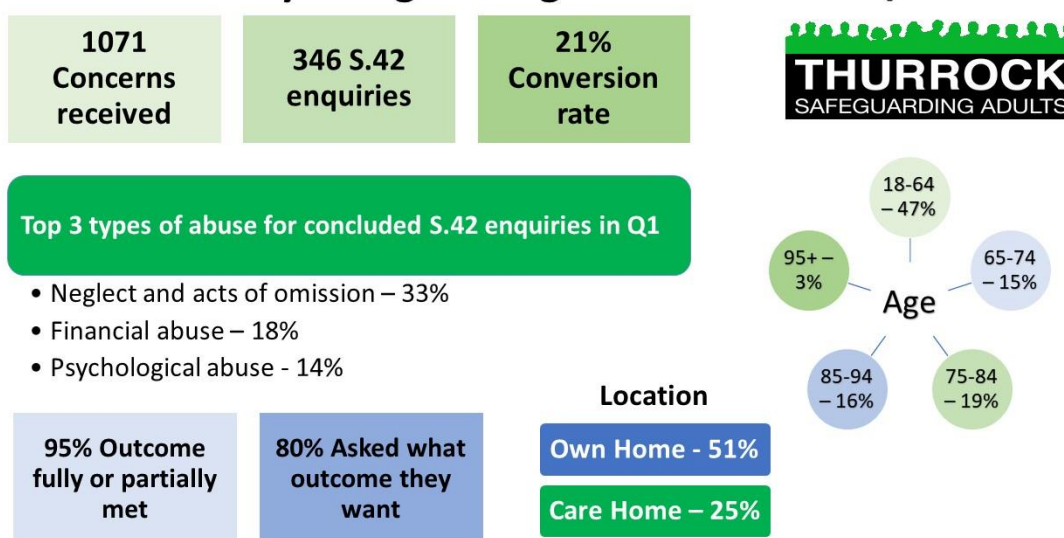
2.2 The Care Act 2014 requires that each Safeguarding Adults Board (SAB) publish an Annual Report, that it be shared widely and specifically to key partners including, the Chief Executive and Leader of the Local Authority, Essex Police, Healthwatch and the Chair of the Health and Wellbeing Board.

2.3 The Annual Report sets out the adult safeguarding activity within Thurrock for the period 2020/21 and what our priorities are moving forward.

### 3. Safeguarding data

3.1 The information below gives a summary of safeguarding data for the year. Work has been ongoing this year to improve the accuracy of recording of abuse types to enable more accurate information moving forward. COVID-19 has significantly affected safeguarding activity nationally and in Thurrock, the audit and operational groups will continue to monitor the data for trends over the next year.

## Summary Safeguarding Adult Data 2020/23





#### 4. Safeguarding Adult Reviews (SAR)

- 4.1 No SAR referrals were made in 2020/21 although the Board did review SARs from the eastern region to look at the recommendations and whether there was learning for Thurrock. The Board also raised awareness of the SAR criteria with its partner agencies.

#### 5. Finance

- 5.1 During 2020/21 the SAB was funded by the three core partners, Thurrock Council, Thurrock NHS Clinical Commissioning Group and the Office of the Police, Fire and Crime Commissioner.

<b>Income</b>	<b>£</b>
Budgets contributions from the CCG – £18,750, OPFCC – £18,750 & Thurrock Council – £74,160	£111,660
Carry forward from 2019/20	£49,473
Ring fenced money for SARs	£15,000
<b>Total</b>	<b>£176,133</b>

- 5.2 The total expenditure during 2020/21 was £89,782 which was mainly staff costs. Due to COVID-19, the Board was unfortunately unable to undertake all the activities planned for the year, and for which funds had been allocated. The resultant underspend will therefore be carried forward to fund plans to implement the Board's Priorities in 2021/22.

#### 6. Strategic Objectives

- 6.1 Thurrock Safeguarding Adults Board published the refreshed Strategic Plan in 2020 which was developed in partnership with the local community. The Strategic Plan was also produced in an Easy Read format. The Board's Priorities for 2020/23 are:

- To increase our understanding of abuse and neglect: using data to create profiles by location, abuse type, perpetrator, care and support need.
- To contribute to implementing the recommendations of the Sexual Abuse/Violence Joint Strategic Needs Assessment (JSNA).
- To focus on perpetrator disruption.
- To strengthen transitional safeguarding arrangements.

- 6.2 For all the workstreams task and finish groups were established to help to gather information about the issue in order to create more detailed delivery plans. We also:

- Developed a new and improved performance dashboard. This provides a more visual picture about abuse and neglect in Thurrock.

- Commenced our audit programme, auditing cases based upon themes such as safeguarding and domestic abuse.
- Finalised the exploratory study of the scale and nature of sexual exploitation of adults and transition aged young people in Thurrock.

6.3 During the coming year, April 2021 to March 2022, our main focus will be to work through the delivery plans for the Strategic Objectives 2020/23. We will:

- Develop a quality assurance framework to assess the quality of the work we do in order to safeguard adults.
- Publish the exploratory study of the scale and nature of sexual exploitation of adults and transition aged young people in Thurrock virtually in order to share the findings and recommendations.
- Ensure that training is available for staff on a range of topics including; modern day slavery, domestic abuse, cuckooing and sexual exploitation.
- review the learning from both local and national reviews around how our approach to transitions could be improved.
- Continue to analyse the impact of the pandemic on vulnerable people and plan to address any additional safeguarding needs that emerge as a consequence.
- Update our SAR policy and form and implement the recommendations for the National SAR analysis to ensure we are prepared for future referrals/best practice.
- Refresh our prevention strategy with new themes.
- Continue to work closely with our local partnerships; Community Safety Partnership, and Local Safeguarding Children's Partnership, Essex and Southend Safeguarding Adult Boards.

## **7. Reasons for Recommendation**

7.1 That the committee note the contents of the annual report and the future strategic priorities of the Safeguarding Adults Board.

## **8. Consultation (including Overview and Scrutiny, if applicable)**

8.1 The annual report was co-produced with core partners of the SAB, with the three statutory partners providing an update to be included in the annual report.

## **9. Impact on corporate policies, priorities, performance and community impact**

9.1 The work of the SAB contributes the Council's Priorities and Vision in the following areas:

- People – a Borough where people of all ages are proud to work and play, live and stay.

This means:

- high quality, consistent and accessible public services which are right first time
- build on our partnerships with statutory, community, voluntary and faith groups to work together to improve health and wellbeing
- communities are empowered to make choices and be safer and stronger together

## **10. Implications**

### **10.1 Financial**

Implications verified by: **Bradley Herbert**  
**Senior Management**

All anticipated costs of implementing activities identified within the Strategy will be fully met within the existing ring-fenced budget allocation for 21/22 financial year.

### **10.2 Legal**

Implications verified by: **Lindsey Marks**  
**Deputy Head of Law**

The publication and circulation of this Annual Report fulfils one of the three key legal requirements placed on the Thurrock Safeguarding Adults Board by the Care Act 2014.

### **10.3 Diversity and Equality**

Implications verified by: **Becky Lee**  
**Team Manager – Community Development and Equalities**

In addressing adult safeguarding the focus of the TSAB is to help and support those suffering inequality, neglect and abuse within all sections of our community. This Annual Report details the work both completed and planned to improve further the resilience of individuals, their carers and friends as well as the wider community to combat abuse and neglect.

### **10.4 Other implications** (where significant) – i.e. Staff, Health, Sustainability, Crime and Disorder)

The Thurrock Safeguarding Adults Board works in close cooperation with the Community Safety Partnership to develop harmonised responses to address common themes in terms of victims and perpetrators as well as general improvement in service delivery.

**11. Background papers used in preparing the report** (including their location on the Council's website or identification whether any are exempt or protected by copyright):

**12. Appendices to the report**

Appendix 1 - [Thurrock Safeguarding Adults Board Annual Report 2020/21](#)

**Report Author:**

Paula Ward

Thurrock Safeguarding Adults Board Manager

# Thurrock Safeguarding Adults Board

Annual Report 2020/21



## Contents

FOREWORD.....	3
INTRODUCTION.....	4
ABOUT THE THURROCK SAFEGUARDING ADULTS BOARD (TSAB).....	5
TSAB BUDGET .....	8
SAFEGUARDING ADULT REVIEW (SAR).....	9
THE PICTURE OF ABUSE AND NEGLECT DURING 2020/21 .....	10
CONTRIBUTIONS FROM STATUTORY PARTNERS.....	15
WHAT THE TSAB ACHIEVED DURING 2020/21 .....	20
COMMUNICATIONS AND ENGAGEMENT .....	24
TRAINING .....	25
PLANS FOR THE FUTURE – 2021/22.....	25
FURTHER INFORMATION .....	25

**To raise a concern** email [safeguardingadults@thurrock.gov.uk](mailto:safeguardingadults@thurrock.gov.uk) or call **Thurrock First 01375 511000**. For more information about the adult safeguarding process take a look at the [Southend, Essex and Thurrock \(SET\) Safeguarding Adults Guidelines](#)<sup>1</sup>

[www.thurrocksab.org.uk](http://www.thurrocksab.org.uk)

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<sup>1</sup> <https://www.thurrocksab.org.uk/wp-content/uploads/2020/08/SET-safeguarding-adult-guidelines-FINAL-002-2020.pdf>



## FOREWORD

I am proud to present the Annual Report of the Thurrock Safeguarding Adults Board for 2020/21. This has been a year which, due to the Covid pandemic, has presented enormous challenges for everyone involved in the field of safeguarding. It has been an inspiration to see how determined our colleagues in social care, health, and police, as well as our non-statutory partners, have been to maintain and develop the best possible service to our local communities. It is to their enormous credit that they have been so successful, as can be seen for their achievements, set out in the body of this Report.

The central theme has been the energetic implementation of the Priorities contained in the three-year Strategic Plan. This was refreshed this year and covers 2020 to 2023. Details of that implementation and future activities are also outlined below. It was especially helpful to develop with the invaluable help of Thurrock Lifestyle Solutions, an Easy-Read version of the Plan which has been very well received.

One of the most important pieces of work in support of the Plan has been the production of an over-arching study of sexual exploitation of adults and transition-aged young people in Thurrock which will be launched early next year. Some important issues have been identified and work is well underway, in conjunction with the agencies engaged in this work, to address them and to improve further our response to these dreadful issues.

Plans are also underway to shape our response to the post-pandemic challenges that we will be facing. These will include recognition of the huge pressures staff have had to face and the impact this has had on them.

Finally, I again express grateful thanks on behalf of the Board to Thurrock Council; the Police, Fire and Crime Commissioner for Essex; and the Clinical Commissioning Group for their continued financial support, especially at a time of increasing fiscal pressure. The Board would simply not be able to function without their contributions.



**Jim Nicolson**

**Independent Chair**

## INTRODUCTION

The Care Act 2014 states that all local authorities establish Safeguarding Adult Boards (SAB) and as a minimum must have three members; Thurrock Council, Thurrock Clinical Commissioning Group and Essex Police. The Act and the accompanying Statutory Guidance set out the responsibilities of the SABs which includes helping and protecting adults in its area by developing, sharing and implementing a joint safeguarding strategy.

### **SABs have three core responsibilities:**

1. To produce and publish an Annual Report detailing how effective our work has been
2. In collaboration with stakeholders and Healthwatch, produce a Strategic Plan setting out how we will meet our objectives, and
3. Conduct Safeguarding Adult Reviews (SAR) for any cases which meet the criteria

The ethos of Thurrock Safeguarding Adults Board (TSAB) is underpinned by the six safeguarding principles within the Care Act 2014:

#### **Empowerment**

- “I am asked what I want as the outcomes from the safeguarding process and this directly inform what happens.”

#### **Prevention**

- “I receive clear and simple information about what abuse is. I know how to recognise the signs, and I know what I can do to seek help.”

#### **Proportionality**

- “I am sure that the professionals will work in my interest and they will only get involved as much as is necessary.”

#### **Protection**

- “I get help and support to report abuse and neglect. I get help so that I am able to take part in the safeguarding process to the extent to which I want.”

#### **Partnership**

- “I know that staff treat any personal and sensitive information in confidence, only sharing what is helpful and necessary. I am confident that professionals will work together and with me to get the best result for me.”

#### **Accountability**

- “I understand the role of everyone involved in my life and so do they.”



This Annual Report reflects the work that we, as a partnership, have achieved during the period April 1<sup>st</sup> 2020 to March 31<sup>st</sup> 2021. The Report will explain both what we have done during the year to achieve our objectives and what our priorities are moving forward.

### ABOUT THE THURROCK SAFEGUARDING ADULTS BOARD (TSAB)

Safeguarding means protecting an adult's right to live in safety, free from abuse and neglect. It is about people and organisations working together to stop or prevent both the risks and experience of abuse or neglect. At the same time it must be made sure that the adult's wellbeing is protected including, where appropriate, due regard for their views, wishes, feelings and beliefs in deciding on any action.

*The TSAB's vision is that people are able to live a life free from harm, where the community has a culture that does not tolerate abuse, works together to prevent abuse, and knows what to do when abuse happens.*

Thurrock Safeguarding Adults Board continues to focus on its core function of ensuring that the safeguarding system works effectively. Additionally, there are four distinct pieces of work that focus on particular groups of people or abuse types. These are the Board's Priorities for 2020/23:

1. To increase our understanding of abuse and neglect: using data to create profiles by location, abuse type, perpetrator, care and support need
2. To contribute implementing the recommendations of the Sexual Abuse/Violence Joint Strategic Needs Assessment (JSNA)
3. To focus on perpetrator disruption
4. To strengthen transitional safeguarding arrangements

For more information about the board's objectives you can read the [Strategic Plan 2020/23](#).<sup>2</sup>

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<sup>2</sup> <https://www.thurrocksab.org.uk/wp-content/uploads/2020/11/Final-TSAB-Strategic-Plan-2020.23-v1.0.pdf>

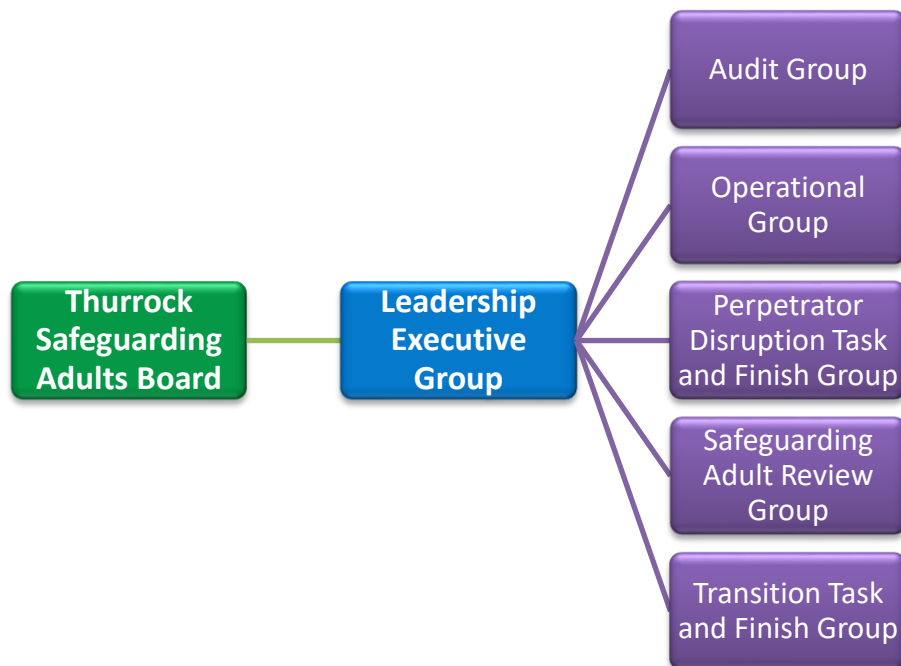
TSAB has a strong and consistent multi-agency membership and consists of the following agencies:



The Board also works closely with other strategic partnerships such as:

- Thurrock Safeguarding Childrens Partnership
- Thurrock Community Safety Partnership
- Thurrock Health and Wellbeing Board
- Essex Safeguarding Adult Board
- Southend Safeguarding Adult Board

In order for us to progress our work we have a number of groups sitting under the Thurrock Safeguarding Adults Board and the Leadership Executive Group. The structure chart is shown below. The Transitions Task and Finish Group and Perpetrator Disruption Task and Finish Group have been set up this year in order to drive forward the new Priorities. The Safeguarding Adult Review (SAR) group only meets if a case is referred to be considered for a SAR. All terms of reference can be found on our website - [www.thurrocksab.org.uk](http://www.thurrocksab.org.uk).



Unfortunately, due to the COVID-19 pandemic, the Board and its sub-groups were unable to meet face to face, however the Board adapted and conducted all its meetings virtually. The table below shows the number of meetings that were held for the Board and its sub groups.

	Meeting	Number
	Board	4
	Leadership Executive Group	8
	Audit Group	3
	Operational Group	6
	Perpetrator Disruption Task and Finish Group	3
	Safeguarding Adult Review Group	0
	Transition Task and Finish Group	4

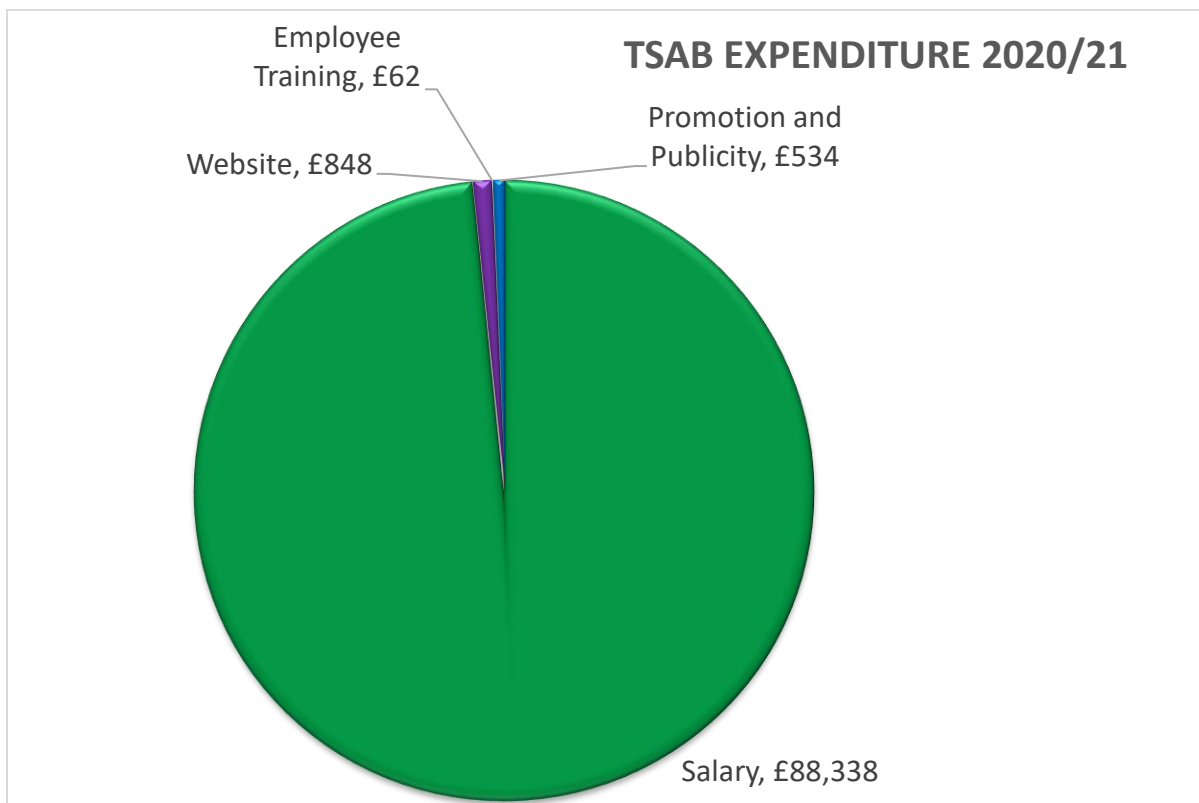
As well at the meetings above, there were also meetings set up across Southend, Essex and Thurrock to share good practice and to coordinate a joint response to the pandemic.

## TSAB BUDGET

The TSAB received funding from Thurrock Council (£74,160); NHS Thurrock Clinical Commissioning Group (£18,750); and the Office of Fire Police and Crime Commissioner for Essex (£18,750).

The income for 2020/21 was £161,133, this included a carry forward from 2019/20 (money not spent from the previous year) of £49,473. £15,000 is held separately in the event a SAR is commissioned.

Total expenditure during 2020/21 was £89,782, as indicated in the chart below:



The majority of the budget was spent on staff costs. Due to COVID-19, the Board was unfortunately unable to undertake all the activities planned for the year, and for which funds had been allocated. The resultant underspend will therefore be carried forward to fund plans to implement the Board's Priorities in 2021/22.

## SAFEGUARDING ADULT REVIEW (SAR)

Under the Care Act 2014, section 44 states that the SAB must conduct a SAR in circumstances where it has concerns about how members of the SAB or other agencies with relevant functions, have worked together to protect an adult who has care and support needs, and who:

1. has died as a result of suspected abuse or neglect, or
2. is still alive, but has experienced serious abuse or neglect, and would have died if it were not for intervention, or has suffered permanent harm.

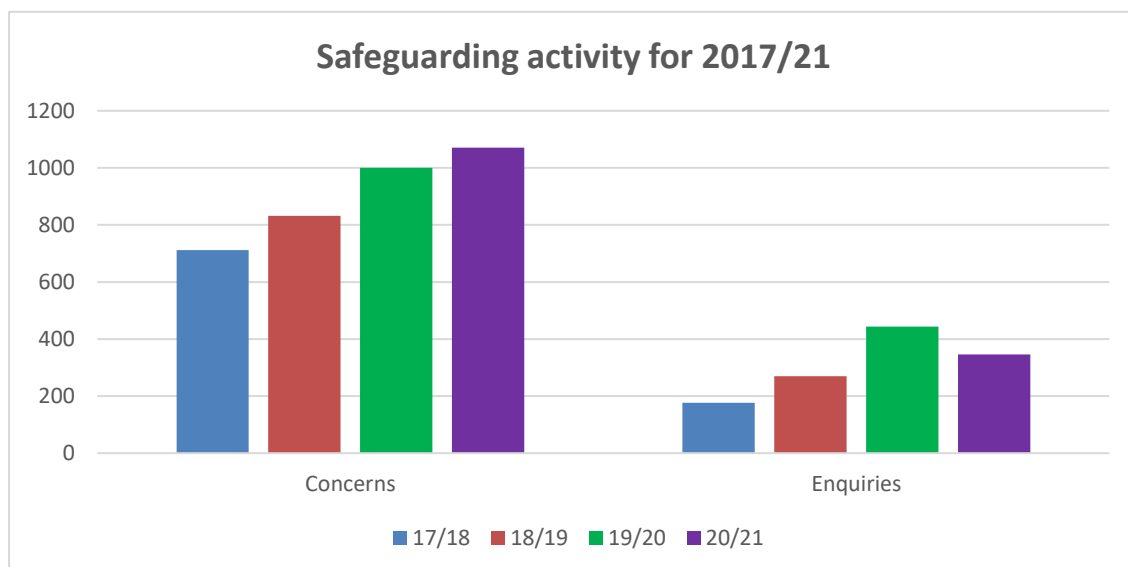
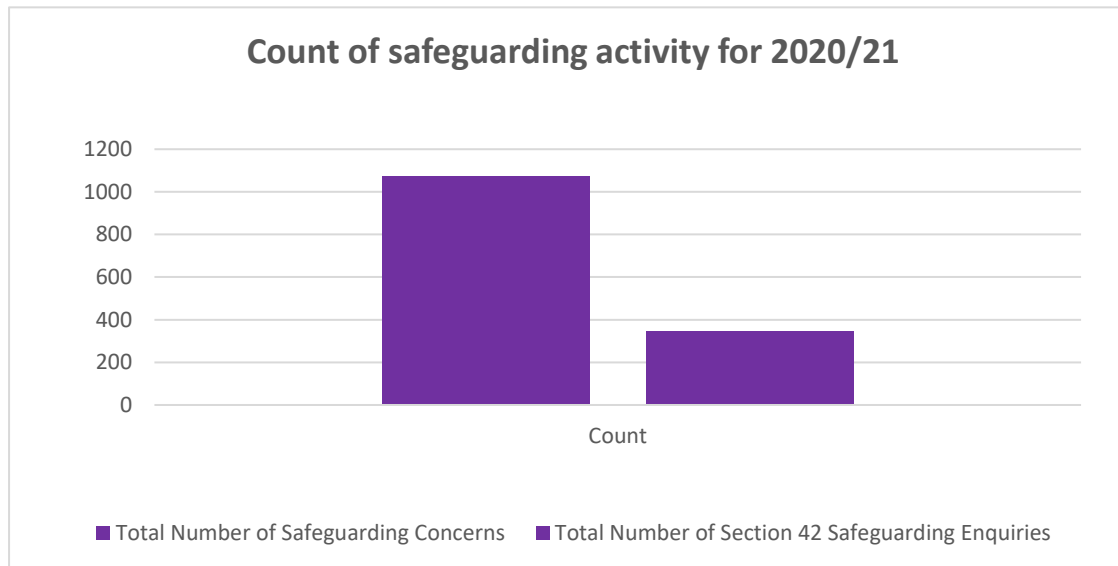
The SAR is intended to identify and learn lessons from an incident that will prevent deaths and serious abuse or neglect happening in the future. SARs are also used to explore examples of best practice in the way the case was managed, for example how agencies worked together to prevent and reduce abuse and neglect.

There were no cases raised with the TSAB during 2020/21, which met the criteria to undertake a Safeguarding Adult Review. Although the operational group did review several published SARs (including several from Essex SAB) and their recommendations, so that we could be aware of and address any emerging risks, issues and potential gaps in our own current practice.

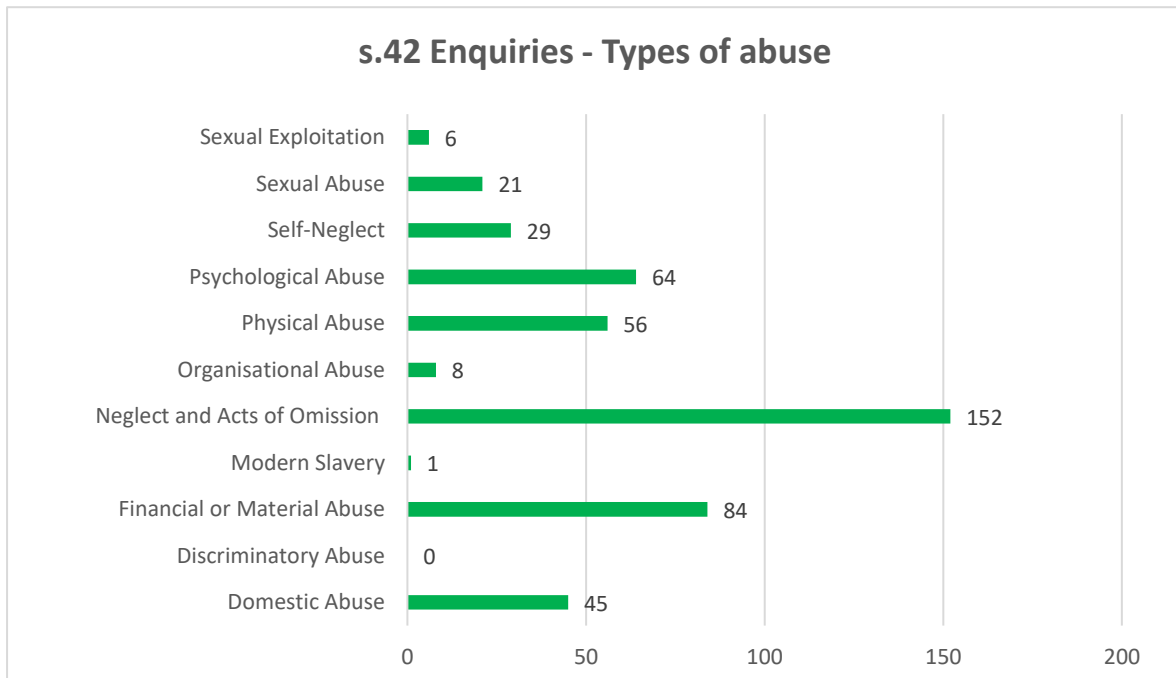
During the year, we actively raised awareness of the SAR criteria with Board members with the request to pass this information on to their staff. This will be repeated in 2021/22. The Board will also look to implement the recommendations of the National SAR analysis.

## THE PICTURE OF ABUSE AND NEGLECT DURING 2020/21

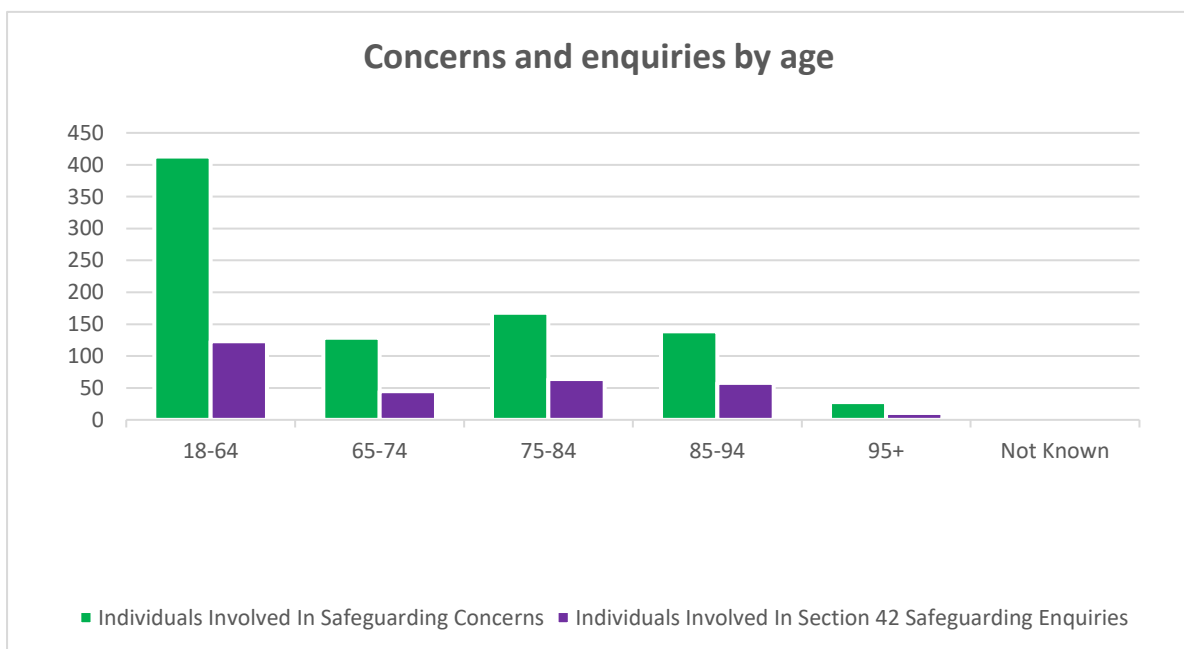
The data below is taken from the annual SAC return. The SAC (Safeguarding Adults Collection) return is completed by all local authorities in England and records information on safeguarding data for adults 18 and over. COVID-19 has significantly affected safeguarding activity nationally and in Thurrock, the audit and operational continue to monitor the data for trends.



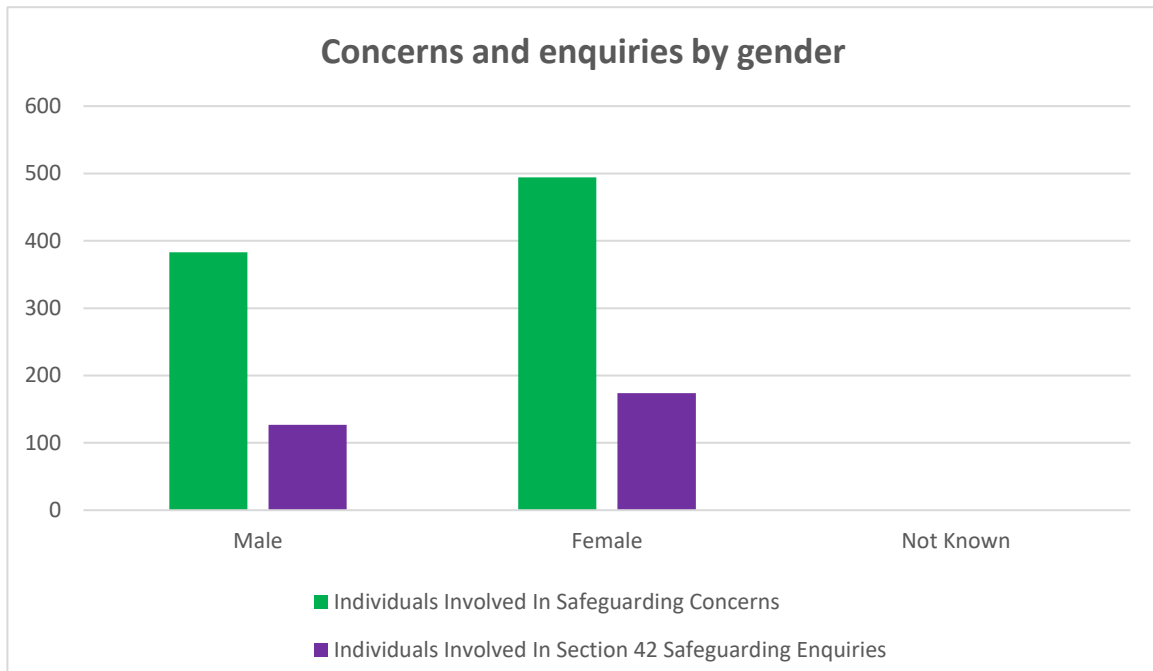
The number of safeguarding concerns continued to rise this year to from 1000 in 2019/20 to 1071 in 2020/21, although the number of s.42 enquiries dropped slightly from 445 to 346.



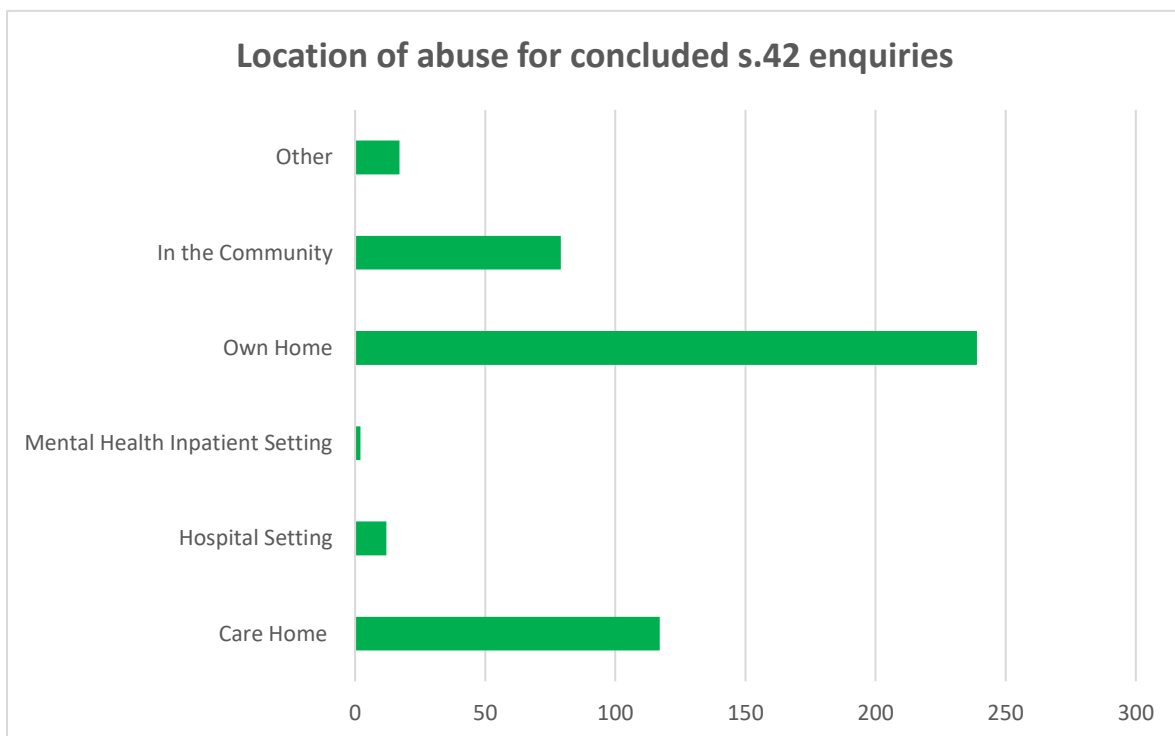
Neglect continues to be the most reported abuse type, followed by financial abuse and psychological abuse. Work has been ongoing this year to improve the accuracy of recording of abuse types. Some enquiries will feature more than one abuse type for example domestic abuse may be recorded as domestic and emotional.



Most safeguarding concerns are raised about adults aged between 18-64 year olds. It is likely that a lot of the safeguarding concerns raised are managed through other processes.

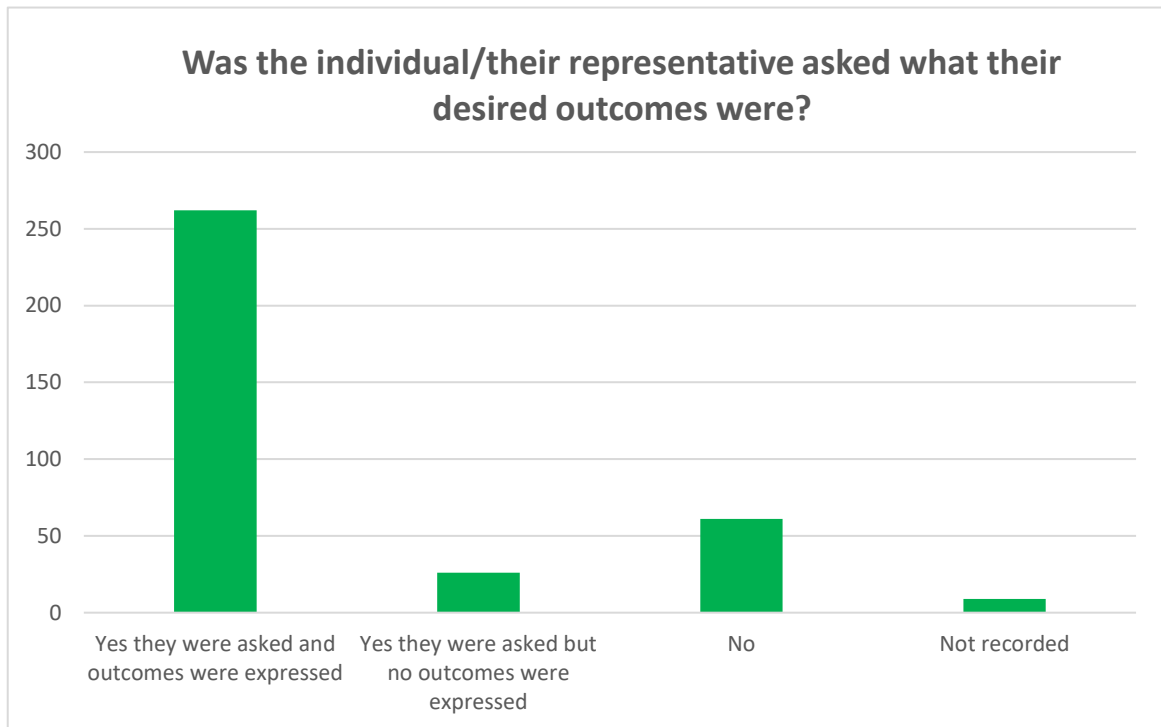


Historically concerns received for females are higher, however, the gap between the number of concerns for males and females has reduced.

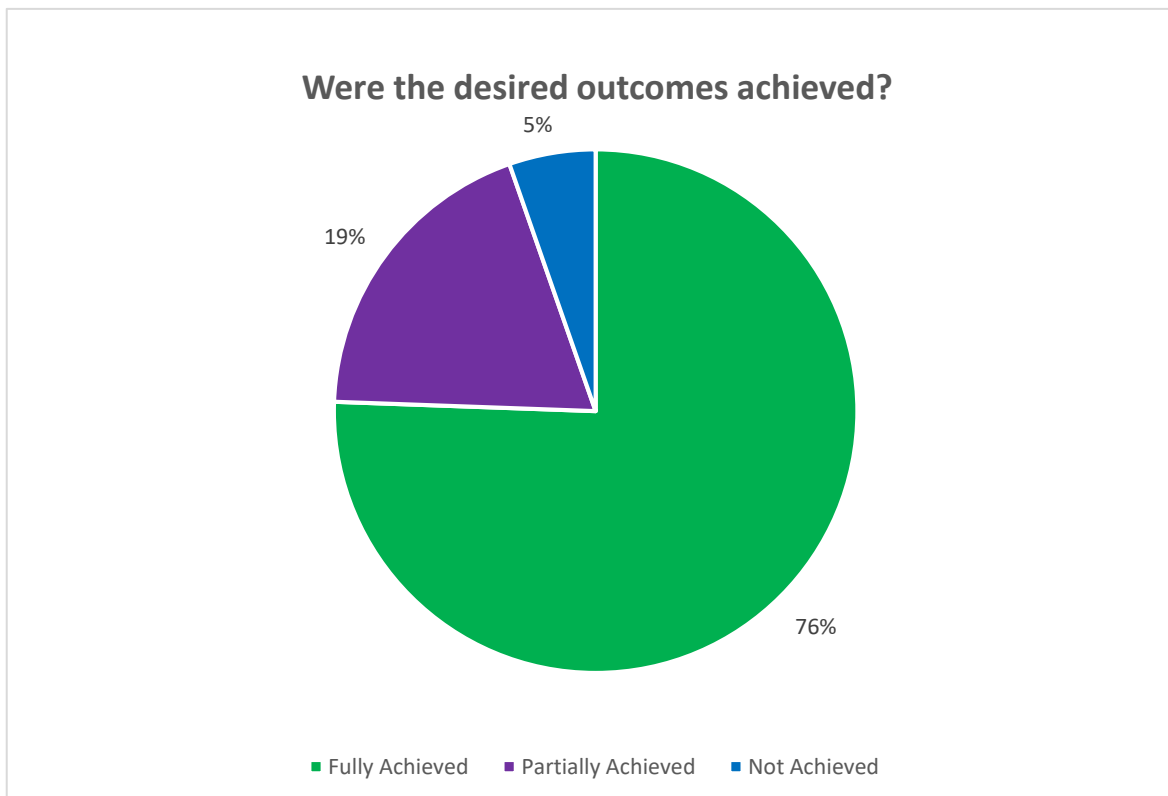


Own home continues to be the highest location of risk with care homes continuing to be the second highest.





Adult Social Care continue to have low numbers on how many desired outcomes have not been achieved for closed s.42 enquiries.



Of the s.42 enquiries recorded as “yes they were asked and desired outcomes were expressed”, 76% were fully achieved and 19% partially achieved.

### **Adults safeguarding case study** (names have been changed)

Mr D is resident of a care home and his finances are managed by his son "A" who is his LPA (Lasting Power of Attorney). Concerns were raised by Mr D's Advocate that he did not have access to his money to purchase items such as newspapers and magazines that he had asked for. There were also allegations made by Mr D's sister "B", that "A" was mismanaging his state and private pensions.

The safeguarding Concern was progressed to S42 enquiry for further information to be gathered. It was established that Mr D did not have capacity around the concerns raised, however his views and wishes were gathered by his Advocate who has an established relationship with him.

### **S42 Enquiry**

Enquiries were completed through speaking to the Advocate, Care Home manager, "A" (son) "B" (Mr D's sister) and Thurrock Council Customer Finance Team.

- It was found that there were no concerns around payment of Mr D's care fees and all invoices are paid on time.
- It was identified that there were issues around communication between the Care Home and "A" which meant that he was not informed when Mr D's personal allowance at the home had run out and needed to be replenished.
- With regards to the allegations made by "B" that Mrs D's finances were being mismanaged it was found that this was due to her lack of understanding of Care Home fees and the contribution that Mr D makes towards them.

### **Outcome of Enquiry**

It was found that the concerns raised were partially substantiated. Actions taken:

- Agreement between "A" and Care Home of more open communication to ensure that when funds and personal items are requested for Mr D they are received in a timely manner.
- Subscriptions in place for magazine and newspaper of Mr D's choice.

### **Outcome for Mr D**

It was found that Mr D had been estranged from his sister "B" for over 20 years. Through the safeguarding process and communication with all parties the relationship between the family members has been reunited. Mr D is now in regular contact with his previously estranged sister and her family. They are now working together to visit (when Covid restrictions allow) and send treats and top up his personal allowance (she was unaware that his allowance is approx. £25 per week and believed he was able to keep all his pensions for himself).

## CONTRIBUTIONS FROM STATUTORY PARTNERS

### Essex Police – Elliott Judge

**Leadership and Structure** - Safeguarding of vulnerable people is a priority for Essex Police, this is reflected in its continued appearance in the Force Plan. The Force has good oversight and governance of vulnerability, which is led by the Assistant Chief Constable (ACC) for Crime & Public Protection (C&PP) and Criminal Justice. The ACC holds a quarterly Public Protection Programme Board attended by C&PP Command who report on activity, risks and issues. The Head of C&PP Command is a Detective Chief Superintendent who is supported by two Detective Superintendents leading on Proactive & Partnerships and Investigations. Through this structure the safeguarding of vulnerable adults is championed throughout the organisation.



In terms of staffing and resourcing committed to working with partners, the Force are engaged and represented at a senior level at the Thurrock Safeguarding Adults Board and associated subgroups. Essex Police chair the Thurrock Adults Safeguarding Audit Board, who together with key partners, review and quality assure policies to audit compliance and identify learning. The Force have recently appointed a police staff member as a Multi-Agency Risk Assessment Conference (MARAC) researcher/administrator to further support the partnership.

The Operations Centre is the point of entry into Essex Police for all public protection partnership-related enquiries and referrals, forming the link to the Thurrock Multi-Agency Safeguarding Hub (MASH). The Operations Centre also contains the Central Referral Unit (CRU) who are responsible for risk assessing and safeguarding high-risk victims of domestic abuse.

**Activity / Initiatives / Operations** - Due to the impact of COVID-19, Essex Police have adapted their working practices which has enabled increased agile and flexible working. Utilising IT platforms such as Microsoft Teams has continued to ensure that Essex Police work effectively with partners to support vulnerable people. In November 2020 coinciding with National Safeguarding Awareness Week, Adult Safeguarding 'Street Weeks' took place in Thurrock. This initiative saw the Community Policing Team, partner agencies and volunteers develop virtual coordinated engagements across the week focusing on financial abuse. During which training was delivered to over 180 Adult Care Service professionals, to demonstrate how safeguarding concerns are managed by Essex Police.

The centralisation of all secondary risk assessments for high risk domestic abuse cases are now performed by the CRU. This provides a greater consistency across the Force, which has increased the accuracy and quality of risk assessments, together with timeliness of safeguarding.

During the COVID-19 pandemic, following a national focus into domestic abuse conviction rates, the Force with support from partners, engaged in a national domestic abuse deep dive end to end review process in May 2020. The review involved colleagues from the Crown Prosecution Service and HM Courts and Tribunals Service (HMCTS) who reviewed a small number of high-risk cases to further understand the journey of an investigation from the time that an offence is reported, through to the investigation entering the criminal justice system. This will help support an improved evidence based national understanding regarding domestic abuse and convictions.

Operation 'Enforce', is a process that has been implemented within the MARAC process to identify intelligence and enforcement opportunities to mitigate offending by repeat perpetrators. The CRU develops the intelligence and are able to task proactive Domestic Abuse teams across the Force to target those offenders.

### **Thurrock Clinical Commissioning Group – Stephen Mayo**

Thurrock Clinical Commissioning Group (CCG) is a committed statutory partner of the Thurrock Safeguarding Adult Board. Joint working throughout the Covid-19 pandemic has seen the established strong working relationships between statutory partners develop even further.



Some key areas of success can be seen with:

**Thurrock Safeguarding Adults Board (TSAB)** - The CCG has been an active statutory participant in the TSAB, providing clinical advice and support to the Board. Particular focus can be seen with the provision, oversight and scrutiny of information and intelligence presented at TSAB and safeguarding adults training requirements for professionals and citizens of Thurrock. As well as the TSAB, the CCG is also a member of several adult safeguarding sub groups such as the Prevent Board, Gang Related Violence Group and Violence Against Women Group.

**Safeguarding concerns** - Through 2020/21 the CCG has supported Thurrock Local Authority with clinical advice and support when safeguarding adult concerns have been. All concerns were subject to robust investigation. Some of the themes and investigations that the CCG has clinically supported the Local Authority with have been:

- poor identification of clinical deteriorating patient
- medicines management
- family not happy with general care and wellbeing provided by care home
- patient falls

The CCG has also played a vital role with ensuring any corrective actions required are taken forward.

**Care Home Sector Hub** - The CCG established a Care Home Hub with local partners. Membership included representatives from the CCG, the Local Authority, local community provider, Care Quality Commission and the local Hospice. The aim of the Thurrock Care Home Hub was originally to provide a coordinated local system approach to supporting Thurrock Care homes with Infection Prevention and Control, quality, and Public Health advice, guidance, monitoring of Covid-19 outbreaks in care homes and domiciliary care providers but also the reporting of quality issues, safeguarding concerns.

Further areas of support in Thurrock Care Homes can be seen with the support of digital innovation such as –

- **Whzan Telehealth** which measures vital observations such as blood pressure recordings. By doing so care homes can detect early signs resident's ill health before any illness worsens, enabling early intervention and safeguarding Thurrock Care home residents from unnecessary harm.
- All Care Homes had the opportunity to receive **Facebook portals** for residents to use as part of reducing social isolation.
- **Digital Tablets** were also purchased for Care Homes to use for both clinical assessment use and to support with social isolation.

**Infection Prevention Control (IPC)** - The CCG, Thurrock Local Authority and Thurrock Public Health have worked jointly to further support Thurrock Care Homes with vital IPC work throughout the pandemic. This work has been key with safeguarding the health and wellbeing of Thurrock Care home residents. Key areas of IPC support provided has included:

- The development of Visitors IPC policies
- Advice and guidance on specific Covid-19 interventions such as the usage of personal protective equipment (PPE) or correct social distancing measures
- Monthly IPC training

**Liberty Protection Safeguards (LPS)** - The CCG is working with Thurrock Local Authority and wider Southend, Essex and Thurrock partners in terms of implementing the new Liberty Protection Safeguards process. A CCG LPS Implementation Group has been established to support the changes and preparation required for legislative implementation.

## **Thurrock Council – Les Billingham**

Thurrock Council has lead responsibility for operational safeguarding of vulnerable adults in the borough. This responsibility is mainly delivered within the Adult Social Care directorate by the Adult Safeguarding Team.



The Adult Social Care (ASC) department is part of the board's executive, working closely with other statutory partners in the local Clinical Commissioning Group and the Police Service. ASC also provides support to the wider partnership via its role in administration of the Adult Safeguarding Board and Operational Group.

The last year has seen many challenges brought about by the ongoing impact of the COVID pandemic. However, the broad partnership has performed remarkably well in spite of these difficulties and the operational performance of all of the key partners has continued to deliver effectively throughout the period; this is to be commended.

That is not to say that there has not been areas of concern. The increased risk within care homes brought about by a lack of external scrutiny and the need to ensure people who lack consent have had their best interests protected, are examples of how our safeguarding activity has had to adapt to these circumstances, however, overall these increased risks were managed well. Unfortunately, some of our vulnerable residents passed away as a consequence of this dreadful pandemic, despite our best efforts, any loss of life is always deeply sad. However, I am proud of the efforts of everyone involved in the health and care sector locally, care workers, nurses, managers and support staff to name but a few, I am certain that their efforts ensured that the impact of the pandemic was managed as well as it could be.

Thurrock ASC and its partners have always been recognised for the quality and creativity of its transformation programme, "Better Care Together Thurrock". The focus of this transformation is to move to a strengths and place based approach to the delivery of well-being services, placing emphasis on the choices of individuals to live the best life they are able to with appropriate support and on preventing deterioration wherever possible to allow people to stay independent. As such the approach fits extremely well with the Making Safeguarding Personal agenda. Unfortunately, the transformation programme has been inevitably delayed as a result of the need to respond pre-actively to COVID; accelerating this programme, along with dealing with the longer term fall out from the pandemic must now be our priority as a system.

There will be many challenges ahead as we learn more about the longer term impacts of the pandemic, however, I think that the partnership has been strengthened as a consequence of our joint response and remain confident that we will continue to do everything we can to safeguard vulnerable adults effectively in the future.

### **Adults safeguarding case study** (names have been changed)

Alan was referred to the safeguarding team by his key worker Karen. Prior to the referral Alan was supported by Children Services and was receiving ongoing support from CAMHS. Alan witnessed domestic violence from his father towards his mother for many years which could have contributed to his mental health difficulties. Alan has a daughter who lives with her mother and Alan had a supervised contact with her.

The following safeguarding concerns were reported to the Safeguarding Team:

- Alan was homeless after his father assaulted him
- Alan was only provided with support from Karen after he became an adult
- There were concerns Alan was being exploited by someone he was involved with
- Alan's support with his mental health finished with CAMHS and he was not transferred to Adult Mental Health Team

The additional concerns were raised during the safeguarding enquiry:

- A letter was sent to Alan for a Mental Health Assessment but as he was homeless he didn't receive this and therefore didn't attend and his case was closed
- Alan was housed in a hostel out of borough which made it difficult for him to see his daughter or to access mental health support

### **Intervention**

A safeguarding strategy meeting took place with all relevant agencies invited. During the meeting it was agreed that firstly a mental health assessment needs to be offered and then Alan needs to return to his local area with the right accommodation and support in place.

### **Outcome**

Alan returned back to his local borough and is now receiving ongoing support from the mental health team. Alan has shared the following message with his support worker Karen:

*"This place is actually nice and peaceful to be honest Karen I actually like this place not going lie I hope they leave me here I'm out of Grays that's the main things now it's time to apply my driving license and that I love this place thank you so much Karen and your team tell them I'm am very great full what use have done for me thank you so much it's time to changed and have a better life now"*

### **What happened next?**

Alan was referred to Local Area Coordinator team for ongoing support with his transition to adulthood. Alan will be supported to use local services and support to live independently.

## WHAT THE TSAB ACHIEVED DURING 2020/21

The only remaining action from 2019/20 was the development of an induction pack for new Board members to improve their understanding of the role and increase their participation in the agenda. This was completed in the first half of the year and is now sent to inform any new members alongside the Board agenda and papers.

### **Prevention Strategy 2019/20**

Prevention is one of the core principles of safeguarding and as such forms a fundamental part of local adult safeguarding policy framework and arrangements. The current Prevention Strategy came to an end this year and will be refreshed in 2021/22 to include themes that have been discussed at the Board such as infection control and smoking as well as any covid-19 related issues.

### **Strategic Plan 2020/23**

During the year, the TSAB published the refreshed three-year strategic plan and the associated Equality Impact Assessment. To implement our Priorities, we held virtual events and worked with partner agencies to develop SMART, more manageable objectives – which identify what we want to achieve, the tasks that need to be completed, measure performance and how to understand whether we have achieved it.

We also published an easy read version of our strategic plan developed in consultation with partner agencies and users. This can be found on the [TSAB website](#)<sup>3</sup>.

Linked to the strategic plan, the Board developed a risk register. This helps us manage risks that might prevent us from delivering our plans both locally and nationally. Obviously, the impact of COVID-19 has featured heavily within the risk register. The document is discussed and updated at every Leadership Executive Group.

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<sup>3</sup> <https://www.thurrocksab.org.uk/wp-content/uploads/2021/03/easy-read-tsab-strategic-plan-lo-res-v3.pdf>



The table below demonstrates what we have achieved during the first year of the strategic plan as well as actions for the rest of the 2021/22.

<b>Strategic Objective 1 – To increase our understanding of abuse and neglect using data</b>
<b>What we achieved:</b>
<ul style="list-style-type: none"> <li>• We developed a 3 year delivery plan looking at improving outcomes for adults being safeguarded using safeguarding data.</li> <li>• We developed a new and improved performance dashboard. This provides a more visual picture about abuse and neglect in Thurrock.</li> <li>• We commenced our audit programme, auditing cases based upon themes such as safeguarding and domestic abuse.</li> </ul>
<b>What are we planning to do 2021/22:</b>
<ul style="list-style-type: none"> <li>• We plan to refine the analysis and interrogation of the data using key themes.</li> <li>• We will develop a quality assurance framework to assess the quality of the work we do in order to safeguard adults.</li> <li>• We will collaboratively develop and distribute the SET safeguarding Adults Self-Assessment in order to assure the Board that partners are meeting their responsibilities under the Care Act.</li> </ul>

<b>Strategic Objective 2 – To contribute to implementing the recommendations of the Sexual abuse/violence Joint Strategic Needs Assessment (JSNA)</b>
<b>What we achieved:</b>
<ul style="list-style-type: none"> <li>• We finalised the exploratory study of the scale and nature of sexual exploitation of adults and transition aged young people in Thurrock.</li> <li>• We reviewed the recommendations from the report which highlighted a number of issues for practitioners and agencies in Thurrock in relation to the response to Adult Sexual Exploitation.</li> </ul>
<b>What are we planning to do 2021/22:</b>
<ul style="list-style-type: none"> <li>• We will publish the exploratory study of the scale and nature of sexual exploitation of adults and transition aged young people in Thurrock virtually in order to share the findings and recommendations.</li> <li>• We will work with the Thurrock sexual Violence and Abuse Strategic Partnership to pick up the recommendations from the study and ensure a whole system approach to sexual violence and abuse in Thurrock.</li> </ul>

### Strategic Objective 3 – To focus on perpetrator disruption

#### What we achieved:

- We developed a 3 year delivery plan focusing on disrupting perpetrators targeting adults at risk.
- We started collecting data to analyse prevalence and identify trends, themes and 'hot spots'.
- We identified key themes for the partnership to work on:
  1. Cuckooing
  2. Scams
  3. Modern slavery
  4. Adult sexual exploitation.

#### What are we planning to do 2021/22:

- We will ensure that training is available for staff on a range of topics including; modern day slavery, domestic abuse, cuckooing and sexual exploitation.
- We will focus our activity on priority areas where perpetrators are; cuckooing adults at risk, committing hate crime and sexually exploiting vulnerable adults.

### Strategic Objective 4– To strengthen transitional safeguarding arrangements

#### What we achieved:

- We developed a plan for year 1 to help us identify the strategic direction for strengthening transitional safeguarding for children and young people in Thurrock.
- We started our baseline mapping in order to ensure that young adults are able to safeguard themselves from harm when they are moving from children services to adult services.

#### What are we planning to do 2021/22:

- We will review the learning from both local and national reviews around how our approach to transitions could be improved.
- We will ensure that young people, carers, parents are included in the development of the plan and any strategy/policy and service delivery.

As well as implementing the Strategic Objectives, the TSAB were also involved and worked on the following projects.

### **Southend, Essex and Thurrock (SET) Safeguarding Adult Boards**

TSAB works closely with colleagues in the Essex and Southend Safeguarding Adult Boards on a number of areas which cross our boundaries. Mainly, the joint work focusses on joint guidance and policy. During the year, the 3 SABs jointly developed and /or updated the following SET documents:

- A guide to developing a Safeguarding Adults Policy
- Missing Protocol
- Safeguarding Handbook
- Learning and Development Framework
- Safeguarding Adult Guidelines and Safeguarding Adult Form
- One Minute Guide – Hoarding
- One Minute Guide – Missing People
- One Minute Guide – Modern Slavery

Plans for next year include updating the SET Hoarding Guidance, SET Modern Slavery Guidance and SET Mental Capacity Act/Deprivation of Liberty Guidance.

Liberty Protection Safeguards are planned to come into force in April 2022, therefore the Board will support the local implementation of this.

In partnership with the Essex Violence and Vulnerability Unit and Southend and Essex Safeguarding Children and Adult Boards, a new e-learning package was launched to support anyone who would like to improve their knowledge and understanding of exploitation. The e-learning package is free to access for those working or volunteering in Thurrock and includes three learning modules that cover exploitation awareness, child exploitation and adult exploitation.

## COMMUNICATIONS AND ENGAGEMENT

The Board increased its use of social media and the website this year sharing lots of information, including covid-19 resources as well as general safeguarding information.

### **Website**

We have reviewed and refreshed the content on the website to improve accessibility, content and reach and generally make it more user friendly.

There were 18,835 visits to the website during the year. The most popular pages were the Home page, organisational abuse page and financial and material abuse page.

### **Social media**

TSAB continued to raise awareness of safeguarding adults through the Thurrock Councils Facebook and Twitter pages.

- 108 posts were issued throughout the year on the Thurrock Council social media accounts
- 746k total people reached (total number of individual people who have seen our content)
- 309 clicks through to Thurrock Safeguarding Adult Board website.
- 103 likes
- 109 shares
- 138k total impressions (how many times content is displayed on someone's news feed)

During 2021/22, the TSAB will have more targeted posts looking at specific themes as well as the generic theme of safeguarding.

### **National Safeguarding Adults Week (NSAW) – 18<sup>th</sup> 24<sup>th</sup> November**

A virtual campaign was launched across Southend, Essex and Thurrock with a theme of "Financial Abuse". During the week several webinars and podcasts took place featuring a range of guest speakers. There was also a public facing awareness campaign on social media to encourage reporting of financial abuse.

## TRAINING

All of the multi-agency training offer took place virtually and is detailed below, in addition to this training, there were also a lot of free national webinars available for staff which the Board promoted.

Training delivered during 2020/21	Training planned or in development, to run during 2021/22
J9	J9
Challenging Myths, Changing Attitudes	Challenging Myths, Changing Attitudes
LGBTQ+ awareness raising for commissioners and providers	LGBTQ+ awareness raising for commissioners and providers
Safeguarding Adults - elearning	Domestic abuse and stalking
Exploitation and transition into adulthood	Cuckooing
Psychology of the offender	Designated Safeguarding Adult Lead
Safeguarding Adults Level 3	Safeguarding Adults and the Law
Prevent and hate crime	Mental Capacity Act
	Prevent and hate crime

As a result of the pandemic, our annual conference did not take place during 2020/21. The Board will take a view on whether we will hold a conference (either virtually or face to face) during 2021/22.

## PLANS FOR THE FUTURE – 2021/22

During the coming year, April 2021 to March 2022, our main focus will be to work through the delivery plans for the Strategic Objectives 2020/23. We will also:

- Continue to analyse the impact of the pandemic on vulnerable people and plan to address any additional safeguarding needs that emerge as a consequence.
- Update our SAR policy and form and implement the recommendations for the National SAR analysis to ensure we are prepared for future referrals/best practice.
- Refresh our prevention strategy with new themes.
- Continue to work closely with our local partnerships; Community Safety Partnership, and Local Safeguarding Children's Partnership, Essex and Southend Safeguarding Adult Boards.

## FURTHER INFORMATION

If you want to know more about any project or topic within this report please send an email to [TSAB@thurrock.gov.uk](mailto:TSAB@thurrock.gov.uk) or visit [www.thurrocksab.org.uk](http://www.thurrocksab.org.uk). **To raise a concern email [safeguardingadults@thurrock.gov.uk](mailto:safeguardingadults@thurrock.gov.uk) or call Thurrock First 01375 511000.**

“To work in partnership, preventing abuse and ensuring excellent practice and timely responses to the safety and protection of individuals or groups within our communities”

<b>2 September 2021</b>	<b>ITEM: 10</b>
<b>Health and Wellbeing Overview &amp; Scrutiny Committee</b>	
<b>Tobacco Control Joint Strategic Needs Assessment</b>	
<b>Wards and communities affected:</b> All	<b>Key Decision:</b> Non–Key
<b>Report of:</b> Rebecca Willans, Specialty Public Health Registrar	
<b>Accountable Assistant Director:</b> Teresa Salami-Oru, Assistant Director and Consultant in Public Health	
<b>Accountable Director:</b> Jo Broadbent, Director of Public Health	
<b>This report is</b> Public	

## Executive Summary

The Tobacco Control Joint Strategic Needs Assessment (JSNA) has been developed to gain an understanding of the scale and impact of tobacco use and harm in Thurrock, and the effectiveness of Thurrock’s current tobacco control strategy in addressing this. The JSNA identifies harm and opportunities for improvement across the population; however, its focus is on priority groups where there is either higher smoking prevalence, such as people living in more deprived wards and people living with mental ill health, or groups where the health benefits of quitting smoking are greatest, such as women during pregnancy. The JSNA aims to identify aspects of the current tobacco control strategy for Thurrock that are working well and areas where improvements could be made, especially to reduce tobacco related harm for priority groups. This is a particularly important subject since smoking is the main cause of preventable and premature deaths in England and is the largest single contributor to health inequalities; smoking accounts for half the difference in life expectancy in England between those living in the most and least deprived communities.

The JSNA describes that Thurrock still has one of the highest smoking prevalence rates in England and that there remains a high level of inequality in prevalence by level of deprivation and among people with poor mental health.

Thurrock’s current tobacco control strategy includes treatment, prevention and enforcement interventions. Of these, the JSNA found that the most impactful to reduce smoking prevalence in Thurrock is treatment and specifically, action to increase the number of smokers attempting to quit through Thurrock’s stop smoking service. Thurrock’s current approach has been effective in supporting an increasing number of smokers to attempt to quit and successfully do so. However improvements could be made in encouraging quit attempts among priority population

groups. There is an opportunity to achieve an increase in quit attempts at scale and reduce smoking related health inequalities by targeting communications and engagement work within the eight more deprived wards in Thurrock, where over 50% of smokers reside. This will involve a whole systems approach, working with local businesses in these wards and front line staff working in services that have most contact with higher smoking prevalence groups to refer smokers to the stop smoking service.

The stop smoking service has seen an increase in people accessing the service who report they have a mental illness, but it is unclear why. Work with mental health services and service users to explore opportunities to encourage more quit attempts and quit success will need to continue to reduce inequality in smoking prevalence among people with mental illness. However, other services and forums will also be important to reach people who have poor mental health, even if they are not currently accessing services for this or do not have a diagnosis. This is in recognition of the potential hidden need identified in this population group.

There is currently a lack of local insight for some populations that are known nationally to have higher smoking prevalence such as people who identify as LGBTQ and some BME populations. Close work with these groups identified in the JSNA will be required to co-produce solutions appropriate to their needs and to better understand progress in reducing inequalities.

Regarding Thurrock's prevention and enforcement interventions, the JSNA found that Thurrock's Trading Standard's team are making good use of local government powers to reduce supply and access to illicit tobacco and reduce underage sales. The prevention element of Thurrock's Tobacco Control Strategy should be strengthened to prevent uptake, especially among children and young people and reduce the risk of relapse among ex-smokers. Thurrock Council engage with national campaigns but there has been little recent targeted work in this intervention area and this is especially important in supporting priority populations.

The JSNA report makes recommendations for addressing the gaps identified in the JSNA, which broadly can be summarised as:

- There is a need to ensure more smokers are encouraged to attempt to quit through support from front line services, local employers and voluntary and community sector (VCS) organisations. In particular, settings accessed by or serving priority populations identified in the JSNA.
- Localised marketing and communications opportunities should be reviewed and targeted to prevent uptake among children and young people and to encourage current smokers to attempt to quit. Again, this should focus on high priority population groups.
- Work with the VCS should be undertaken to explore / co-produce stop smoking service solutions that better meet the needs of groups where there is currently little insight and where national data indicates there may be greater relatively higher smoking / tobacco use.
- There is a lack of recent research evidence regarding interventions that are effective in reducing smoking among the high priority populations identified.



Thurrock should evaluate local tobacco control innovations to improve knowledge in this area. This will enable agile adaptations to be made locally and could improve knowledge on the subject more widely.

## **1. Recommendation(s)**

- 1.1 That the Health and Wellbeing Overview and Scrutiny Committee note and comment on the content and recommendations contained within the report.**

## **2. Introduction and Background**

- 2.1 The Joint Strategic Needs Assessment (JSNA) is an assessment of the current and future health and social care needs of the local community. It is intended to provide a shared, evidence-based consensus about key local priorities and support commissioning to improve health and well-being outcomes and reduce inequalities. It brings together detailed information on local health and wellbeing needs and looks ahead at emerging challenges and projected future needs.
- 2.2 The Tobacco Control JSNA aims to identify the extent to which the current tobacco control strategy is impacting on smoking prevalence and tobacco related harm in Thurrock, whether this is equitable and where improvements could be made. The purpose is to reduce tobacco related harm in Thurrock.
- 2.3 This JSNA provides an evidence base to demonstrate the scale of smoking in Thurrock, inequalities in prevalence and opportunities to reduce prevalence.
- 2.4 This JSNA will support the Thurrock Health and Wellbeing Strategy aim to reduce the number of people in Thurrock who smoke and contribute to delivery of at least five of the Public Health Outcomes Framework indicators.

## **3. Issues, Options and Analysis of Options**

- 3.1 These are set out in detail in the JSNA report itself.

## **4. Reasons for Recommendation**

- 4.1 To update the Committee and seek their views and input prior to developing a Tobacco Control Strategy and taking forward the outlined recommendations for implementation.

## **5. Consultation (including Overview and Scrutiny, if applicable)**

- 5.1 Stakeholders from Thurrock Council, mental health services, Essex County Council, and HM Prison and Probation Service were consulted with and supported the development of this JSNA report. Input from these stakeholders was vital in ensuring a holistic picture of the landscape in Thurrock was captured and accurately reflected within the report, and the recommendations

developed from this. Stakeholders, including members of the public representing priority groups identified in the JSNA will also be consulted with as the tobacco control strategy is developed to help coproduce solutions relevant to their needs as part of a longer term approach to understand and responding to these needs.

## **6. Impact on corporate policies, priorities, performance and community impact**

6.1 Reducing smoking prevalence is a priority in Thurrock's current Health and Wellbeing Strategy and proposals for the refresh for the next five years have retained this aim. There are also five Public Health Outcome Framework indicators associated with smoking; delivering recommendations of this JSNA will support the local authority in making progress against these.

6.2 Reducing smoking prevalence in Thurrock will also play a part in the levelling up agenda due to the health effects of smoking and the amount of household expenditure it accounts for, especially among low income households.

## **7. Implications**

### **7.1 Financial**

Implications verified by: **Mike Jones**  
**Strategic Lead | Corporate Finance –  
Resources and Place Delivery**

The JSNA identifies that the estimated annual net deficit to Thurrock's economy because of people smoking was £17.6 million in 2019. Much of this is associated with reduced productivity of the working age population but includes specific health and local government service costs.

The current stop smoking service is designed and delivered in a way that is within the cost effectiveness threshold identified by the National Institute for Health and Social Care Excellent. Decisions arising from recommendations of the JSNA that may have a future financial impact for the council would be subject to the full consideration of the relevant boards before implementation.

### **7.2 Legal**

Implications verified by: **Ian Hunt**  
**Assistant Director of Law and Governance &  
Monitoring Officer**

There are no immediate, direct legal implications arising from this report; this report and the attached JSNA document have been compiled to help support and inform local programme planning and commissioning. Relevant national

policy is outlined in the attached JSNA document. Legal Services will be able to advise on any legal implications arising as necessary in due course.

### 7.3 **Diversity and Equality**

Implications verified by: **Roxanne Scanlon**  
**Community Engagement and Project  
Monitoring Officer**

The analysis and evidence base in this report seeks to understand inequalities in health in the borough associated with smoking and makes recommendations to further understand and take action to tackle these.

### 7.4 **Other implications** (where significant) – i.e. Staff, Health, Sustainability, Crime and Disorder, or Impact on Looked After Children)

None.

### 8. **Background papers used in preparing the report** (including their location on the Council's website or identification whether any are exempt or protected by copyright):

- Detailed references are given in the full report

### 9. **Appendices to the report**

Appendix 1: Tobacco Control JSNA

### **Report Author:**

Rebecca Willans  
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**Thurrock Whole Systems Tobacco Control JSNA  
2021 – 2026**

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# 1 Contents

2	Executive summary:	5
3	Introduction	9
4	National and local strategic and contextual factors relevant to tobacco control in Thurrock	11
4.1	National tobacco control strategy	11
4.2	National NHS tobacco control policy	12
4.3	Impact of the COVID-19 pandemic on tobacco control	13
4.4	Local strategies and targets relevant to tobacco control	14
5	Smoking prevalence	15
5.1	National smoking prevalence	15
5.2	Thurrock smoking prevalence	17
5.3	Geographic variation and deprivation	19
5.4	Smoking prevalence in primary care	25
5.5	Smoking prevalence and mental health	27
5.6	Smoking prevalence and people with long term conditions (LTCs)	30
5.7	Smoking and pregnancy	32
5.8	Children and young people	34
5.9	Protected characteristics groups and smoking prevalence	39
5.10	Scale of illicit tobacco	42
6	Impact of smoking	43
6.1	Impact of smoking in the UK	43
6.2	Overview of the health impact of smoking on the Thurrock population	43
6.3	Financial impact of smoking related harm in Thurrock	46
6.4	Impact of smoking on health inequalities in Thurrock	48
6.5	Respiratory health impacts of smoking in Thurrock	49
6.6	Cardiovascular impacts	54
6.7	Children and young people	55
6.8	Wider social impacts	56
6.9	Impact of illicit tobacco	57
7	Current tobacco control approach in Thurrock	59
7.1	Prevention	59
7.2	Enforcement	60
7.3	Treatment	62
7.3.1	Whole population treatment	63
7.3.2	Priority groups	68

7.4	<b>SWOT analysis of Thurrock’s current Tobacco Control offer</b> .....	79
8	<b>Evidence</b> .....	81
8.1	<b>Prevention evidence</b> .....	84
8.2	<b>Evidence for enforcement</b> .....	86
8.3	<b>Evidence for stop smoking treatment</b> .....	88
9	<b>Gap analysis</b> .....	96
9.1	<b>Preventing never smokers becoming regular smokers</b> .....	96
9.2	<b>Motivating current regular smokers to attempt to quit smoking</b> .....	97
9.3	<b>Supporting smokers attempting to quit to have success in doing so</b> .....	98
9.4	<b>Leadership and operational factors</b> .....	99
10	<b>Recommendations</b> .....	101
11	<b>References</b> .....	103



## 2 Executive summary:

The main form of tobacco used in the United Kingdom (UK) is cigarettes. Smoking cigarettes continues to be the leading cause of premature and preventable death in England. It is also the largest single contributor to health inequalities, accounting for half the difference in life expectancy between those living in the most and least deprived communities. Smoking impacts health across the life course; it causes permanent lung damage to children exposed to second hand smoke; it is a common cause of sickness absence; it increases the risk and severity of long-term conditions and infectious diseases; it reduces the efficacy of many clinical treatments, and shortens healthy life expectancy and increases mortality. Smoking is not a lifestyle choice; evidence has demonstrated that it is an addiction. Most smokers want to quit (58%) and many try each year, mostly on their own and increasingly with the support of e-cigarettes; however, the most effective method of stopping smoking is through evidence-based stop smoking services.

This Joint Strategic Needs Assessment on Tobacco Control has been prepared to update the Thurrock Tobacco Control Strategy, which expires in 2021. It focuses mostly on cigarette smoking as prevalence of other forms of tobacco use in the UK is very low. A whole systems approach, recommended by DHSC for tobacco control, has been taken in recognition of the breadth of impact tobacco has and the scale of change needed. Given the importance of the NHS as a partner in delivering the change needed, a population health management approach has also been taken. This is to facilitate translation of the needs assessment into NHS contexts.

The needs assessment aims to identify the areas where Thurrock is currently having and could have the most impact on reducing tobacco related harm locally. Its structure follows the strategic themes used in the current local tobacco control strategy, which are prevention, enforcement, and treatment for smoking addiction.

This executive summary highlights the key questions that have been addressed in the needs assessment and answers to them.

### **How does smoking prevalence in Thurrock compare to the national and regional averages and how has this changed over time?**

Thurrock has one of the highest smoking prevalence rates in England (17.5% in 2019 compared to the England average of 13.9%). Prevalence reduced by -1.1% in Thurrock since 2017, significantly less than the England average reduction of -6.7%.

A priority population recognised by the Association of Directors of Public Health is pregnant women. There has been little change in smoking among this group in Thurrock and the East of England since 2016/17. The current prevalence in Thurrock is equivalent to approximately one in ten women smoking during their pregnancy. This data does not recognise pregnant women exposed to smoke in their homes from other household members though.

### **What is the scale of inequalities in smoking prevalence within Thurrock?**

Largely, inequalities in smoking are associated with socio-economic deprivation and other markers of disadvantage and mental ill health. In Thurrock, over half the

people who smoke live in the eight most deprived wards and smoking prevalence is concentrated in the two most deprived wards. Nationally and locally there has been no significant change in smoking prevalence in the last five years among routine and manual workers, a group used as a proxy for relative deprivation, while prevalence has declined in the general population.

Thurrock mirrors the national picture regarding mental illness and smoking; an increasing number of mental health diagnoses and increasing severity of the condition is associated with a higher likelihood of smoking. However, while there has been a significant decline in smoking prevalence among people with mental illness since 2016 nationally, there has been no significant change in Thurrock.

### **What is the impact of tobacco in Thurrock?**

Thurrock's high smoking prevalence translates into higher smoking attributable mortality (25% higher than England average), years of life lost, which is a measure of premature death, (13% higher than the England average) and healthcare usage (27% higher smoking attributable hospital admissions than the England average). It also carries a significant financial cost to the local economy, estimated to be an annual £17.6 million deficit.

### **What are the gaps between smoking prevalence in Thurrock, Thurrock's current tobacco control strategy and research evidence?**

**Prevention:** One of the most effective ways of preventing people from becoming addicted to smoking is to prevent them from starting in childhood. Limiting access to cigarettes is a particularly effective way of doing this. Thurrock Council's Trading Standards team continue to deliver a programme of work called "Challenge 25", which supports local shops to stop underage sales of cigarettes. This work has proven locally to be an effective deterrent. It does not however prevent access to cigarettes accessed by other means such as 'social supply'. Another strategy for reducing uptake of smoking in childhood is communications and education among children, young people, and families to reduce the acceptability of smoking. Thurrock Council's stop smoking team delivered an intervention called 'ASSIST' in schools but a local evaluation found it was not as cost effective as research evidence indicated and the programme was discontinued. Mainly this was because smoking prevalence has declined, making it harder to deliver a significant change to the relatively low prevalence. Since then there has been limited delivery of smoking related communications work aimed at young people.

Based on the offer described above for children and young people and current research evidence, Thurrock's prevention offer should adopt two areas of focus. one is a whole area approach since smoking among children and young people is distributed across the wards. Local evidence suggests this should be a holistic offer concerning risk taking behaviours since individuals participating in one risk such as smoking are much more likely to be engaging in other risky behaviours such as unsafe sex or drug use. The other strategy is for services working with vulnerable young people and their families / carers to screen for smoking and refer to the stop smoking service. Smoking among family and close peers is a strong influencing

factor on smoking uptake so this work should take place with children, young people and their families.

Both strategies also need to balance messages about smoking with harm reduction messages for vaping e-cigarettes that are appropriate to young people, especially given the trend in increasing use of these products.

**Enforcement:** Thurrock Council's Trading Standards team deliver a robust local enforcement approach, which continues to impact underage sales of tobacco and limits the supply of illicit tobacco. The team are developing a partnership with officers addressing modern slavery to strengthen links in this area. This is a complex area of work but there is some evidence nationally of links between organised crime gangs, illicit tobacco, and modern slavery.

Another aspect of tobacco related enforcement is Smoke-free policies; Thurrock Council has in place a smoke free policy, as do the local NHS Trusts as part of their legal obligations to do so. These policies have not been audited or evaluated but doing so might help to identify ways to strengthen their effect. An aspect of local Smoke-free policy that could be improved is having an equitable policy approach to Smoke-free homes. Nationally there is a policy gap in this area and local areas are expected to develop their own policy approach. Thurrock currently has a robust offer of education and support through referral to stop smoking services as part of the Well Homes service in private housing. This approach should be considered in other housing settings for which the council has authority to act.

**Treatment:** In 2019/20 Thurrock almost achieved the NICE recommendation of at least 5% of the smoking population being supported to quit per year through stop smoking services. Thurrock Healthy Living Service and the two Vape Shops commissioned to deliver stop smoking services have achieved the highest number of people setting a quit date, quitting at 4 weeks and remaining quit at 12 weeks compared to pharmacies and GPs offering the service. More people who smoke will need to be encouraged to use the service to enable Thurrock to deliver against the government's ambition to reduce smoking prevalence to 5% or less by 2030. Achieving this will require a shift from reducing prevalence by -2.5% per year (current trend) to -6% per year. Modelling suggests this will mainly be driven by an increase in the number of current smokers attempting to quit rather than necessarily improving the effectiveness of the stop smoking service, although this will have some effect.

In addition to this whole population approach, Thurrock also needs to better target smokers living in the eight most deprived wards and other population groups where prevalence is higher to reduce smoking related inequalities. The current service offer is not designed in a way that targets groups with higher smoking prevalence such as people living in areas of deprivation, routine and manual workers or people with mental ill health. While the local stop smoking service has worked with providers to encourage more referrals from some relevant settings such as mental health services, more needs to be done, for example, work with employers of routine and manual staff. This also includes intervention by members of the Health and

Wellbeing Board to increase referrals from relevant services and Thurrock Council should review options to enhance its stop smoking service offer for priority groups.

Smoking in pregnancy will be another important theme of the 2021-2026 Tobacco Control Strategy due to the intergenerational impact this has on health. The number of referrals from Basildon and Thurrock University Hospital has increased since the last strategy and this has resulted in more pregnant women quitting. However local insight suggests a need to also support partners' or 'significant other supporters' of pregnant women to stop smoking, regardless of the pregnant woman's smoking status. Smoking prevalence among partners / 'significant other supporters' is high in Thurrock and evidence indicates offering support to stop is effective in reducing exposure to second hand smoke and supporting pregnant women who do smoke to stop and stay quit.

### **Conclusion**

Since the last Tobacco Control Strategy in Thurrock, progress has been made in reducing smoking prevalence and Thurrock continues to offer a robust enforcement and treatment offer. Prevention among children and young people could be improved and the treatment offer needs to increase both its scale and the equity of its offer. To deliver this, tobacco control and especially the treatment aspect needs to be embraced as a responsibility of members of the Health and Wellbeing Board. Given the contribution of smoking to premature mortality and health inequalities, doing so could be the single most effective intervention local partners deliver to make improvements to these outcomes.

### 3 Introduction

This Joint Strategic Needs Assessment (JSNA) takes a whole systems approach to understanding tobacco related health needs in Thurrock, focusing on cigarette smoking, the most common form of tobacco used in the United Kingdom (UK). The needs assessment however refers to 'tobacco control' to include wider physical, mental and social health impacts; for example, crime associated with the illicit tobacco trade<sup>1</sup>. A whole systems approach means responding to the complexity of a problem by recognising the breadth of factors impacting it. Identifying and developing solutions to these problems requires engagement with diverse stakeholders (Stansfield J, 2020). This is appropriate for a needs assessment about tobacco because smoking is a prevalent issue and tobacco related harm is strongly associated with deprivation and many other measures of disadvantage (ASH, 2019). The psychosocial and socio-economic drivers of these associations are complex and require action by many institutions and in many settings.

Tobacco is an important topic because smoking has long been recognised as the leading cause of health inequalities in the UK (PHE, 2020d) (ASH, 2019). Smoking also continues to be the leading cause of premature and preventable death in the UK<sup>2</sup> (PHE, 2020d). It is especially important for Thurrock because it has one of the highest smoking rates in the UK and Thurrock's tobacco control strategy expires in 2021. Therefore it is timely to prepare a needs assessment that can inform a refresh of the strategy.

The aim of this work is to identify the extent to which the current tobacco control strategy is impacting on smoking prevalence and tobacco related harm in Thurrock, whether this is equitable and where improvements could be made. The purpose is to reduce tobacco related harm in Thurrock.

The needs assessment will present and discuss data and evidence regarding:

- strategic and contextual factors impacting tobacco control and smoking;
- smoking prevalence and how this has changed over time;
- the health and economic impacts of tobacco, especially smoking;
- tobacco control interventions currently in place in Thurrock and their impact;
- research evidence regarding effective tobacco control interventions;
- a gap analysis to understand areas for improvement in Thurrock's current strategy;
- recommendations for improvement;
- a conclusion to summarise what has been found and propose next steps.

A population health management approach has been adopted; this means using data to identify how changes in local services and systems can improve outcomes. In this context, that means using the data about smoking prevalence and its impacts

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<sup>1</sup> Illicit tobacco refers mainly to cigarettes that have either been lawfully produced but brought into a country without the appropriate tax being paid / at all and cigarettes that have been manufactured illegally (ASH, 2017).

<sup>2</sup> Premature deaths are those that occur in people aged below 75 years and preventable deaths are those that could have been avoided through public health interventions.

to improve outcomes such as helping people who smoke to quit, to prevent the harm caused by second hand smoke and to reduce uptake of smoking, especially in younger generations.

Priority population groups for work concerning smoking are those that either have higher smoking prevalence or among whom there is greater capacity to benefit from stopping smoking such as pregnant women (or both). Those included in this needs assessment include:

- People living in more deprived areas
- People working in routine and manual occupations
- People with a diagnosed mental illness
- People with a learning disability
- People with a long term condition
- Pregnant women
- Children and young people (people aged under 18)

The questions this needs assessment will answer are:

- How does smoking prevalence in Thurrock compare to the national and regional averages and how has this changed over time?
- What is the scale of inequalities in smoking prevalence between priority groups or those with protected characteristics and the general population within Thurrock?
- What are the health and economic impacts of tobacco in Thurrock?
- What is included in Thurrock's current tobacco control strategy and how effective is this?
- What does recent research evidence suggest is effective for tobacco control and in particular, smoking cessation (stopping smoking / supporting people to 'quit' smoking)?
- What are the gaps between smoking prevalence in Thurrock, Thurrock's current tobacco control strategy and research evidence?
- How could organisations and communities in Thurrock address these gaps?

The next section of this needs assessment discusses the current national and local strategic and contextual factors most relevant to tobacco control.

## 4 National and local strategic and contextual factors relevant to tobacco control in Thurrock

### 4.1 National tobacco control strategy

Tobacco continues to be a national public health priority; in the Prevention Green Paper consultation, the Government stated its ambition for England to be smokefree by 2030 (Department for Health and Social Care, 2019). This is defined as having a smoking prevalence of 5% or less (Smokefreeaction, 2020) and is a very challenging target, requiring a pace of change estimated to be 40% faster than the current trend (Cancer Research UK, 2020). Achieving the ambition would require a significant change in tobacco control strategy nationally and locally.

The government have not yet responded to the Green Paper consultation and the UK Tobacco Control Plan published in 2017 comes to an end in 2022; the current plan's emphasis is summarised below (Department for Health and Social Care., 2017).

- **Supporting people not to start smoking**, by:
  - Reducing the prevalence of 15 year olds who regularly smoke from 8% to 3% or less by 2022. This is because most people who smoke as adults started smoking before the age of 18.
  - Reducing smoking prevalence amongst adults in England from 15.5% to 12% or less by 2022. This is because smoking uptake is partly influenced by smoking within social groups and especially impacts children and young people.
  - Reduce the inequality gap in smoking prevalence between those in routine and manual occupations and the general population. This is to reduce the intergenerational impact of higher smoking prevalence in these groups.
- **Supporting smokefree pregnancies**, with the aim of reducing the prevalence of smoking in pregnancy from 10.7% to 6% or less by 2022.
- **Providing parity of esteem for those with mental health conditions** by:
  - Improving data collection on smoking and mental health to inform stop smoking support for this population group.
  - Implementing smokefree policy in all mental health inpatient services sites by 2018.
- **Providing access to innovations that support people to stop smoking**, maximising safer alternatives to cigarette smoking.

In response to the national tobacco policy gap, a coalition of charities, research institutions and professional bodies prepared a smokefree plan, based on research evidence, expert advice and community perspectives (Smokefree Action Coalition, 2020). The actions are summarised below:

## Strategies:

- Legislate to require tobacco manufacturers to finance a Smokefree 2030 Fund to support education campaigns, tobacco control campaigns and universal quit support – the ‘polluter pays’ ethos.
- Implement greater reductions in affordability via increased taxation of tobacco products.

## Approaches:

- Ensure the NHS Long Term Plan’s smokefree commitments are realised across the NHS, including smoking cessation screening, referral, and where viable, treatment.
- Consultation on policy proposals, such as demanding tighter regulation of tobacco via licenses for tobacco retailers and increasing the age of sale from 18 to 21.
- Review and revise e-cigarette regulation.
- Renew and refresh the Government’s strategy for tackling the illicit tobacco trade.
- Sustain government commitment to support the WHO Framework Convention on Tobacco Control (WHO, 2020).

These are mainly functions for ministers and central government but should be supported by Thurrock Council, for example through response to consultation about these strategies and approaches.

### **4.2 National NHS tobacco control policy**

The Government’s Tobacco Control Plan and the smokefree coalition’s roadmap to a smokefree generation emphasise the important role the NHS has in this agenda. The main NHS policy response to tobacco control is made in the NHS Long Term Plan (LTP), which sets new commitments for NHS organisations, including: (NHS, 2019):

- By 2023/24, all people admitted to hospital who smoke will be offered NHS-funded tobacco treatment services.
- This model will be adapted for expectant mothers, and their partners, with a new smoke-free pregnancy pathway including focused sessions and treatments.
- A new universal smoking cessation offer will be available as part of specialist mental health services for long-term users of specialist mental health, and in learning disability services.

The main change to current practice is committing the NHS to deliver tobacco treatment services for people admitted to hospital and expectant mothers and their partners. This is being supported by funding through the NHS Long Term Plan Tobacco fund, which will be granted to NHS organisations at Integrated Care Partnership level starting in 2021/2022 financial year. Thurrock Council is working with Mid and South Essex Health Care Partnership (MSE HCP) to help prioritise the funding inline with local need.



At the time of writing this needs assessment, there is an ongoing pandemic of the COVID-19 coronavirus. This has significantly impacted the NHS and had much wider social and economic effects. This is important context for this needs assessment and the next section expands on this.

### **4.3 Impact of the COVID-19 pandemic on tobacco control**

Evidence suggests that smoking has a strong correlation to mortality and morbidity related to COVID-19. A systematic review found that smokers were 1.4 times more likely to have severe symptoms of COVID-19 and were approximately 2.4 times more likely to be admitted to an intensive care unit (ICU), need mechanical ventilation, or die compared to non-smokers (Nikitara, 2020). There is already an established association between smoking and the risk of contracting respiratory infection and more severe symptoms once infected. As a result, Public Health England (PHE) have advised smokers that quitting at this time is particularly important for their health.

E-cigarettes are a useful quitting aid, but it is unclear what effect vaping may have on susceptibility to severe disease if infected with COVID-19. Vaping remains significantly less harmful than smoking and it is very important to avoid returning to smoking. Shisha smoking carries all the health risks of smoking, and sharing the mouthpiece greatly increases the risk of spreading COVID-19.

The impact of the COVID-19 pandemic on smoking prevalence or tobacco related harm is not yet fully understood. Data from the Office for National Statistics is not yet available for the period covering the pandemic. However, research undertaken by University College London and Action on Smoking and Health (ASH) found that in the first phase of the pandemic, more people attempted to quit smoking and more people successfully achieved this than would have been expected, based on trends in recent years. By July 2020, one million people had stopped smoking since the start of the pandemic and another 440,000 smokers had tried to quit (UCL, 2020). However more recent poll data indicates that many ex-smokers may have relapsed and current smokers, especially younger people, may be smoking more (ASH, 2021b). The poll of 1,935 adults found that 10% of ex-smokers had relapsed and 39% of smokers aged 18-35 years reported smoking more than usual.

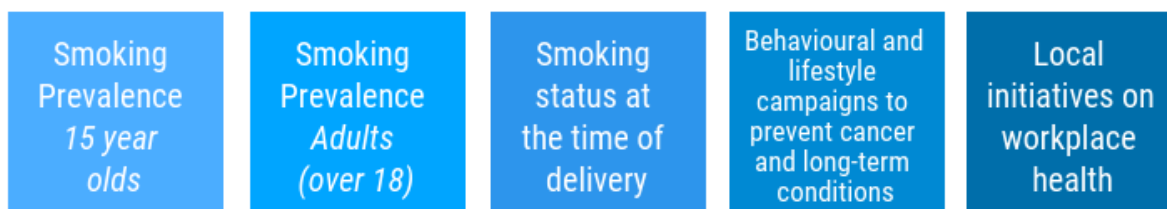
Surveys have also been used to assess the impact of COVID-19 pandemic response policies. Survey evidence has identified that lockdown (a policy response to the pandemic) may be leading to more children being exposed to the harms of second-hand smoke. Some evidence comes from the YouGov COVID tracker, which shows that people who live in households that include children are 50% more likely to report being exposed to second-hand smoke since lockdown compared to those without children (10% compared with 6%) (YouGov, 2020). Also, 12% of smokers who live with children report they are smoking indoors more than they did before lockdown.

While there are many unknowns concerning the full impact of COVID-19 on population health, there is an opportunity to act on the factors that are known. For tobacco control this includes evidence of an increase in awareness of smoking related harm and desire to stop smoking (ASH, 2021b). Also, health inequalities linked to deprivation have been exacerbated by the pandemic. The tobacco control strategy that is written

following this needs assessment must include some proactive and immediate actions that respond to these factors.

#### 4.4 Local strategies and targets relevant to tobacco control

The Public Health Outcomes Framework (PHOF) has five outcomes relevant to Tobacco Control and the duties placed on the local authority:



These are important outputs and outcomes for the Council and Thurrock's Health and Wellbeing Board (HWB) to deliver on. Reducing the proportion of people who smoke remains a priority in Thurrock's Health and Wellbeing strategy, which is currently being refreshed. This needs assessment and the tobacco control strategy that will be based on its content will be reviewed annually to remain responsive to the HWB's direction and challenge, and should expand into the MSE HCP. Only by doing this can the opportunities and benefits of taking a system-wide approach be delivered.

The NHS has a shared goal via the LTP, so this needs assessment can support NHS organisations to target their resources around gaps in the current offer, responsive to local need. This will be supported partly through LTP funding being granted to the NHS at Integrated Care System level for acute trusts to spend on tobacco control. For Thurrock, this is the MSE HCP / Integrated Care System.

Thurrock Council has also signed a commitment to the Local Government Declaration on Tobacco Control, which requires the council to:

- Act at a local level to reduce smoking prevalence and health inequalities and to raise the profile of the harm caused by smoking to our communities;
- Develop plans with partner organisations and local communities to address the causes and impacts of tobacco use, according to local priorities and securing maximum benefit for our communities;
- Participate in local and regional networks for support; and
- Monitor the progress of plans against our commitments and publish the results.

These actions areas should feed into the 2025 targets for this strategy and the longer term 2030 smokefree target.

The next section of this strategy will explore the scale of smoking prevalence in England and Thurrock.

## 5 Smoking prevalence

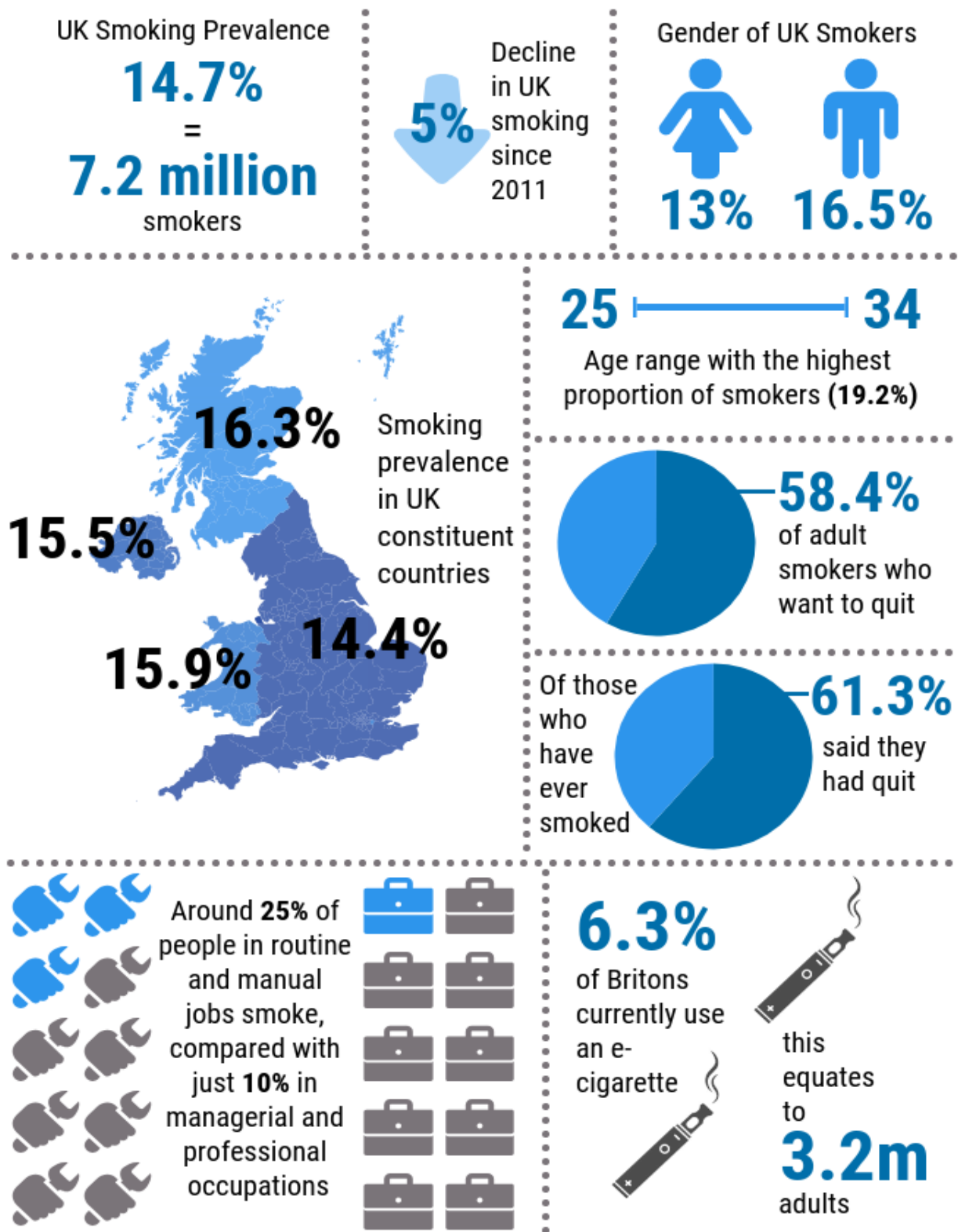
### 5.1 National smoking prevalence

Figure 1 summarises smoking prevalence statistics in the UK; in 2018, 14.7% of the population smoked cigarettes, although this differs by sub population and the data / model used (Office for National Statistics , 2019). Sub populations with higher smoking prevalence include men; it is estimated that 16.5% of men smoke compared to 13% of women; young adults (a higher proportion of smokers are aged between 25 and 34, 19.2% of this age group smoke); and routine and manual workers where 25% of people in these occupations smoke. Higher smoking prevalence is also associated with almost every indicator of deprivation and among groups who may be marginalised such as people living with mental illness, people in contact with the criminal justice system, people experiencing homelessness, lone parents and lesbian, gay, bisexual, transgender and questioning (LGBTQ) people (ASH, 2019). Furthermore, cumulative disadvantage increases the likelihood of smoking.

The majority of smokers want to quit (58.4%) and many try each year, mostly on their own and increasingly with the support of e-cigarettes. Currently 6.3% of the UK population use e-cigarettes (known as vaping), mostly ex or current smokers but with some never smokers included in that group. Approximately two thirds of people who have ever smoked (61.3%) manage to quit, which is excellent news but there is a risk of relapse and still means there are many people who do not manage this. Markers of deprivation are also associated with success of quit attempts, with evidence that people from more deprived populations are less likely to achieve their quit attempt, despite being as likely to attempt to quit. Reasons for this include evidence of higher dependency on nicotine, lack of social support, a focus on present needs over future plans and failure to complete smoking treatment programmes. Work is required locally to tailor interventions to priority groups such as those living in areas of deprivation to ensure attempts to reduce prevalence in these groups are successful.

The full impact of the COVID-19 pandemic on smoking prevalence is not yet clear, however structural inequalities have increased susceptibility to and exposure to the virus among some of the same groups where smoking prevalence is higher. This may exacerbate existing health inequalities, so tobacco control interventions nationally and locally will need to focus on achieving the 2030 target of 5% smoking prevalence equitably. For example, it is estimated that to reach the target, prevalence would need to decline by 37% among people with intermediate level qualifications, compared to 149% among people with low qualifications (Song F, 2020).

Figure 1: UK smoking prevalence statistics 2018

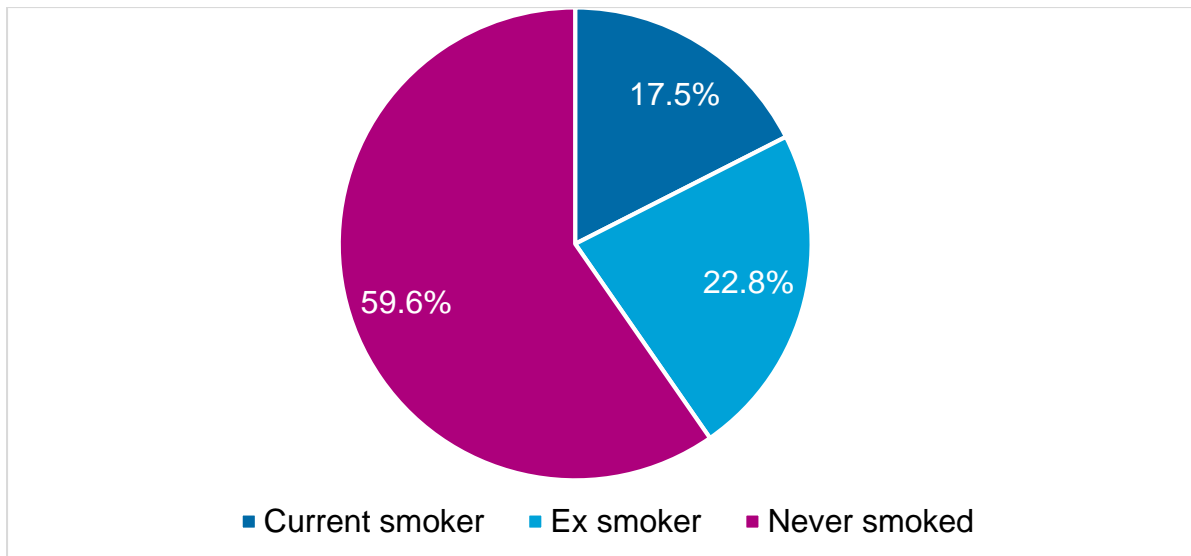


Source: (Office for National Statistics , 2019)

## 5.2 Thurrock smoking prevalence

In 2019, based on the Annual Population Survey (APS) estimate, approximately 17.5% of the Thurrock population smoked, 22.8% were ex-smokers and 59.6% had never smoked (figure 2) (PHE, 2020). Thurrock's APS smoking prevalence estimate is statistically significantly higher than the England average (13.9%).

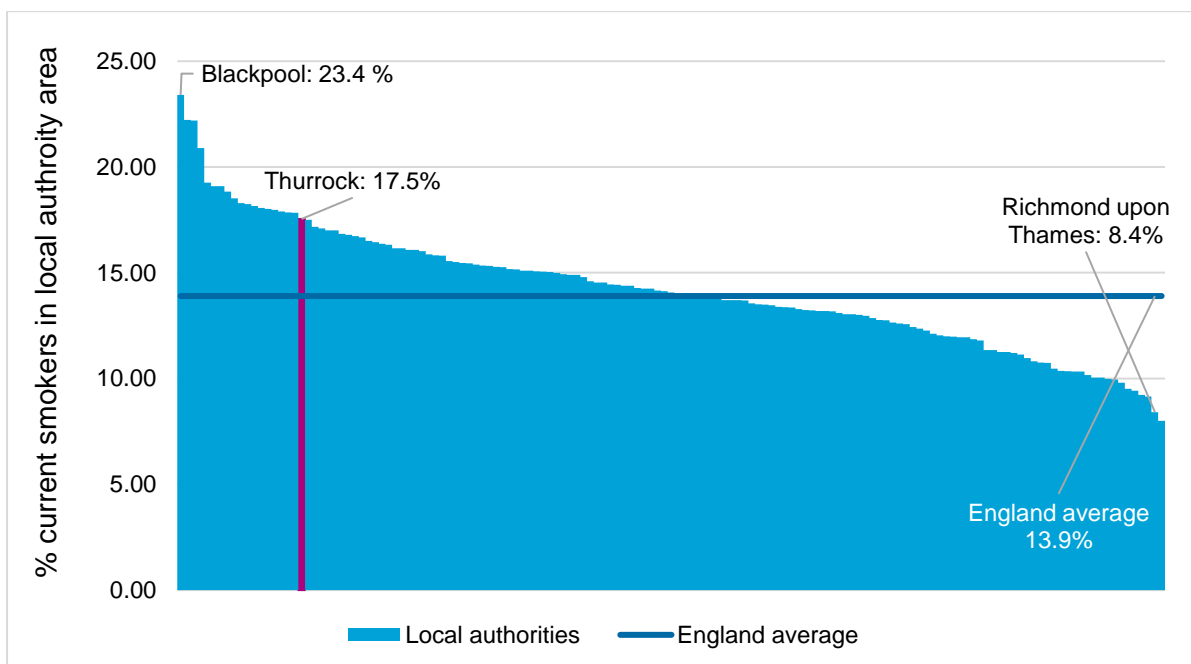
**Figure 2: Thurrock population by smoking status 2019 (APS estimate)**



Source: Annual Population Survey, 2019 (PHE, 2020)

Thurrock has one of the highest smoking prevalence rates in England (figure 3) (PHE, 2020).

**Figure 3: Thurrock's smoking prevalence compared to all other local authorities in England (APS estimates for 2019).**



Source: PHE Fingertips (PHE, 2020)

While prevalence estimates vary (table 1), Thurrock’s smoking prevalence is consistently higher than the England average.

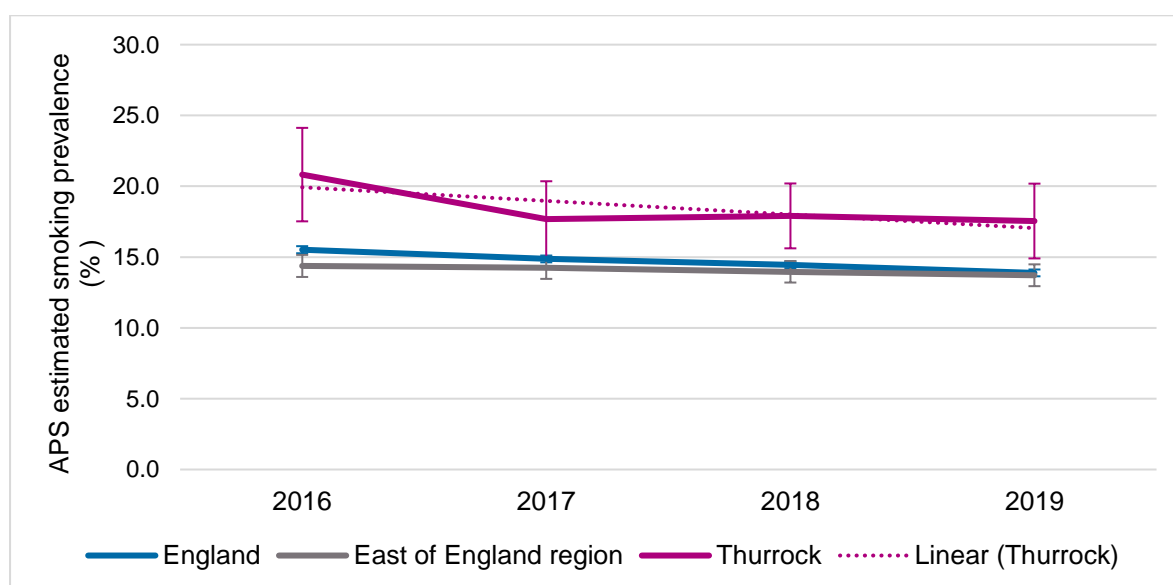
**Table 1: Smoking prevalence estimates for Thurrock and England 2017-2019**

Prevalence source	Thurrock 2019 prevalence	England 2019 prevalence	Difference Thurrock-England prevalence	Prevalence reduction 2017-2019 Thurrock	Prevalence reduction 2017-2019 England
Annual Population Survey (APS)	17.5%	13.9%	3.7%	-1.1%	-6.7%
General Practice Population Survey (GPPS)	16.5%	14.5%	2.0%	-2.4%	-7.1%
Quality and Outcomes Framework (QOF)	18.0%	16.7%	1.6%	-5.2%	-5.1%

Source: PHE Tobacco Control Fingertips, 2020 (PHE, 2020)

Table 1 also shows that smoking prevalence has reduced in England and Thurrock, although this also varies. The APS estimate is considered by PHE to be the most accurate; based on this, prevalence has reduced by 1.1% in Thurrock since 2017, significantly less than the England average (-6.7%). QOF data is drawn from information recorded in GP patient records; this data suggests Thurrock has seen a similar decline to the national average but is impacted by GP practices refreshing the practice list of smokers by asking and recording whether patients smoke. Figure 4 compares the trend in smoking prevalence using APS estimates since 2016. As Thurrock is a smaller geographic area, year on year changes are more noticeable, but the shape of the trend line suggests the decline in prevalence in Thurrock has been closer to the England than East of England trend, which has been less steep.

**Figure 4: Trend in smoking prevalence 2016-2019 Thurrock, East of England and England (APS estimate)**



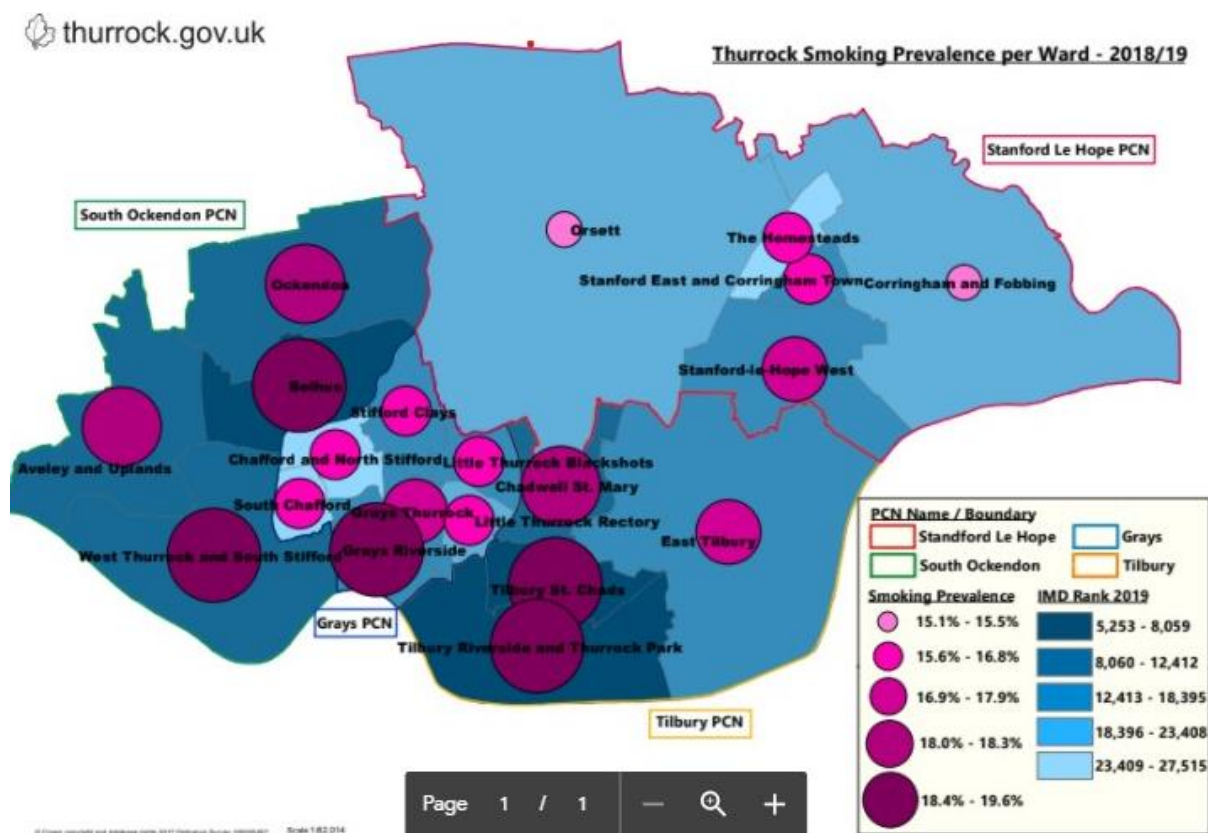
Source: PHE Fingertips (PHE, 2020)



### 5.3 Geographic variation and deprivation

Geographically, Thurrock's highest smoking prevalence is mainly in the most deprived wards. Figure 5 uses QOF data, allowing analysis at a more detailed geographic level than APS estimates; the map shows where smoking prevalence is highest by ward and Primary Care Network (PCN). Smoking prevalence is indicated by the size and depth of colour on the pink circles (larger darker circles indicate higher prevalence) and IMD rank is shown by the depth of blue (darker blue indicates increasing deprivation). The map shows the highest smoking prevalence is concentrated in the South West of Thurrock, mainly in Tilbury, Grays, Belhus and West Thurrock and South Stifford. At PCN level the map shows all PCNs have areas with high smoking prevalence.

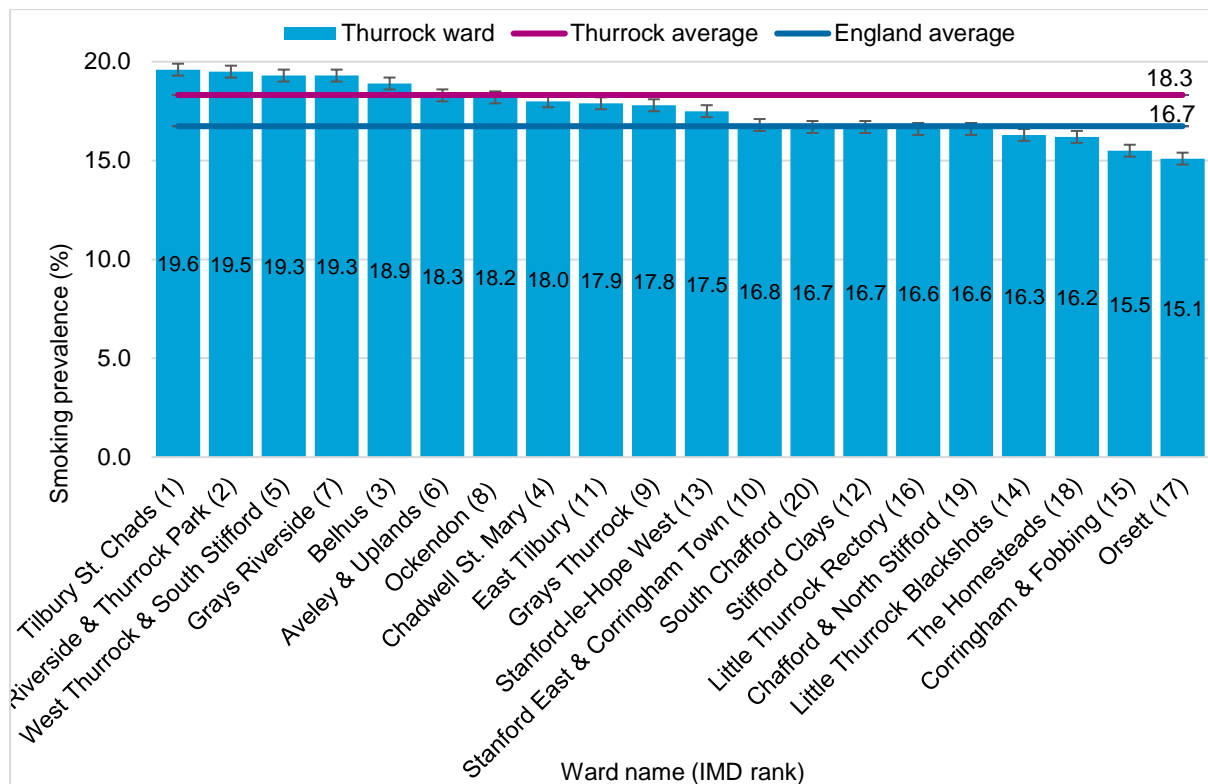
**Figure 5: Map of smoking prevalence per ward 2018/19 using QOF estimates**



Source: NHS Digital QOF, (2018/19)

Figure 6 also shows ward level QOF data for smoking prevalence and deprivation by IMD but in bar chart format, allowing a more detailed comparison of the range of variation. Five wards have higher prevalence than the Thurrock average: Tilbury St. Chads; Tilbury Riverside & Thurrock Park; West Thurrock & South Stifford; Grays Riverside; and Belhus. While the relative position of the wards in terms of IMD rank does not map perfectly to levels of smoking prevalence, the eight wards with the highest levels of deprivation are also the wards with the highest smoking prevalence.

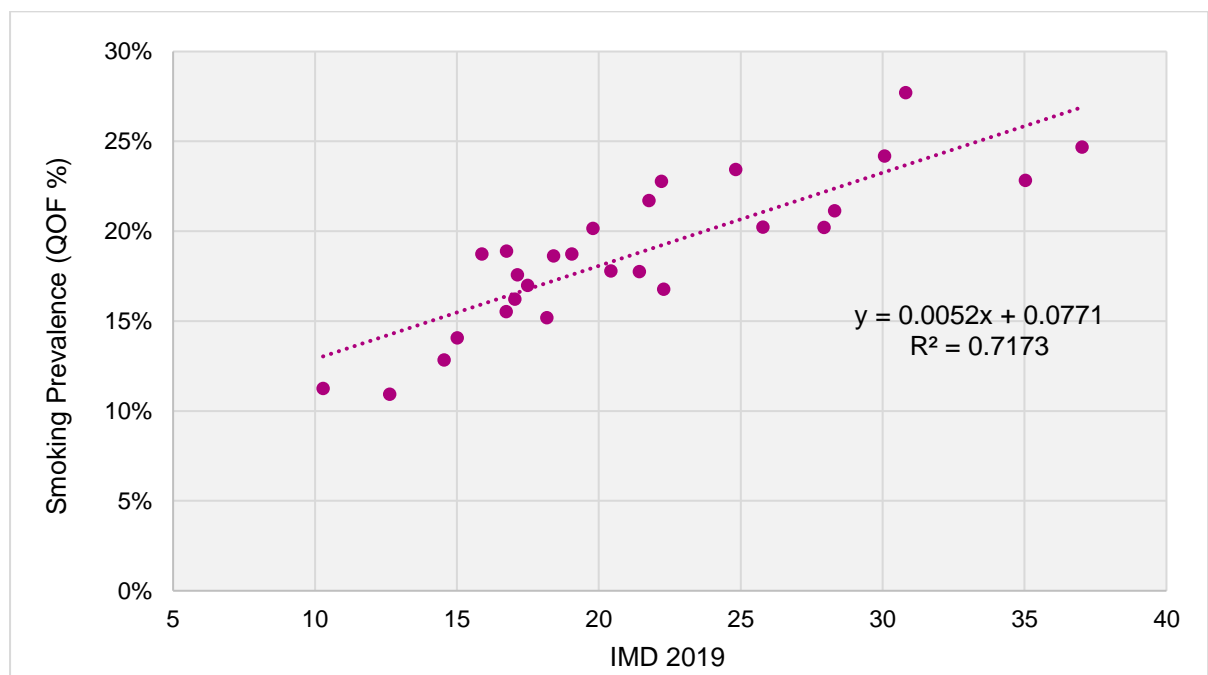
**Figure 6: Thurrock QOF smoking prevalence by ward (2018)**



Source: NHS Digital QOF, (2018/19)

The wards with higher smoking prevalence tend to be those that are more deprived; the strength of this relationship is shown in figure 7. An R<sup>2</sup> result of one represents a perfect correlation so the result of 0.7 indicates a strong relationship.

**Figure 7: Association between smoking prevalence and deprivation (2019 QOF)**



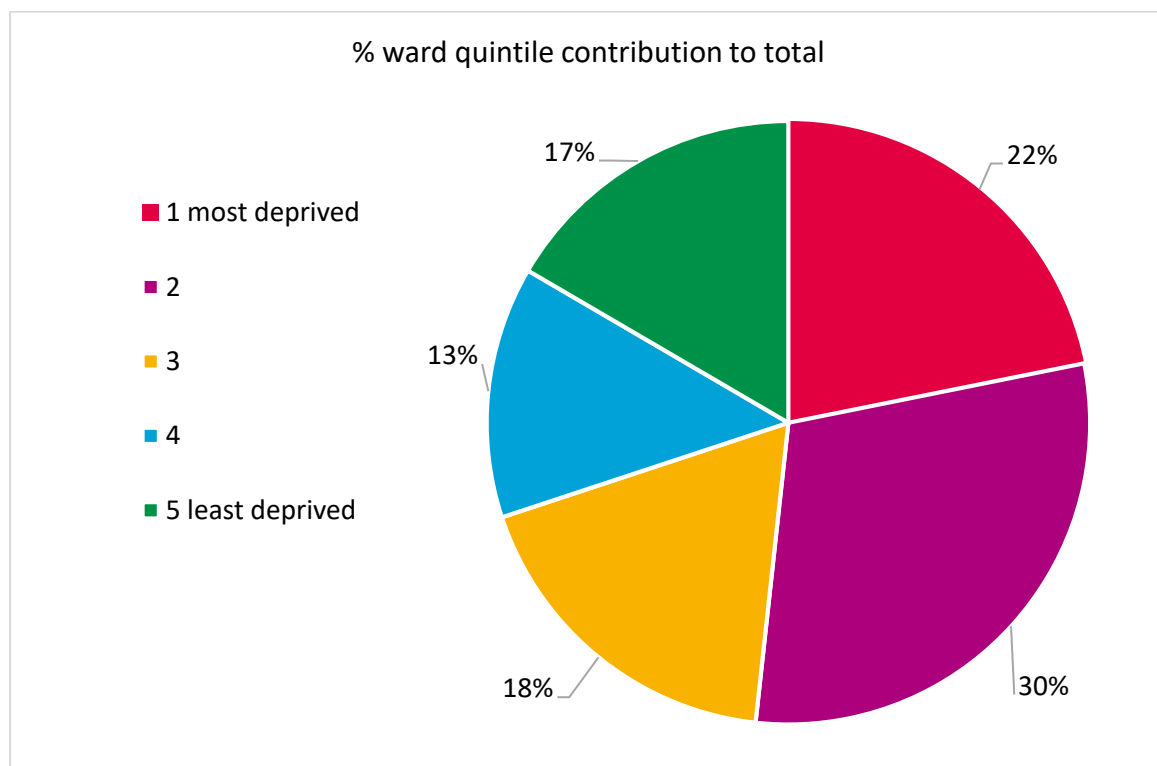
Source: NHS Digital QOF 2018/19 & IMD GP Scores, (2019)



While smoking prevalence is strongly correlated with deprivation, the relative contribution of a geographical area to the total number of smokers is also impacted by the population density. For Thurrock, the two most deprived wards have the highest smoking prevalence but have relatively small populations. West Thurrock & South Stifford and Grays Riverside (ranked 5<sup>th</sup> and 7<sup>th</sup> most deprived in Thurrock) contribute the highest number of smokers to Thurrock’s overall prevalence (17% of smokers in Thurrock live in these areas). These two wards have the largest population size in Thurrock and some of the highest smoking prevalence. This data highlights the importance of taking a proportionate universalism approach to address Tobacco Control; in other words, all smokers should be able to receive support, but more effort needs to be made with increasing levels of deprivation (not only the most deprived). Over half of smokers (51.7%) live in the eight most deprived wards in the borough (based on local quintile of deprivation ranking). These statistics are summarised in figure 8 and table 2. Thus, interventions that are particularly effective at supporting quitting or reducing uptake in poorer areas would still reach over half of the smokers in Thurrock. This presents an opportunity to address smoking both at scale and reducing inequity in Thurrock.

**Figure 8: Contribution (%) by quintile of deprivation to the number of smokers in Thurrock (2018 QOF).**

**1 = least deprived 4 wards, 5 = most deprived 4 wards**



Source: NHS Digital QOF 2018/19

**Table 2: Number of smokers by ward in Thurrock and IMD quintile rank**

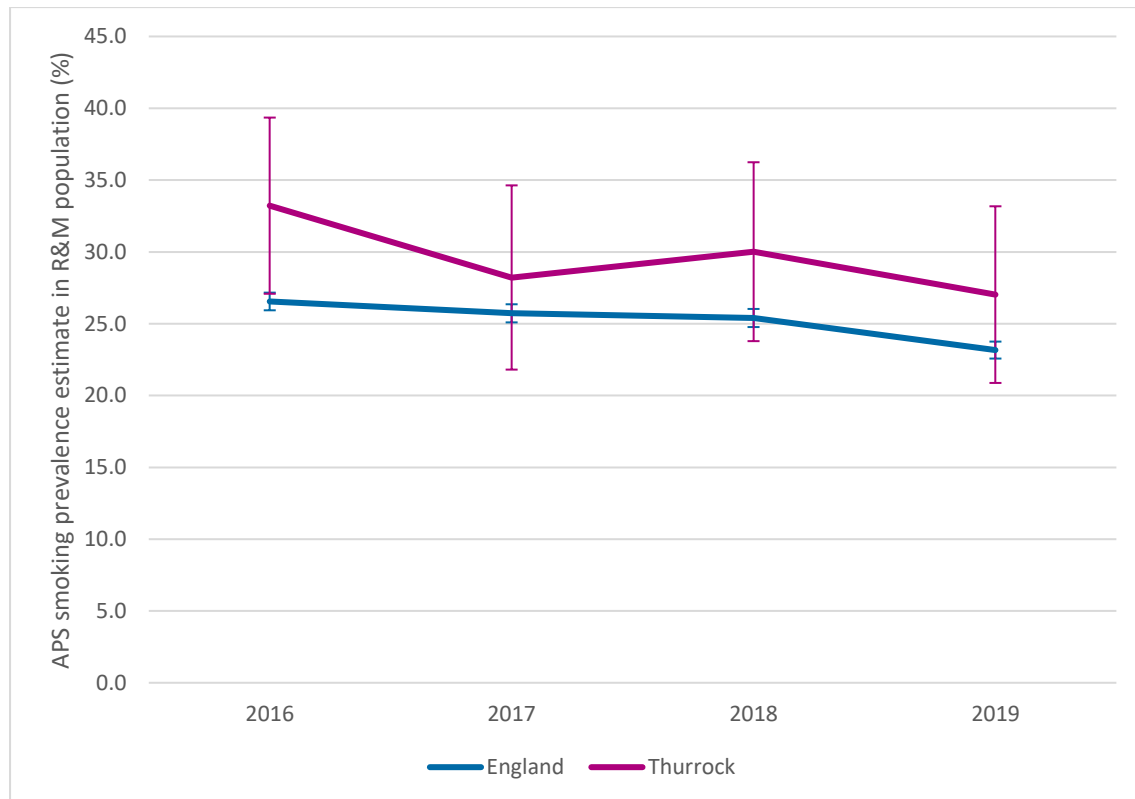
Quintile rank	Ward	N smokers in 2018
1	Tilbury St. Chads	1,241
	Tilbury Riverside & Thurrock Park	1,501
	Belhus	1,993
	Chadwell St. Mary	1,848
2	West Thurrock & South Stifford	2,562
	Aveley & Uplands	1,845
	Grays Riverside	2,553
	Ockendon	2,047
3	Grays Thurrock	1,719
	Stanford East & Corringham Town	1,427
	East Tilbury	1,204
	Stifford Clays	1,132
4	Stanford-le-Hope West	1,199
	Little Thurrock Blackshots	1,020
	Corringham & Fobbing	838
	Little Thurrock Rectory	1,007
5	Orsett	932
	The Homesteads	1,352
	Chafford & North Stifford	1,384
	South Chafford	1,330

Source: NHS Digital QOF 2018/19

Another indicator used as a proxy for socio-economic status is routine and manual professions (R&M). Smoking prevalence is higher among these groups. Figures' 9 and 10 on the next two pages show the trend in smoking prevalence among R&M groups.

Figure 9 shows a statistically significant decline in smoking prevalence among R&M professionals across England between 2016 and 2019 (26.5% to 23.2%). The estimated trend in Thurrock is also a decline (33.2% to 27.0%) but the confidence intervals (CI) overlap so this may not reflect actual change.

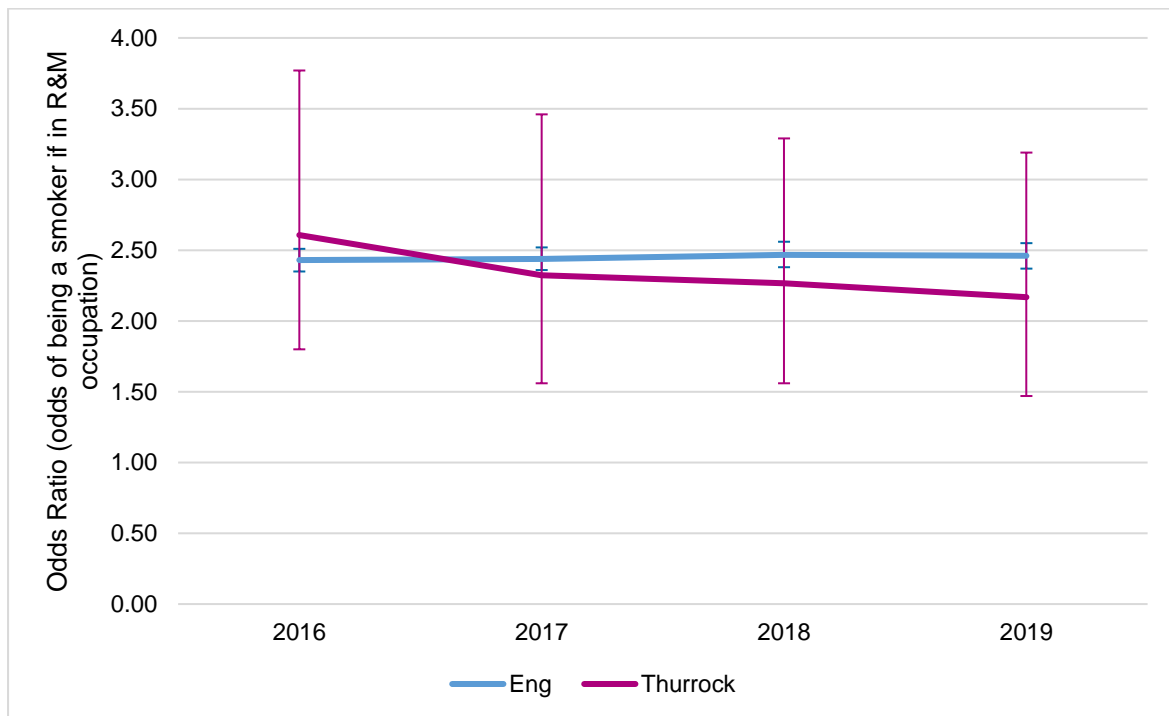
**Figure 9: APS estimated smoking prevalence among people working in R&M professions (2016-2019)**



Source: PHE fingertips (PHE, 2020)

Figure 10 is a measure of relative inequity, comparing the odds of smoking among people working in R&M occupations, with smoking among people working in other occupations. The estimated trend suggests there has been a decline in relative inequity in smoking prevalence for Thurrock (OR 2.61 to 2.17 from 2016 to 2019) but an increasing trend across England (OR 2.43 to 2.46 from 2016 to 2019). Currently these trends are not statistically significant (shown in the graph by the error bars, which overlap). However, projections suggest that without targeted intervention the trend across England will worsen over time (Song F, 2020). While the data suggests Thurrock's approach may be successfully reducing relative inequity, Thurrock still has higher rates of smoking among R&M workers than the England average. Also, the reason the relative inequity figures are lower is because more people across all socio-economic groups smoke in Thurrock. This is another reason for taking a proportionate universalism approach to Thurrock's tobacco control strategy.

**Figure 10: Relative inequity in smoking prevalence Thurrock, odds of smoking prevalence in routine and manual (R&M) occupation compared to smoking prevalence in non R&M occupations (2016-2019)**



Source: PHE Fingertips (PHE, 2020)

The data presented in this section has shown the extent of inequality in smoking prevalence associated with deprivation in Thurrock and for England. Thurrock does not differ significantly in the extent of this inequality, measured by occupational group, compared to England and there has been little change since 2016.

Within Thurrock, the two most deprived wards have the highest smoking prevalence and smoking prevalence is strongly associated with IMD score. However, it is not a perfect association and the data shows that a proportionate universalism approach should be adopted. The highest smoking prevalence and highest number of smokers are spread across the eight more deprived wards compared to the remaining twelve wards in Thurrock.

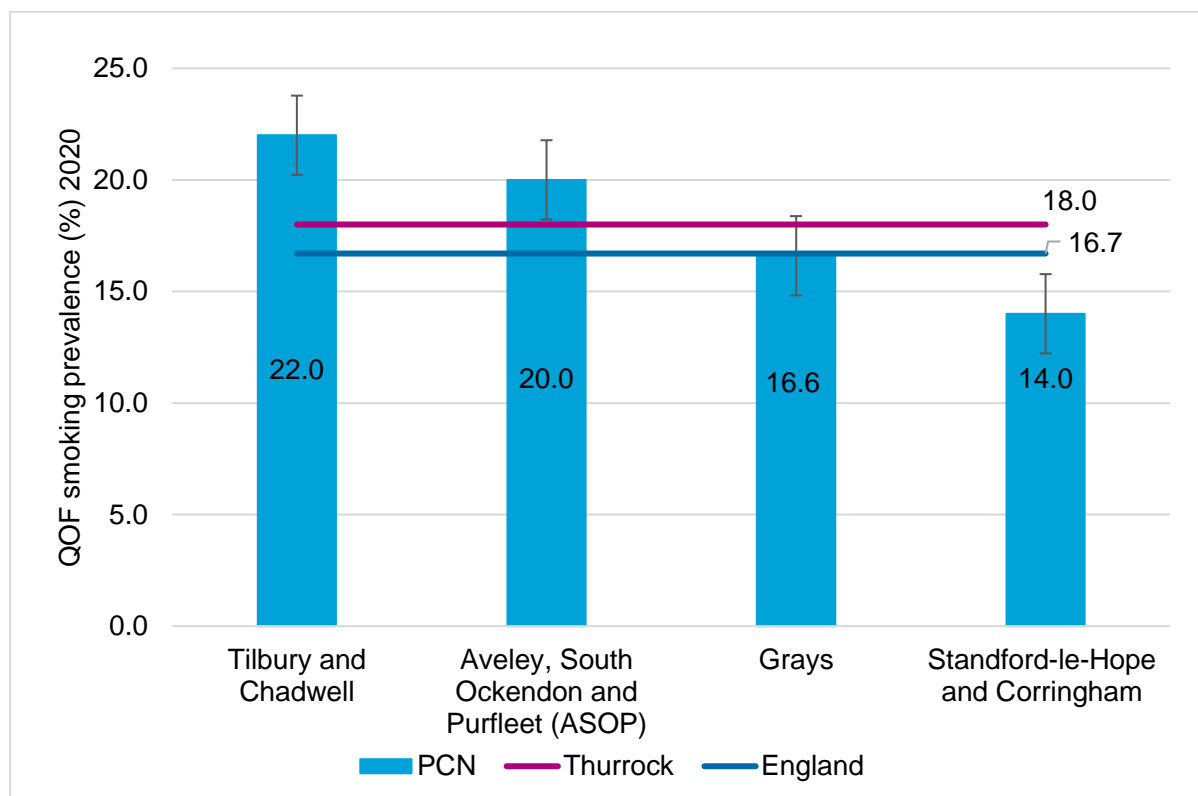
The next section discusses variation in smoking prevalence across Thurrock's Primary Care Networks (PCNs) and GP practices.

#### 5.4 Smoking prevalence in primary care

The data used in this section is drawn from QOF, but analysis have been undertaken at different time points, so comparisons cannot be made between graphs, only within graphs as the data is relative to the point of data capture.

Thurrock has four PCNs and figure 11 shows that in 2020, Tilbury & Chadwell PCN had the highest smoking prevalence, which was above the average for Thurrock at 22%. Aveley, South Ockendon, and Purfleet (ASOP) PCN also had smoking prevalence higher than the Thurrock average at 20%. The error bars show these findings are significant. Analysis for MSE HCP ranks these PCNs as having the third and sixth highest smoking prevalence in the MSE HCP geography.

**Figure 11: Thurrock QOF smoking prevalence by PCN (2020)**

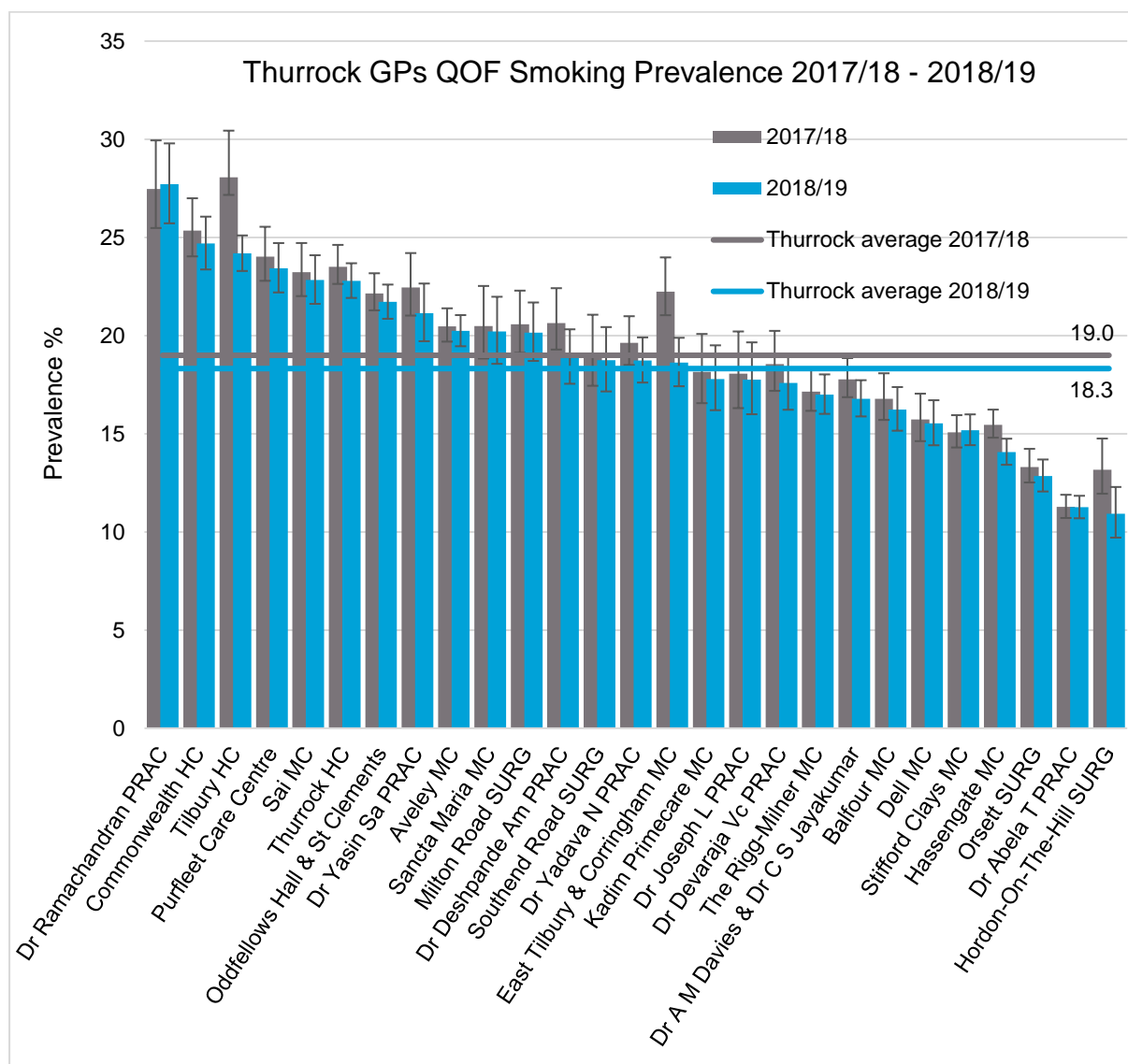


Source: NHS Digital QOF, (2020)

Figure 12 highlights the variability in smoking prevalence at practice level across the PCNs and between years; in this case data has been captured for 2017/18 and 2018/19. Thurrock Health Centre in Grays PCN for example, had a consistently higher smoking prevalence during this period that the Thurrock average. Most other practices from this PCN had lower prevalence than the Thurrock average during this time. The ethos of PCNs is for the GPs to support one another to improve the health of their patients and therefore their performance as a PCN. All PCNs need to address tobacco control and more needs to be done particularly in Tilbury & Chadwell and ASOP PCNs. Deprivation is a key contributing factor, accounting for 94% of smoking variance across the MSE. It is therefore important that PCNs in more deprived areas are supported to put in place stop smoking services tailored to their local population needs.

Figure 12 also shows the annual change in smoking prevalence at GP practice level; it demonstrates how much change can be made in a year. For instance, Tilbury Health Centre achieved a reduction of 14.3% between 2017/18 and 2018/19 and East Tilbury & Corringham MC achieved a reduction of 16.2% in the same period. This shows how a combination of asking and offering support and refreshing practice lists can reduce smoking prevalence. Dr Ramachandran Practice and Stifford Clays Medical Centre had an increase in smoking prevalence; this could be due to the practice more routinely asking patients if they smoke and so isn't necessarily an indicator of poor performance. However these practices and their associated PCNs should work to understand change in prevalence and address this.

**Figure 12: Thurrock GPs QOF Smoking Prevalence 2017/18 – 2018/19**



Source: PHE fingertips – National General Practice profiles, (2018)

The next section of this needs assessment will explore smoking prevalence among populations where nationally there is higher prevalence and / or increased vulnerability to tobacco harm. Prevalence among groups with protected characteristics will also be discussed.

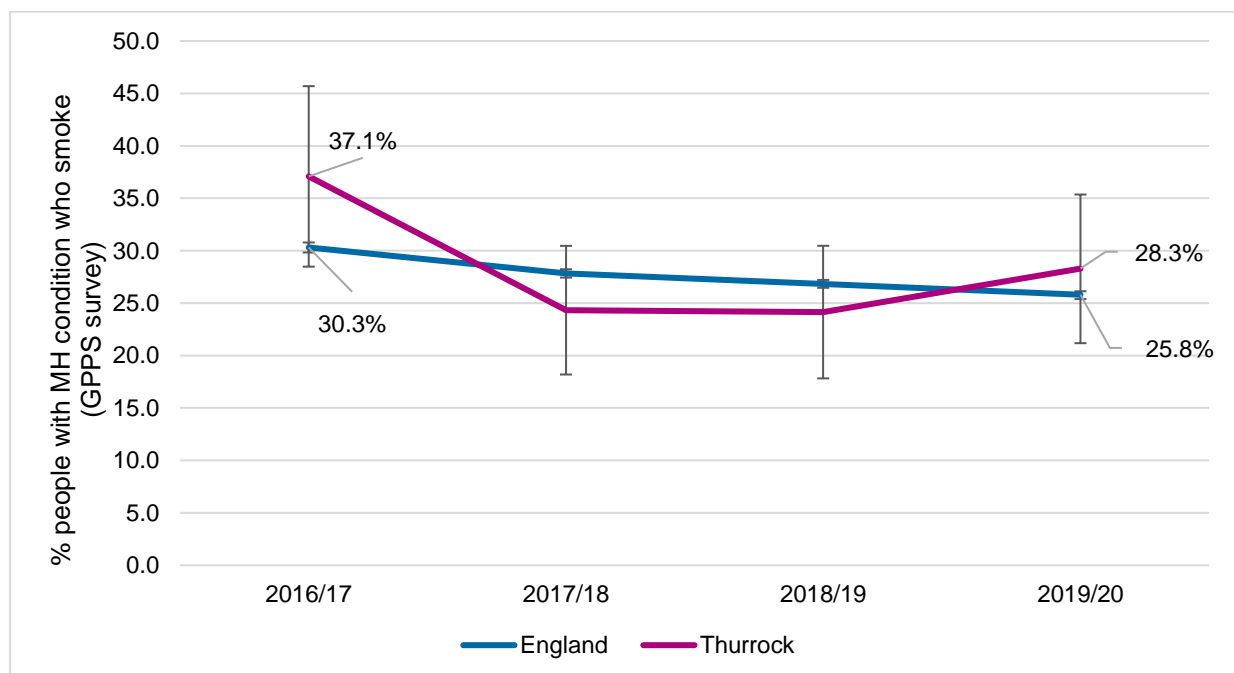
## 5.5 Smoking prevalence and mental health

Nationally, while smoking prevalence has declined among adults with a long-term mental health condition, prevalence remains substantially higher than the general population, despite the same levels of motivation to quit (PHE, 2020b). As the severity of mental health conditions increases so too does smoking prevalence (PHE, 2020b); for example prevalence in 2014/15 among people with specific mental health conditions was:

- anxiety or depression: 28.0%
- a long-term mental health condition: 34.0%
- serious mental illness: 40.5%

PHE's Tobacco Control Profile offers local data based on the General Practice Patient Survey (GPPS); figures 13 and 14 show the prevalence trend among people who responded to say they have a long term mental health condition and who also responded to say they smoke. The data suggests smoking prevalence among people who have a long term mental health condition has reduced in England from 30.3% (CI 29.8 to 30.8) to 25.8% (CI 25.4 to 26.1) between 2016/17 and 2019/20 (figure 13). It is not possible to confirm whether there has been a similar change in this period in Thurrock as the confidence intervals are very wide and overlap. The trend suggests there may have been a decline but the latest data point indicates a possible increase from the previous two years. Throughout this period smoking prevalence has been higher among respondents of this survey who reported having a long term mental health conditions than the equivalent year estimates in the general population for Thurrock and England.

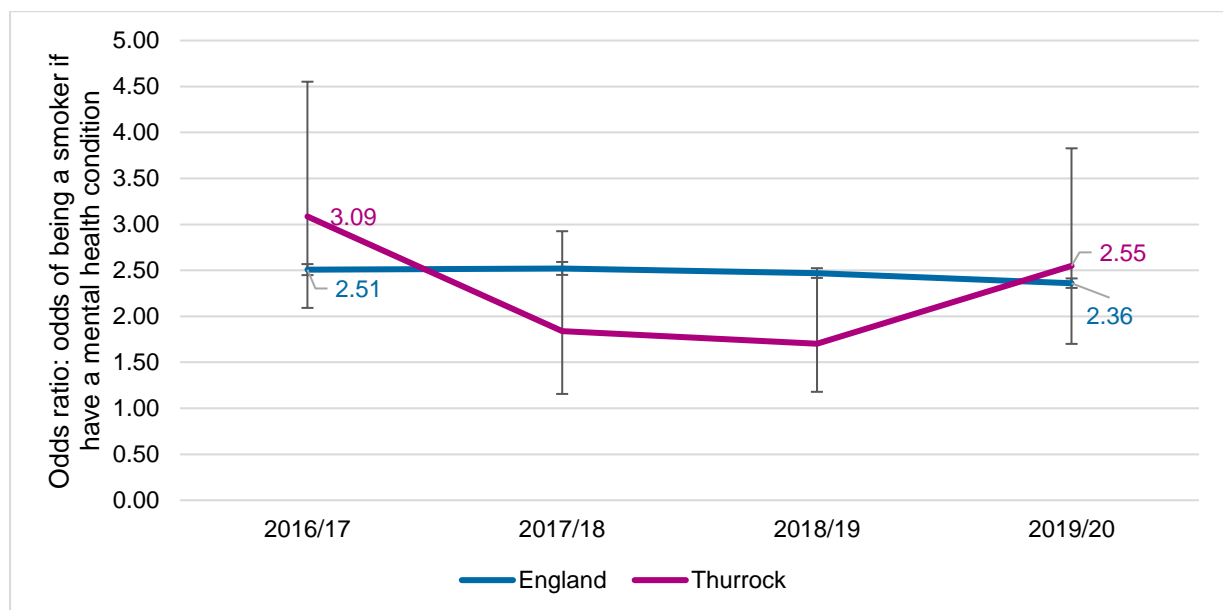
**Figure 13: Smoking prevalence in adults with a long term mental health condition (18+) - current smokers (GPPS) (2013/14-2019/20)**



Source: PHE Fingertips (PHE, 2020)

Figure 14 shows the odds of being a smoker if a person reported they have a long term mental health (LTMH) condition compared to those who do not, which is a measure of relative inequality. For England and Thurrock, the odds of being a smoker are higher for people with a LTMH condition. In England the odds have reduced since 2016/17<sup>3</sup> but there has been no significant change in this trend in Thurrock. In 2019/20, the odds of someone with a LTMH condition smoking compared to people who did not have a LTMH condition were over double (England OR = 2.36, Thurrock OR = 2.55). The Thurrock confidence intervals are very wide and overlap the England average confidence intervals. This means the data does not indicate a significant difference in relative inequity regarding smoking prevalence among people with a LTMH condition between the England average and Thurrock.

**Figure 14: Smoking prevalence in adults (18+) - gap by mental health status (GPPS) (2016/17 – 2019/20)**



Source: PHE Fingertips (PHE, 2020)

The GPPS data used in figures 13 and 14 is based on a relatively small population sample. Data from GP records offers data on the local GP registered population and while not all records are up to date, it is an alternative source of prevalence data.

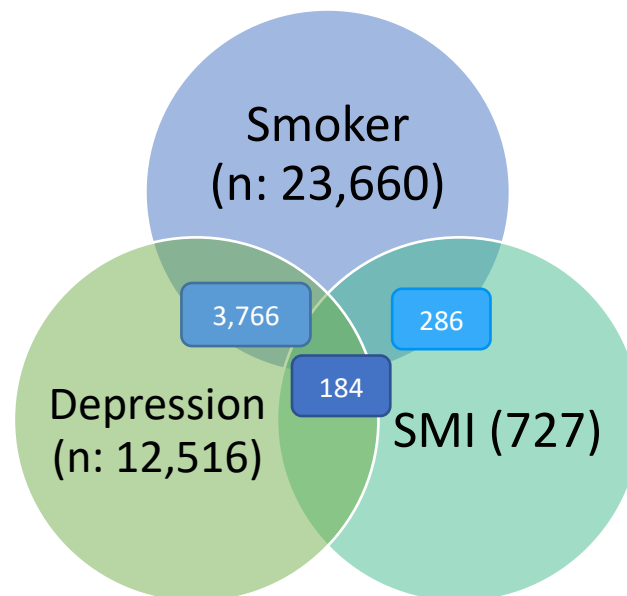
Of the 23,660 patients registered with GPs in Thurrock who have a record to say they currently smoke, almost one fifth (18%) have either depression, an SMI or both. Thurrock patients are more likely to smoke if they have a mental health condition and smoking prevalence increases with the severity of mental illness and the number of diagnoses; mirroring the national pattern. Smoking prevalence among people with a diagnosed mental health condition in Thurrock is summarised below and in figure 15.

- Patients recorded as having depression who smoke: 30%
- Patients recorded as having an SMI who smoke: 39%
- Patients recorded as having depression and SMI who smoke: 44%

<sup>3</sup> England 2016/17 OR = 2.51, CI 2.45 to 2.57; 2019/20 OR = 2.36, CI 2.31 to 2.41



**Figure 15: Venn diagram showing the number of patients who are coded as having depression and / or having an SMI and who smoke (2020 QOF)**



Source: SystmOne, Thurrock Council Public Health Intelligence team 2020

Data has also been sought from Essex Partnership University NHS Foundation Trust (EPUT) and Thurrock's Increasing Access to psychological Therapies (IAPT) service. This data can indicate people accessing support from mental health services who have also been supported to stop smoking through these services. IAPT do not collect data on the smoking status of their service users so it is not possible to estimate this. Data from EPUT was not available at the time of writing this JSNA but will be considered in the development of the strategy should this information become available. Targeted work with these services is a mechanism for offering tailored support to some of the local population living with mental illness, however data in this section also shows more work needs to be done in primary care to address smoking in this population.

The data presented in this section does not show hidden need among people with undiagnosed mental illness; there may therefore be unmet need regarding smoking cessation support among people who have poor mental health.

Overall this section shows that Thurrock mirrors the national picture regarding mental illness and smoking; an increasing number of mental health diagnoses and increasing severity of the condition is associated with a higher likelihood of smoking. Across England, data from the GPPS survey suggests there has been a reduction in absolute and relative inequality in smoking prevalence comparing people with a mental health condition to the general population since 2016/17. There has however been no significant change in Thurrock during this period.

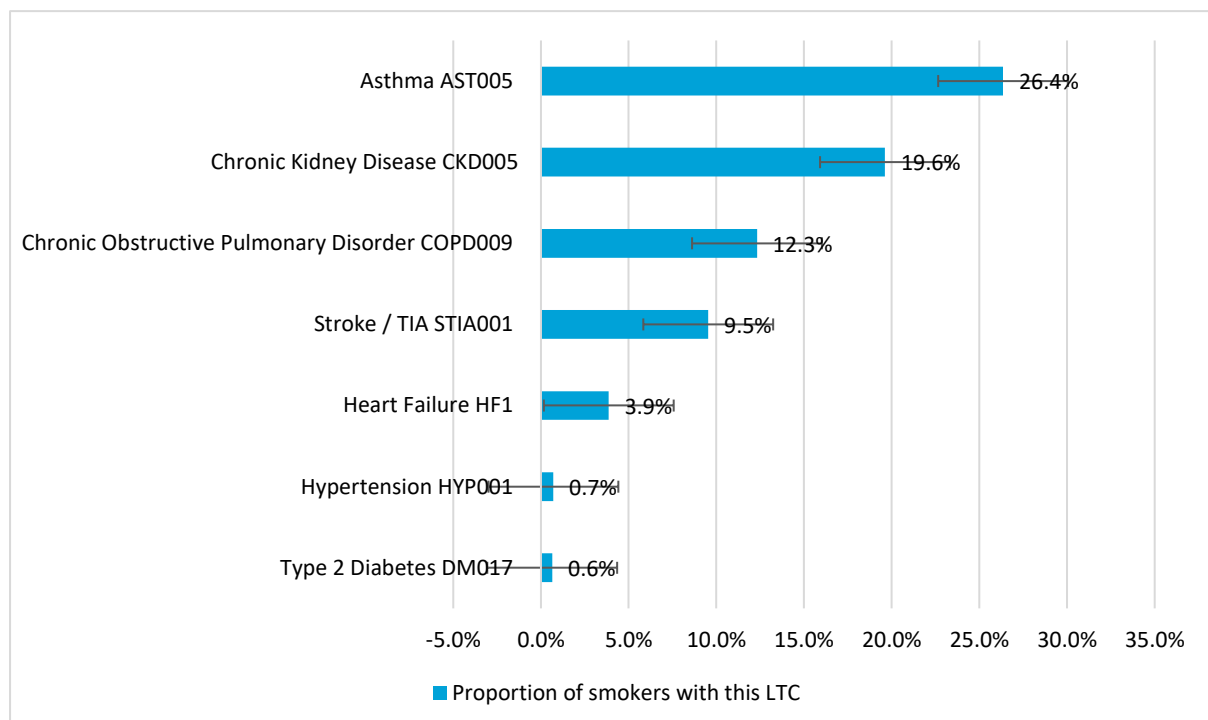
The next section discusses prevalence among people with a long term condition and focusses on physical illness as mental health has been discussed here.

## 5.6 Smoking prevalence and people with long term conditions (LTCs)

Smoking increases the risk of LTCs, so prevalence among people with conditions such as cardiovascular disease is higher and also associated with how addicted people are (ASH, 2020b). For example national evidence shows that 44% of heavy smokers have at least one LTC, compared to 38% of moderate smokers and 32% of never smokers (ASH, 2020b). People from more deprived populations are more likely to smoke more cigarettes per day and smoke more of each cigarette; this impacts the higher prevalence of LTC in these populations. There is a need to identify and support smokers from poorer socio-economic groups who have LTCs to reduce tobacco related inequalities in health outcomes.

Figure 16 shows the proportion of smokers in Thurrock with one or more of the following LTCs; Asthma, Chronic Kidney Disease, Chronic Obstructive Pulmonary Disorder, Stroke/ TIA, Heart Failure, Hypertension and Type 2 Diabetes. For example, the data indicates that over a quarter of smokers in Thurrock have asthma. The figure does not show the proportion of patients with Cancer as the data only indicated 10 patients who smoke were recorded with QOF code CAN001. There may be other QOF codes that would more accurately demonstrate the proportion of smokers in Thurrock who have cancer. Some smokers may have more than one of these LTCs and so may be double counted. Asthma and CKD are the most common of these LTCs, however all patients with a LTC who smoke can benefit from quitting. This data indicates which LTCs PCNs and GP practices may wish to focus on to support smokers with a LTC.

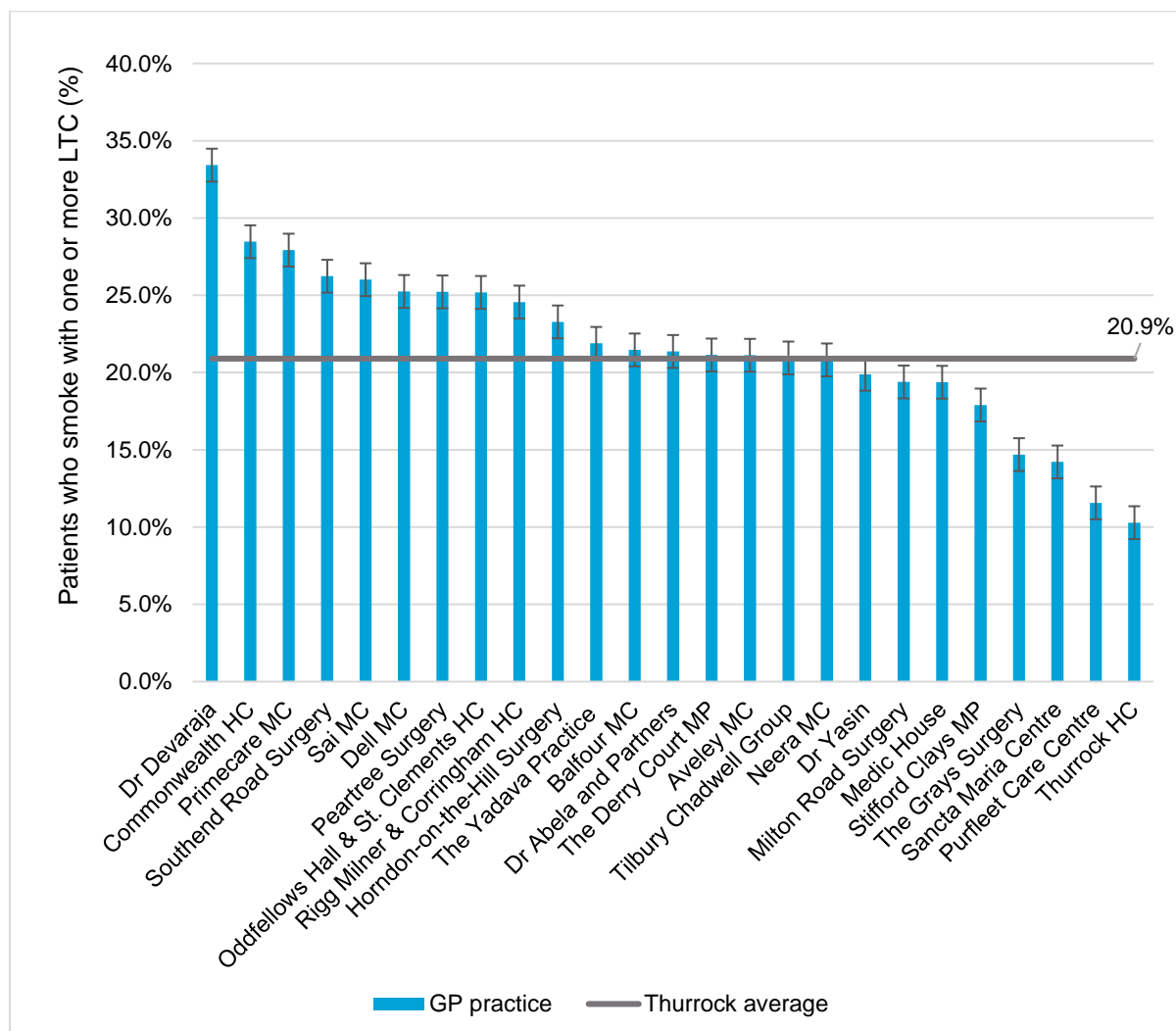
**Figure 16: Proportion of registered patients who smoke in Thurrock and who have a LTC (2021)**



Source: Thurrock Council Public Health Intelligence Team (QOF)

Figure 17 shows the GP practices that have the highest proportion of patients who smoke with one or more of the LTCs selected for this analysis. Dr Devaraja has the highest proportion of patients who smoke with one or more of the LTCs included in this analyses, with one third of these patients being recorded as smokers (33.4%, n=124). In total, ten practices have higher smoking prevalence among patients with a LTC than the Thurrock average. These practices should consider their offer to smokers with LTCs as part of a practice approach to reducing inequalities.

**Figure 17: Proportion of patients who smoke who have a LTC (asthma, CKD, COPD, Stroke/TIA, HF, Hypertension, T2D) by Thurrock GP practice (2021)**



Source: Thurrock Council Public Health Intelligence Team (QOF)

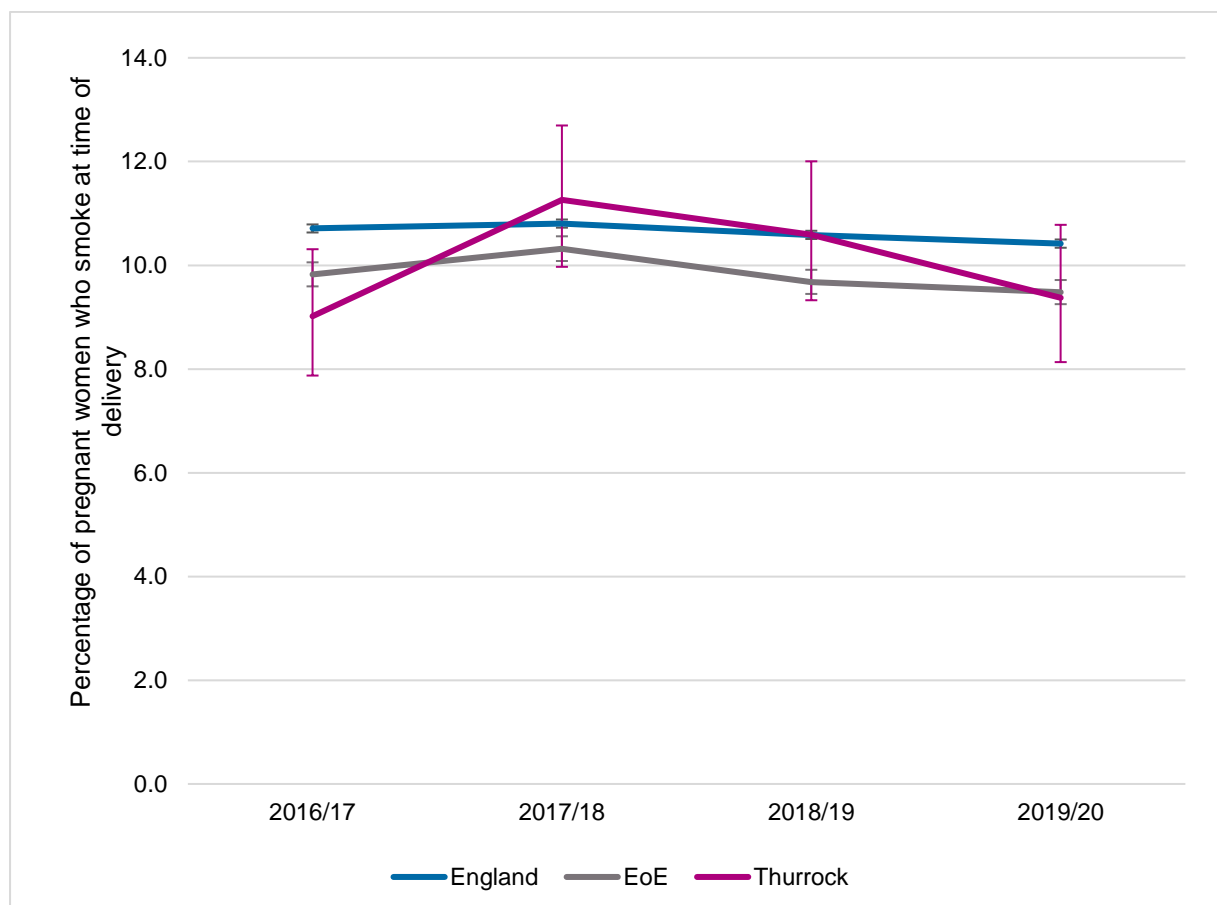
Data showing the association between smoking and LTCs differs based on which LTCs are included in the analysis. Based on the Thurrock analysis, there is a high proportion of patients who smoke who have Asthma and COPD, both conditions that are exacerbated by smoking. Furthermore, there is wide variation between GP practices in Thurrock regarding the proportion of their patients who smoke who also have one or more of the LTCs included in this analysis. All practices should consider their offer to patients with a LTC who smoke, but especially those with a high proportion of smokers who have LTCs.

The next section is about smoking during pregnancy; this is a priority group nationally because of the risk of harm to unborn babies and their mothers from smoking.

### 5.7 Smoking and pregnancy

Smoking at time of delivery (SATOD) is a nationally used marker of smoking prevalence among pregnant women. This is because smoking is the largest modifiable risk factor for poor birth outcomes such as miscarriage and low birth weight (PHE, 2020f). It is also a major cause of inequality in child and maternal health. Figure 18 shows that in England, the East of England (EoE) region and Thurrock there has been little change in SATOD since 2016/17. The change nationally has been small, but there has been a statistically significant reduction in SATOD (10.7% in 2016/17 (CI 10.6 to 10.8), to 10.4% in 2019/20 (CI 10.3 to 10.5)). The EoE region has consistently had statistically significantly lower SATOD than the England average during this period. For Thurrock, SATOD was significantly lower than the England average in 2016/17 but it is not possible to say whether the current prevalence of 9.4% is significantly lower as the confidence interval crosses the England average. The current prevalence in Thurrock is equivalent to approximately one in ten women smoking during their pregnancy (NHS Digital, 2020).

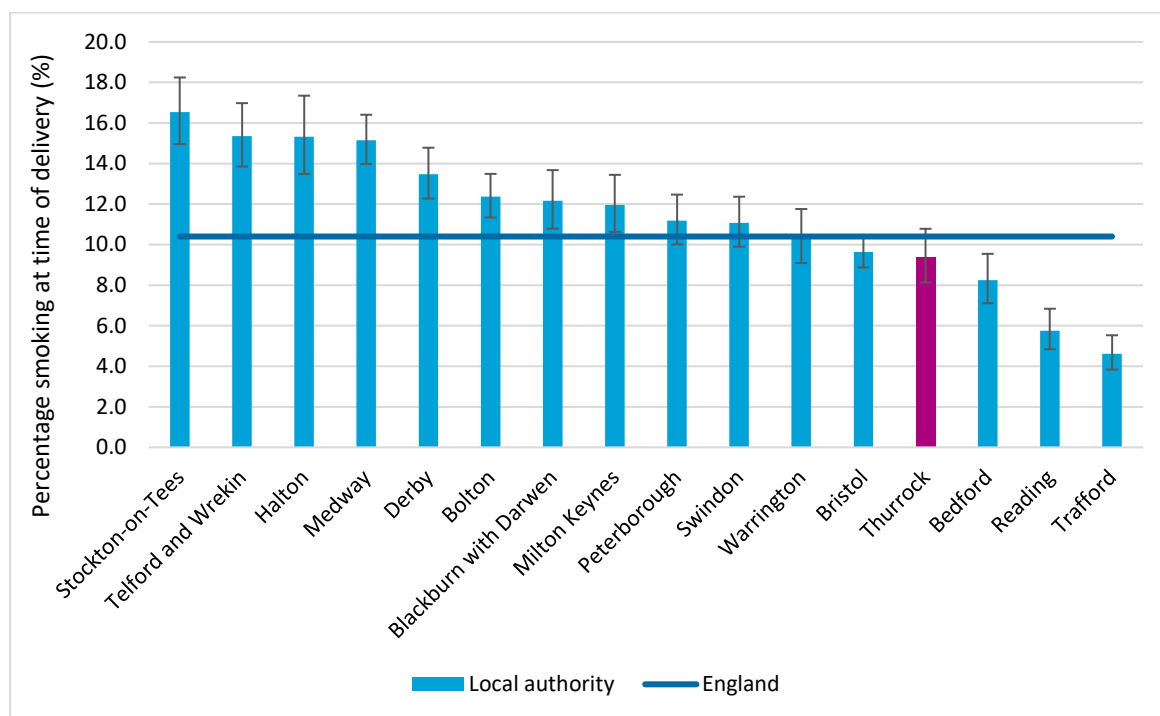
**Figure 18: Smoking status at time of delivery 2012-2020 (England, EoE and Thurrock)**



Source: PHE Fingertips (PHE, 2020)

Figure 19 shows that Thurrock has statistically significantly lower SATOD compared to six of its fifteen CIPFA comparator areas. This is important since CIPFA neighbours have similar socio-demographic profiles. The factors considered in these profiles are also risk factors for smoking during pregnancy, which suggests Thurrock is performing relatively well given its socio-demographic profile in addressing smoking prevalence among pregnant women.

**Figure 19: Smoking status at time of delivery among Thurrock’s CIPFA neighbours (2019/20)**



Source: PHE Fingertips (PHE, 2020)

However, work to support pregnant women to quit smoking needs to continue locally; compared to other districts in MSE, Thurrock ranks fourth highest out of nine for SATOD. MSE district analysis shows that 22% of SATOD is explained by the district’s IMD 2019 score; this is evidence that locally, deprivation is a factor impacting smoking during pregnancy but less so than in the general population. Smoking during pregnancy is also likely to be concentrated among younger women, based on national smoking prevalence in pregnancy data. Addressing smoking for these groups is particularly important for reducing health inequality pre-birth, health inequality in the early years and is an opportunity to reduce childhood poverty (ASH, 2020c).

Asking about smoking status in pregnancy is part of the ‘Ask, Advise, Act’ (AAA) smoking cessation intervention; the impact of this intervention in Thurrock is discussed in section six of this needs assessment. The AAA approach could also be used by Health Visitors to strengthen support for women after having a baby. However data on smoking prevalence in families is not a national data collection; the evidence for this approach is discussed in section seven of this needs assessment.

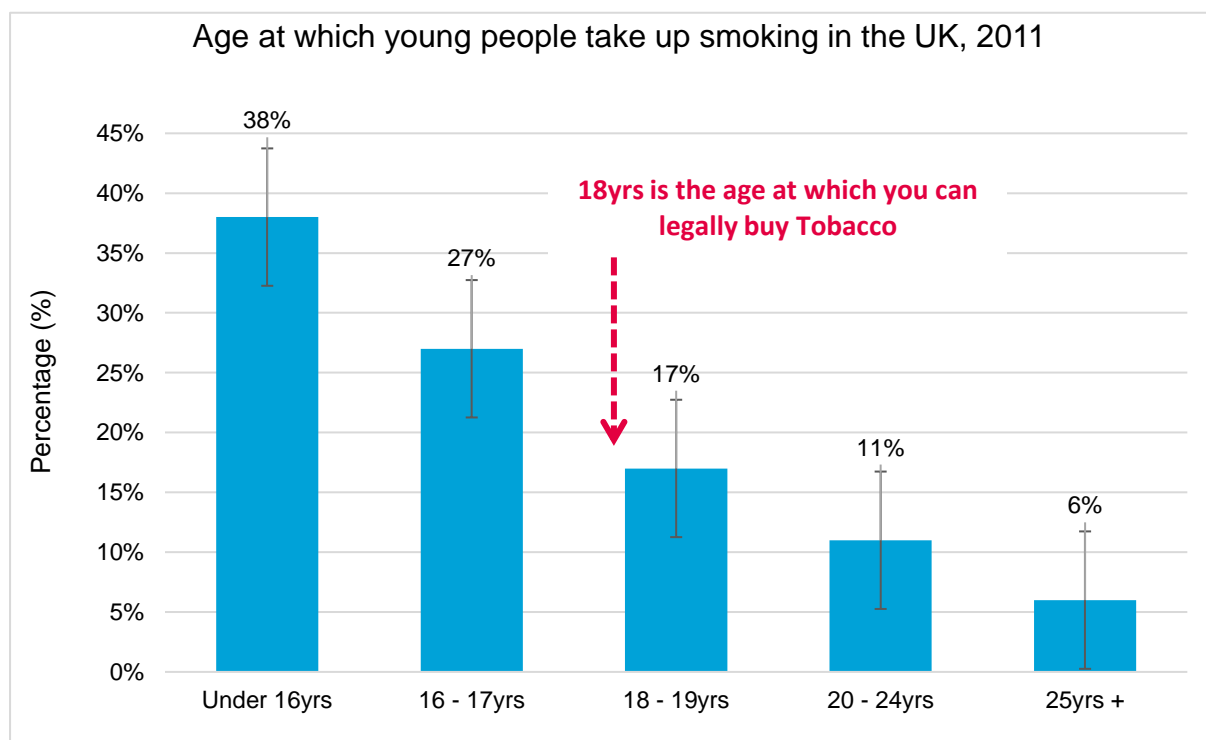
The risk of second hand smoke is another important factor impacting the health of pregnant women and their babies. Data on second hand smoke exposure is not currently available at local authority level, but nationally an estimated 20% of women are exposed to second-hand smoke in the home throughout their pregnancy. Women who live with a smoker are six-times more likely to smoke throughout pregnancy and, if they do quit, are more likely to relapse into smoking once the baby is born (Smokefree Action Coalition, 2020). Therefore more pregnant smokers' partners, and wider household members who smoke should also be asked about their smoking status and encouraged to stop (NICE, 2014) (NICE, 2010). Interventions to reduce risk of exposure to second hand smoke are discussed in section seven of this needs assessment.

The next section discusses smoking prevalence among children and young people.

### 5.8 Children and young people

Understanding smoking prevalence among children and young people is important partly because around two thirds of adult smokers report that they took up smoking before the age of 18 and over 80% before the age of 20 (ASH, 2019b). Furthermore, experimentation with cigarette smoking at a young age poses a greater risk of developing into addiction; children may show signs of addiction within four weeks of starting to smoke and before they commence daily smoking (ASH, 2019b). Figure 20 demonstrates the long term potential of reducing prevalence overall by stopping uptake at a young age.

**Figure 20: Age at which young people take up smoking in the UK (2011)**



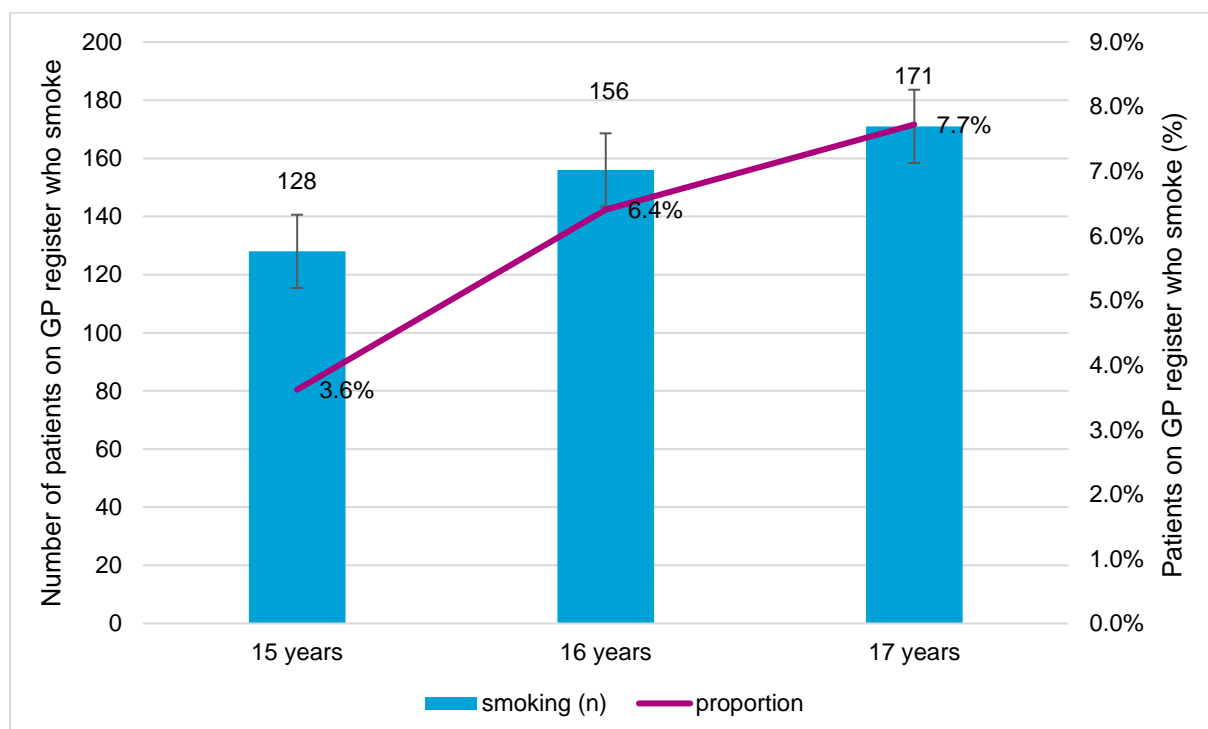
Source: Smoking Attitudes & Behaviours, ONS (2011)

Factors that increase the risk of children and young people taking up smoking include smoking among parents, siblings and peers, ease of obtaining cigarettes, socio-economic status, and exposure to tobacco marketing and in media. Children who live in households with people who smoke are up to three times more likely to become smokers themselves (ASH, 2019b). School truancy and engagement in other risk taking behaviours such as drinking alcohol and taking drugs are also associated with cigarette smoking in this age group.

There are several data sources that demonstrate attitudes to and uptake of smoking cigarettes, other tobacco products and e-cigarettes among children and young people. These include GP records and survey data. This section summarises these for Thurrock.

Figure 21 shows the number of registered smokers and the proportion of patients who smoke among people aged under 18 in Thurrock, which increases with age. Over 450 children under the legal age for purchasing cigarettes have disclosed to their GP that they smoke. There are likely to be more young people who have not disclosed this to their GP. While GPs are in a position to offer advice and support, including referral to stop smoking services for young people who disclose that they smoke, interventions must also be available in other settings to encourage young people to seek support to stop smoking.

**Figure 21: Number of smokers aged under 18 in Thurrock based on QOF smoking records (2021 data).**



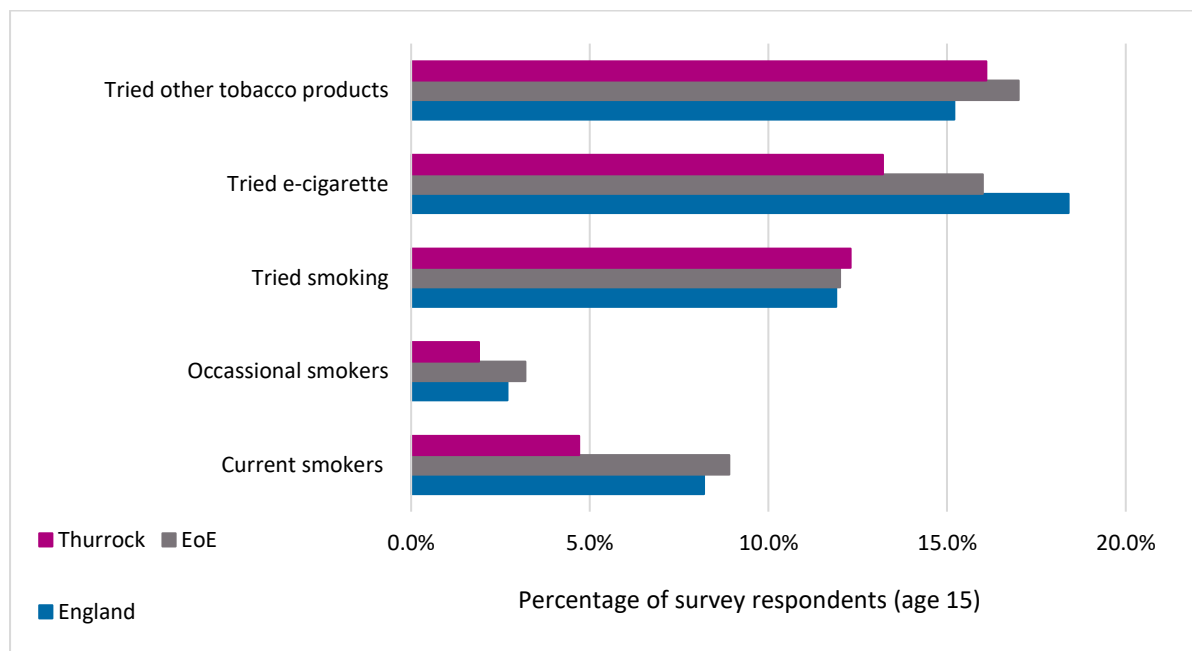
Source: Thurrock Council Public Health Intelligence team. QOF records February 2021

Modelling of national data estimates that 372 children aged 11-15 years old a year start smoking in Thurrock (Hopkinson NS, 2014), two thirds (248) of whom will go on to become daily smokers (Birge M, 2018). The difference between this estimate and

the QOF data in figure 21 indicates the potential scale of the gap in information about young people who smoke. These data also indicate that interventions to address smoking in Thurrock need to start from an early age and with particular support for children as they reach their mid-teens, across settings that have regular contact with young people.

Nationally, the ‘What about YOUth’ (WAY) survey and ‘Smoking, Drinking and Drugs’ (SDD) surveys offer insight into attitudes and prevalence of smoking among children and young people. These are supplemented by the ‘Brighter Futures Survey’ in Thurrock. The most recent national data comes from the SDD survey but data is not available at local authority level; in England in 2018 the estimated prevalence among 15 year olds was 5% (PHE, 2020). Data from the What about YOUth survey offers data regarding smoking behaviours among 15 year olds at local authority and ward level but was undertaken in 2014. Data from this survey suggests Thurrock may have a lower proportion of young people who have tried e-cigarettes, occasional smokers and current smokers than the regional and national averages (see figure 22). The data also indicates that Thurrock may have a higher proportion of young people who have tried smoking than the regional and national average and a higher proportion of young people who have tried other tobacco products than the national average. Confidence intervals are not available for these data to allow comparison of the significance of these local, regional and national differences so these patterns might not reflect the true scale of differences at the time.

**Figure 22: Results from the WAY survey showing tobacco and e-cigarette use in Thurrock, EoE and England among 15 year old survey respondents (2014/15)**



Source: PHE fingertips Child and Maternal Health Profiles (PHE , 2021)

While the results from the WAY survey are promising, estimates vary by ward; smoking prevalence was estimated to be highest in The Homesteads (6.8%), Orsett (6.5%) and Corringham and Fobbing (6.1%). Prevalence was lowest in Tilbury



Riverside and Thurrock Park (3.7%), West Thurrock and South Stifford (3.8%). This is an unexpected finding since it reflects the opposite situation compared to adult smoking prevalence. Wards with the lowest smoking prevalence among 15 year olds are those with the highest adult prevalence and wards with the highest smoking prevalence among 15 year olds are those with the lowest among adults. This may be an anomaly in the modelling work to estimate prevalence in this age group at ward level, but may truly reflect higher prevalence in these wards. The message from this data is that work to prevent smoking uptake must reach children across Thurrock. While risk factors that impact uptake must be included in intervention design, all children are influenced by their peer groups and wider marketing and advertising.

Another finding from the WAY survey is that a relatively high number of children had tried e-cigarettes and 'other tobacco products' (such as shisha pipe, hookah, waterpipe); use of tobacco through smoking marijuana is not included in this. More evidence is needed regarding the relationship between children and young people trying e-cigarettes and cigarette smoking uptake in this age group, however trend data does not suggest an association. Prevalence of trying e-cigarettes has increased but there continues to be a downward trend in cigarette smoking (ASH, 2019c). There is little data regarding regular use of other tobacco products once they have been tried, but these products are harmful to health and interventions for young people about tobacco should include these.

#### [Brighter Futures Survey: insight into smoking among young people in Thurrock](#)

An annual survey called "Brighter Futures" is delivered in primary and secondary schools in Thurrock to assess the health, wellbeing and behaviours of children (Thurrock Council, 2018). Data from the survey is used by the schools to inform education and support programmes and by the council to inform commissioning of the School Wellbeing Service. It should be noted that the survey results do not represent all schools; for instance data for 2020 represents responses from 4 secondary schools and 23 primary schools. The irregular composition of the sample from one survey year to the next limits the conclusions that can be drawn about trends. Recent survey findings (2020) relevant to tobacco control intervention planning for children and young people in Thurrock are summarised below:

- Cigarettes:
  - Year 4 pupils were given a 'yes/no' answer choice for a question asking 'smoking: which statement describes you best'; 1% responded to say 'yes', however it is not known whether these pupils regularly smoke.
  - Year 7 and 9 pupils were given a scale to rate their smoking status; among year 7 pupils, 1% reported they had tried a cigarette and among year 9 pupils, 7% reported they had tried a cigarette. Zero year 7 pupils reported regular smoking / having quit regular smoking, while 1% of year 9 pupils reported smoking occasionally (less than one cigarette per week) and 1% reported having given up smoking.
  - The survey results across all year groups have varied widely regarding prevalence of having ever tried a cigarette in different school pupil

samples over time in Thurrock (2017-2020 samples varied from 18% prevalence to 3% prevalence of having tried a cigarette).

- Vaping:
  - Using the same question format as for smoking, 3% of year 4 pupils answered 'yes' to vaping. While 5% of year 7 pupils and 15% of year 9 pupils reported having tried vaping once or twice. No year 7 pupils reported more regular vaping use and 2% of year 9 pupils reported vaping occasionally and 2% reporting having given up vaping.
  - The survey results across all year groups have varied widely regarding having ever tried vaping in different samples over time; 2017 = 22%, 2018 = 16%; 2019 = 27%; 2020 = 6%.
- Marijuana use and exposure:
  - More males than females in year 9 reported having ever used cannabis (7% vs 5%). Fewer pupils had tried skunk; 1% of males and no females.
- Risk taking behaviour.
  - The survey assessed the correlation between risk taking behaviours among year 9 pupils. The findings identified that if a year 9 pupil has experience of any substance, they are more likely to have experience of other substances and of sex.
  - For smoking specifically, among pupils who had tried smoking, 75% had tried vaping (compared to 19% who hadn't tried smoking); 80% had tried alcohol (compared to 56% who hadn't tried smoking); 53% had tried drugs (compared to 8% who hadn't tried smoking) and 10% had sex (compared to 2% who hadn't tried smoking).

Implications of these findings for planning local interventions to stop smoking uptake among children and young people are:

- There is consistently higher prevalence of trying vaping and regular to occasional vaping than cigarette use; harm reduction communications among children and young people must take this into account.
- Primary schools as well as secondary schools must consider how to engage in prevention interventions for smoking since by year four, some pupils have already tried smoking, vaping and other risk taking behaviours.
- Tobacco control interventions for young people may be better framed as part of a more holistic offer covering all risk taking behaviours. Understanding the contributing factors is necessary to tailoring this appropriate to the needs.
- Children and young people's exposure to crime should also be considered in planning interventions for stopping smoking uptake. The relationship between illicit tobacco, underage sales for cigarettes, alcohol, e-cigarettes and drugs such as marijuana needs to be better understood and used to support children at highest risk of exposure to this.

## Exposure to second-hand smoke

Children may be exposed to tobacco, even if they do not smoke; while 77% of smokers report they would not smoke at all if they were in a room with a child, in 2018, over half (55%) of young people reported exposure to second-hand smoke in their homes and 23% in cars. Interventions to reduce the risk of children and young people taking up smoking must also consider the home environment, to reduce their exposure to second-hand smoke but also because having household members stop smoking can lift families out of poverty (ASH, 2019b).

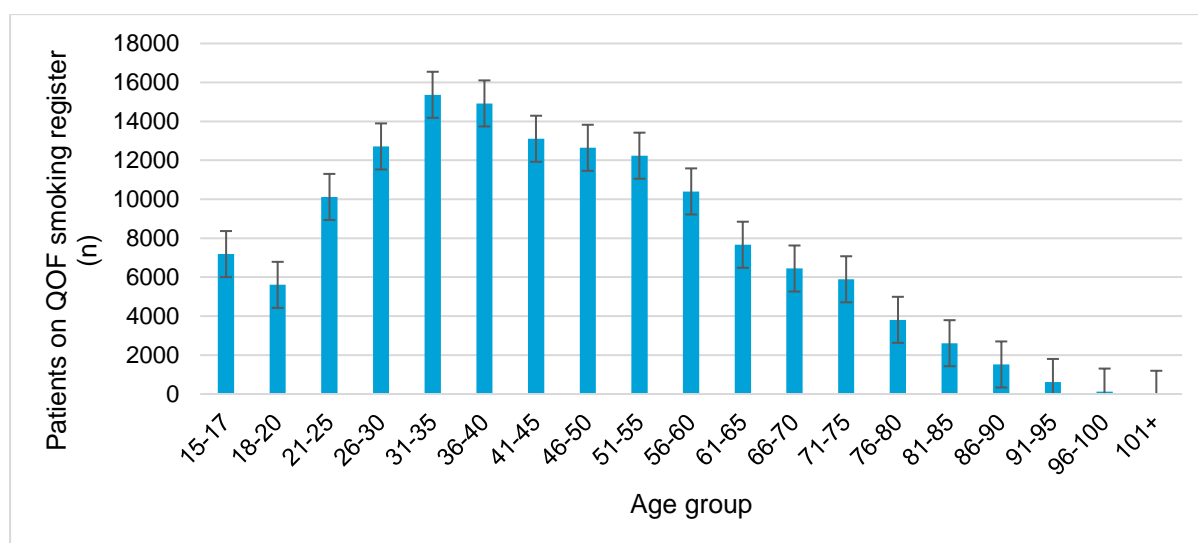
The next section discusses smoking prevalence among adult populations in protected characteristics groups.

### 5.9 Protected characteristics groups and smoking prevalence

This section explores smoking prevalence in groups with protected characteristics; pregnancy and maternity has already been discussed as this is a priority group for tobacco control. Local data has been used where possible and otherwise, national data are given to highlight groups that may have higher smoking prevalence locally.

- **Gender:** Smoking prevalence is divided equally among men and women in Thurrock, with a 50:50 split, similar to the demographic split in the Thurrock general population. This differs to the national picture where more men are recorded as smokers than women. Also, national data shows that prevalence by gender varies by age and ethnic group; this latter point should be especially considered in Thurrock when targeting services to certain communities by ethnic group as this is where gender differences are most pronounced (ASH, 2016). The data used here is based on GP records and does not represent all gender identities as recording of this is not sufficient for reliable estimates.
- **Age:** Figure 23 shows the age distribution of smokers in Thurrock, which peaks among people aged 31-35 and 36-40 and with relatively large numbers of people aged 41-60. This has implications for targeting stop smoking service availability (job seekers / employment settings with higher prevalence) and for secondary prevention. Lower prevalence in the age categories 21-30 could indicate a positive change in future prevalence as most smokers have started smoking by the age of 20.

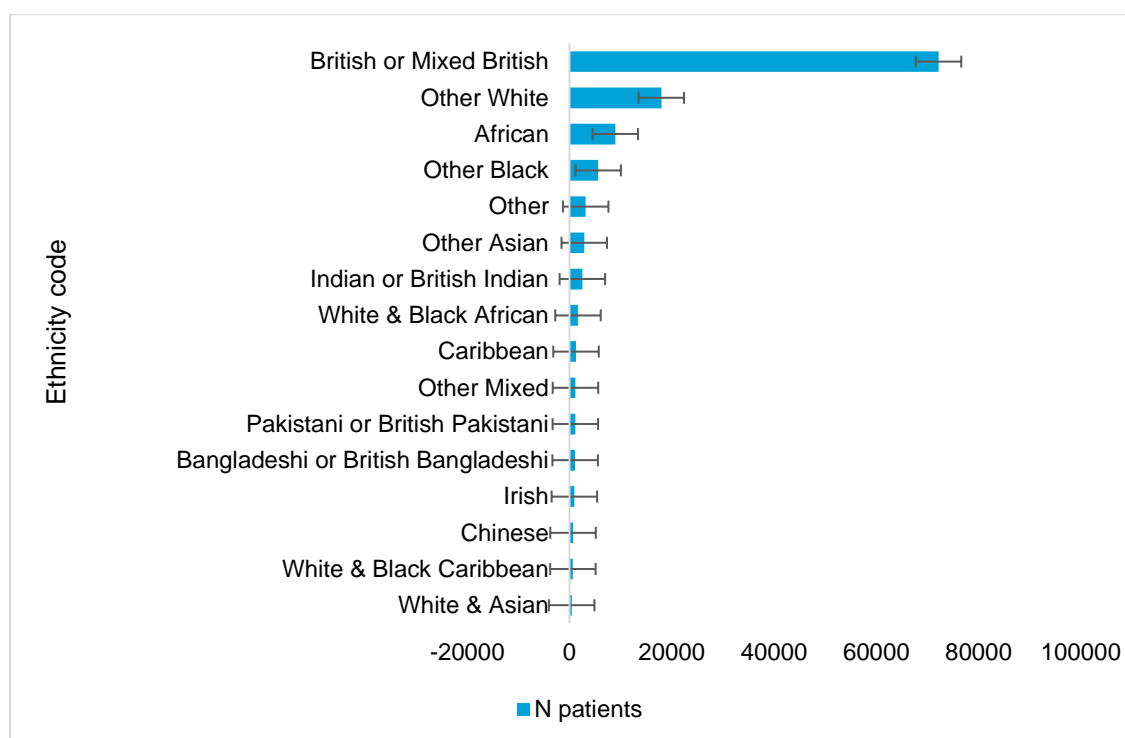
**Figure 23: Age distribution of smokers in Thurrock (2021)**



Source: Thurrock Council Public Health Intelligence team. QOF records February 2021

- **Ethnicity** Nationally, smoking prevalence is higher than average in Mixed (19.5%) and White (14.4%) ethnic groups and lower than average in Chinese (6.7%), Asian (8.3%) and Black (9.7%) ethnic groups.
- Analysis was performed using QOF coded data to assess prevalence among different ethnic groups in Thurrock. The data has its limitations as it presents only the ethnic code selected for a patient and may not fully represent their ethnic identity. Nonetheless, the data gives some indication of smoking prevalence across the ethnicity codes used in this analysis.
- Figure 24 shows that in Thurrock, most smokers are coded as 'British or Mixed British'. The next category contributing the most smokers is 'Other White'. These categories may mask higher prevalence among some sub populations. For example among the 'Other White' population, it is likely there is a high proportion of people from countries with higher smoking prevalence compared to the UK such as Poland, which has a prevalence of 28.2% (ASH, 2019D). This data also does not show use / prevalence of other tobacco products; for example national data indicates that 7% of the South Asian population use chewed or sucked tobacco, particularly of Bangladeshi ethnicity (12%) compared to 1% of the white population (ASH, 2019D). Smoking prevalence varies among genders within ethnic groups and there may be particularly high prevalence in some sub categories. Local insight from qualitative, community based work should be used to identify communities who are recent migrants and for whom there may be more exposure to smoking or groups among whom use of other tobacco products may be higher.

**Figure 24: Percentage of smokers by ethnic group in Thurrock (2021)**



Source: Thurrock Council Public Health Intelligence team. QOF records February 2021

- **Religion:** National data indicates that people who identify as having no religion are significantly more likely to smoke than people who have any other religion (ONS, 2020).
- **Disability:** at the time of writing this needs assessment, no national data was identified regarding physical disability and smoking prevalence.
- Nationally, the population living with a learning disability are identified as a priority group regarding smoking, although data on prevalence in this population is not available. The local LeDeR report indicates that smoking is particularly prevalent in the older population living with a learning disability, who spent time in long stay institutions. This addiction is very challenging to change among this group and even people living independently in the community may not be able to access the mainstream stop smoking service offer. People with a learning disability are offered an annual health check but coding on GP registers of people having a learning disability is not sufficiently accurate to allow assessment of smoking prevalence in this population. Work must be undertaken locally to gain insight into the fit of the current service offer with need.
- **Gender reassignment:** Smoking prevalence among transgender people is higher than the general population but there is no recent evidence to suggest the scale of this. A 2012 survey indicated that 56% of transgender participants reported they had smoked at some point in their lives (McNeil, 2012).
- **Sexual orientation:** Smoking prevalence is higher among lesbian, gay and bisexual people; rates are highest among bisexual men (26.7%) and LGB women (25%) (ASH, 2019c).

- **Marriage and civil partnership:** national survey data suggests married adults and those who are widowed / divorced are the least likely to be current smokers. Prevalence is higher and similar for those who are cohabiting or single (ONS, 2020).

This section has so far discussed prevalence of smoking cigarettes, which is based on data reported by members of the public through surveys and modelling estimates. Of the cigarettes purchased, a share will be those classed as illicit tobacco; the next section summarises evidence of the scale of this.

### 5.10 Scale of illicit tobacco

It is important to consider illicit tobacco in this needs assessment because it blunts the effectiveness of tobacco duty as a tool to reduce prevalence; it tends to be sold at a lower cost and since cigarette smoking is an addiction that is sensitive to price, this has an impact on demand (ASH, 2017). Also, understanding the scale of illicit tobacco supply has implications for wider social impacts associated with crime, which are discussed elsewhere in this document. While it is not possible to estimate the proportion of smokers who use illicit tobacco, the scale can be understood to some extent through estimates from Her Majesty's Revenue and Customs (HMRC) and local data from seized goods.

HMRC data indicates that the illicit market share for cigarette sales decreased to 9% in 2017/18 from 15% in 2016/17. The illicit market share for hand rolled tobacco increased to 32% from 27% in 2016/17 (ONS, 2019).

This data is not available locally, however Thurrock's Trading Standards Team seized 32,255 illicit and counterfeit cigarettes and 8.5kg of counterfeit hand rolling tobacco in 2019/20. For illicit and counterfeit cigarettes, these quantities would be sufficient to supply approximately ten cigarette smokers smoking the average number of cigarettes per day (nine) (ASH, 2021) for a year. It isn't possible to estimate the equivalent for hand rolled tobacco as there isn't sufficient quality data on the average amount used per cigarette. This data only shows the amount of illicit tobacco that was seized and therefore still doesn't allow estimation of the true scale of illicit tobacco circulating in Thurrock. The Trading Standards team report that much of the illicit tobacco trade in Thurrock is concentrated in Grays town centre

This is a challenging aspect of tobacco control to thoroughly quantify but these data show its supply is present in Thurrock and work needs to continue to stop this to increase the effectiveness of the overall strategic approach.

The next section of this needs assessment will discuss the impact of smoking and more broadly tobacco on the health of the Thurrock population. Emphasis has been given to the health of smokers as this is the group most directly impacted by smoking, but where data on second hand smoke harm or other tobacco harm is available, this has been included. The health impact is mainly expressed in terms of physical health but social health and economic impacts are also discussed. Mental health impacts are not discussed. This is because most data and evidence regarding the impact of smoking is concerned with physical health, mainly because it is the most direct impact.

## 6 Impact of smoking

### 6.1 Impact of smoking in the UK

Smoking continues to be the leading cause of premature<sup>4</sup> and preventable<sup>5</sup> death in England, responsible for more deaths than obesity, alcohol, drug misuse, road traffic accidents and HIV combined (PHE, 2020d), (ONS, 2019b). It is also the largest single contributor to health inequalities, accounting for half the difference in life expectancy between those living in the most and least deprived communities. The impacts of tobacco on health are felt at all ages, from low birth weight, to respiratory disease in childhood and increased risk of infectious and non-communicable diseases in adulthood. It also has social health risks such as the relationship between illicit tobacco and crime and antisocial behaviour associated with second hand smoke. This chapter explores the impact for Thurrock on mortality, morbidity, inequalities and the local economy.

### 6.2 Overview of the health impact of smoking on the Thurrock population

Table 3 summarises the overall impact of smoking in Thurrock; the data shows that Thurrock's high smoking prevalence translates into significantly higher smoking attributable mortality, premature mortality (measured by years of life lost (YLL)) and hospital admissions than the England average.

**Table 3: Summary of smoking impact in Thurrock**

Impact Measure	Thurrock	England	% difference
Smoking attributable mortality per 100,000 (2016-18)	313.0	250.2	25% higher mortality
Potential YLL due to smoking related illness per 100,000 (2016-18)	1,478	1,313	13% higher rate of YLL
Inequality in life expectancy at birth (years) (males) (2016-18)	8.4	9.5	13% smaller gap in life expectancy
Inequality in life expectancy at birth (years) (females) (2016-18)	7.4	7.5	1% smaller gap in life expectancy
Smoking attributable hospital admissions per 100,000 (2018/19)	2,050	1,612	27% more hospital admissions

(A red cell represents worse rates than the England average, blue represents better).

Source: PHE Fingertips Tobacco Control Profiles

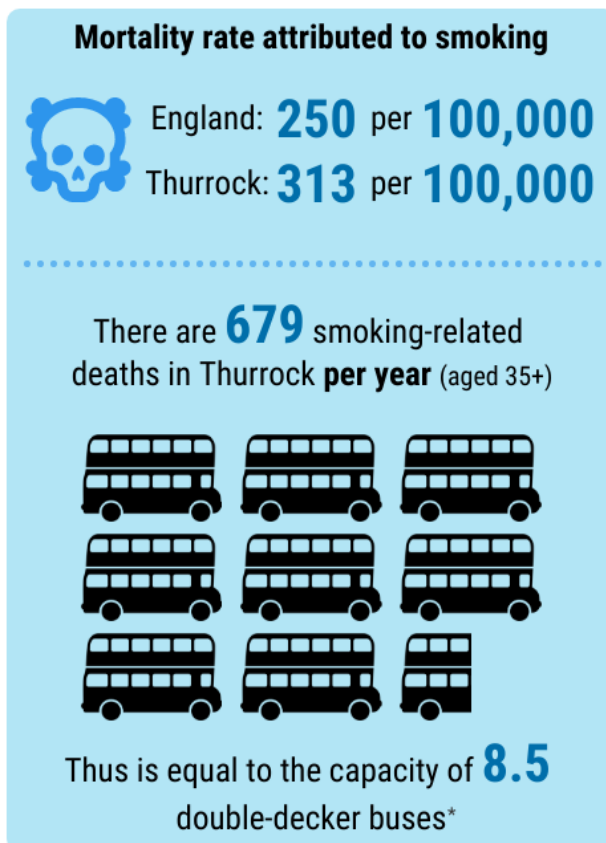
<sup>4</sup> deaths before the age of 75

<sup>5</sup> deaths that could mainly be avoided through effective public health and primary prevention interventions



Table 3 also shows that Thurrock has a smaller gap in life expectancy compared to the England average for males and females; this is more pronounced for males. There are many factors that contribute to the gap but smoking is the largest single contributor. Thurrock's smoking prevalence is more distributed across socio-economic groups, meaning the impact is not only concentrated in the most deprived areas, which could partly explain this figure.

**Figure 25: Attributable mortality in Thurrock and England**



\*based on the New Routemaster model

Figure 25 illustrates the scale of smoking related deaths each year in Thurrock. The number of deaths is the equivalent to filling the seating capacity of eight and a half double-decker buses (seating 80 passengers each).

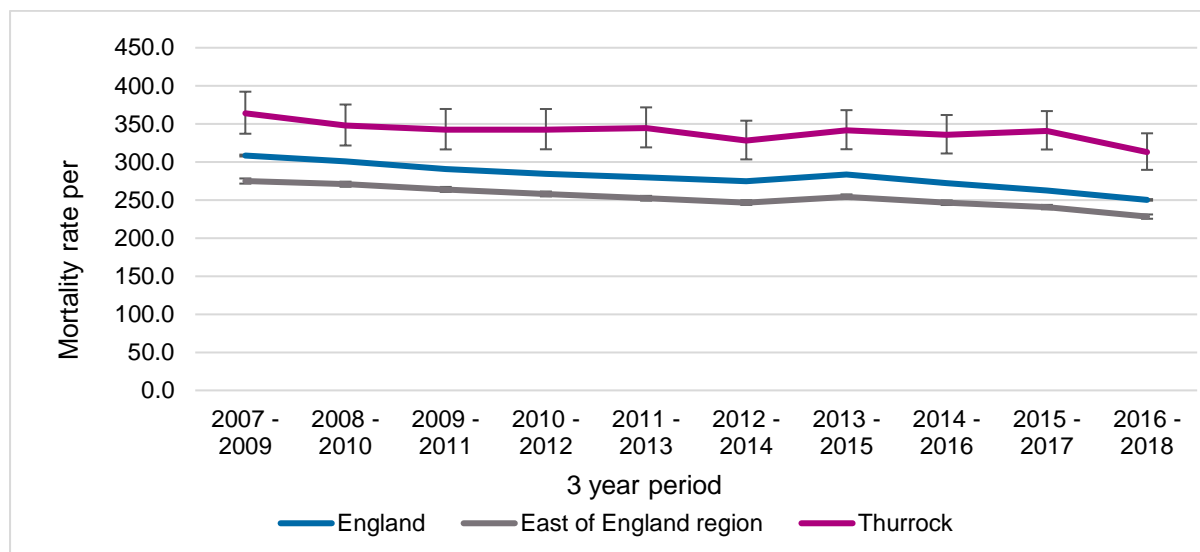
While the gap in life expectancy at birth is smaller in Thurrock compared to the England average, children born in Thurrock's most deprived areas are predicted to live 8.4 years (males) and 7.4 years (females) less than those living in the least deprived areas. Reducing the prevalence of smoking in these communities is essential to reducing inequities in life expectancy, as well as a range of other measures of health that will be discussed in this section.

### Smoking attributable mortality

Thurrock had 25% more smoking attributable deaths than the England average in the most recent reporting period (2016-18), with a rate of 313 deaths per 100,000, which is equivalent to 679 deaths a year. Trend analysis shows that Thurrock has consistently had significantly higher smoking attributable mortality than the England and East of England averages (see figure 26).



**Figure 26: Trend in smoking attributable mortality per 100,000 population in Thurrock, East of England and England 2007 to 2018**

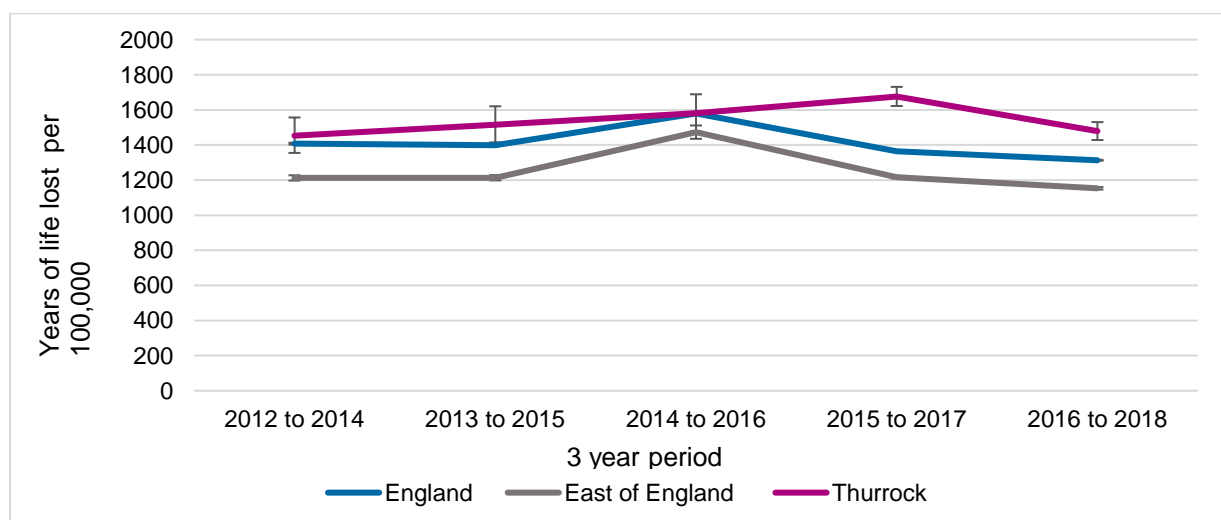


Source: PHE Fingertips Tobacco Control Profiles (PHE, 2020)

### Years of life lost (YLL) due to smoking

YLL is a measure of premature mortality, which summarises the number of years lost among people aged 35+ who die of smoking related disease before the age of 75. Between 2016 and 2018, 3,306 years of life were lost due to smoking among the Thurrock population aged under 75 (at a rate of 1,478 per 100,000 population). Until the most recent reporting period, the trend was increasing for this statistic in Thurrock (figure 27). It is promising that the trend may be reversing but Thurrock continues to lose many years of life in the under 75 population due to its high smoking prevalence and in the last two reporting periods this has been significantly higher than the England and regional averages.

**Figure 27: Trend in years of life lost per 100,000 population in Thurrock, East of England and England 2012 to 2018**

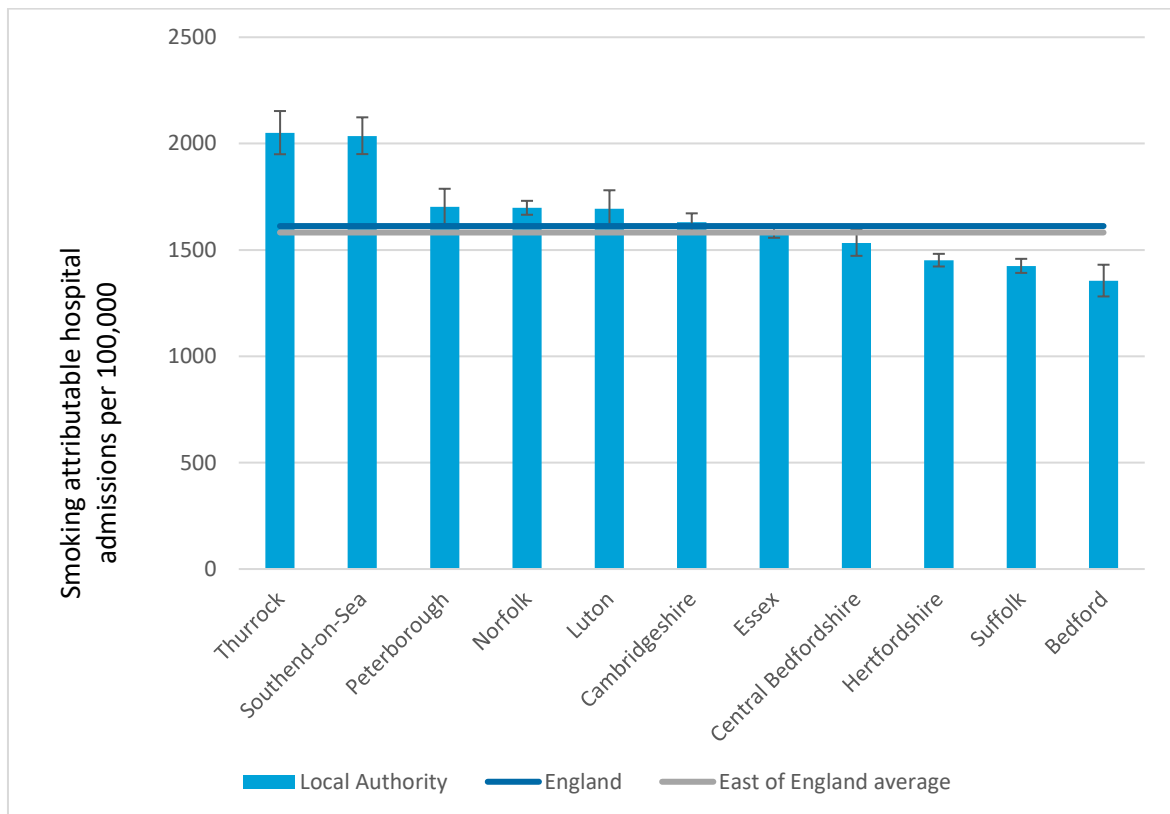


Source: PHE Fingertips Tobacco Control Profiles

## Smoking attributable hospital admissions and cost per capita of smoking attributable hospital admissions

These statistics indicate the impact of preventable smoking-related conditions on inpatient hospital services and are an indicator of smoking related morbidity. Thurrock has 27% more smoking attributable hospital admissions than the England average and along with Southend-on-Sea, the highest rate among its CIPFA neighbours and in the East of England (figure 28).

**Figure 28: Smoking attributable hospital admissions in the East of England by area of residence (2018)**



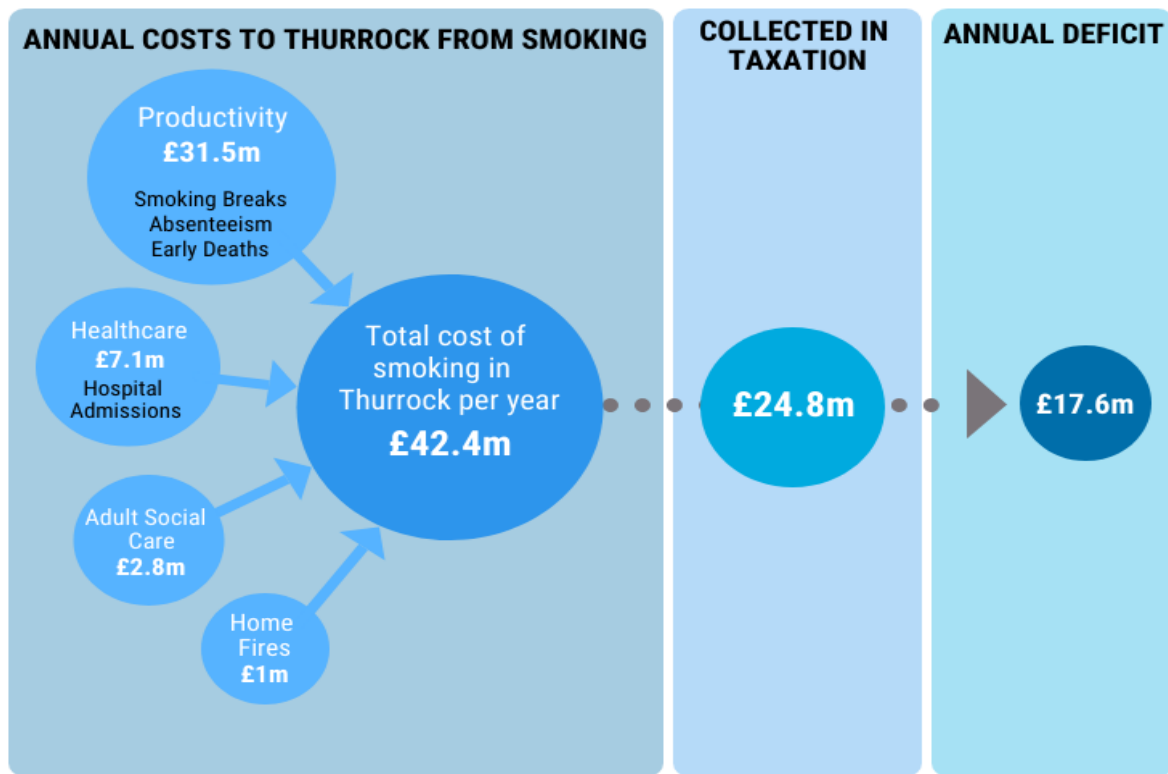
Source: PHE Fingertips Tobacco Control Profiles

Thurrock spends £9 more per capita than the best performing CIPFA neighbour on smoking attributable hospital admissions (Thurrock = £33.20 per capita, compared to Bedford = £24.20 per capita in 2016/17, the most recent reporting period). If Thurrock had the same cost per capita as Bedford, it would have spent almost £800,000 less on smoking attributable admissions in that year.

### 6.3 Financial impact of smoking related harm in Thurrock

Smoking costs the Thurrock economy approximately £42.4 million per year. While £24.8 million is raised through taxation of tobacco products, the costs associated with smoking related illness are over one and a half times the amount of the duty raised, creating a net annual deficit to society of £17.6m (figure 29).

**Figure 29: Estimated cost of smoking to the local economy**



Source: ASH Ready Reckoner, (2019) (ASH, 2019e)

The adult social care associated costs were recently updated by ASH based on new data and modelling (ASH, 2021d). For Thurrock the service and residential social care costs associated with smoking for 2021 are estimated to be over £3.8 million. In addition, the ASH model estimates that there are approximately 3,505 people receiving unpaid care from friends and family for smoking – attributable needs; if this care was purchased from formal services, it is estimated the cost would be over £26 million per year.

**Figure 30: Costs to smokers**

Smoking also impacts household budgets; the cost of smoking 20 cigarettes a day equates to almost £4,000 a year (figure 30). Smoking has become 30% less affordable than in 2008. Although tobacco use impacts the health of people across the socio-economic gradient, the financial burden is greatest for those on low income. The next section shall explore the impact of tobacco use on inequalities, including the health and financial implications.

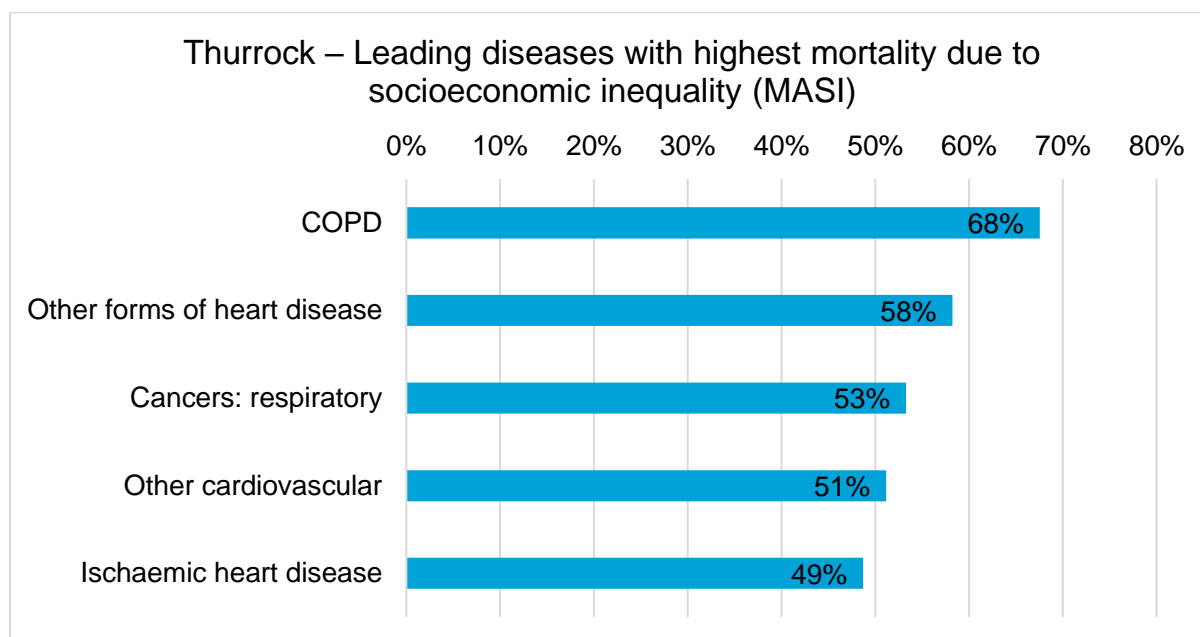


## 6.4 Impact of smoking on health inequalities in Thurrock

The effect smoking has on health regardless of socio-economic group is so large that non-smokers in the most deprived areas live longer than smokers in the least deprived areas. Thus, while work to address the root causes of health inequalities is important, addressing smoking offers the fastest route to reduce health inequalities due to the scale of impact it has on survival. Smoking accounts for half the difference in life expectancy at birth between the most and least deprived population groups. In Thurrock, the total difference in life expectancy at birth is 8.4 years for males and 7.4 years for females; smoking will be a contributing factor to this difference.

Figure 31 shows the proportion of premature deaths (deaths before the age of 75) that are attributable to socioeconomic inequalities in Thurrock; COPD and heart disease are the main causes. If everyone in Thurrock had the same risk of death as people living in the least deprived district nationally, there would be 68% fewer premature COPD deaths and 58% fewer premature heart disease deaths in Thurrock. Given the strong association between smoking and deprivation, and between smoking and these conditions, this figure also indicates the potential scale of improvement that could be made in reducing premature mortality if smoking prevalence was reduced.

**Figure 31: Proportion of premature deaths due to socioeconomic inequality (2020)**



Source: Thurrock Council Population Health MSE analysis 2021

Compared to the other districts in the MSE HCP, of all the total attributable deaths to socioeconomic inequality, Thurrock has the highest number due to circulatory disease, and third highest due to Cancer. Thus, addressing the high smoking prevalence in Thurrock will be an important strategic opportunity to reduce premature deaths for MSE.

Tobacco use also impacts on people's lives through household expenditure. Almost 15% of social renters are likely to be living in poverty as a result of smoking (compared to 7% of home owners and 6% of private renters) (ASH, 2019d). Locally, regardless of smoking status, approximately 52.9% of Thurrock households are not likely to meet the affordability requirements to purchase the smallest types of property available on the housing market. For those renting, a claimant in an average one bedroom private rental property would have an annual shortfall of £1,872 between the cost of renting and the amount of Housing Benefit or Universal Credit housing element. As highlighted earlier in this needs assessment, smoking 20 cigarettes a day costs a household £3,942 a year; supporting people to stop smoking can therefore also help protect them from debt and insecure housing (Thurrock Council, 2020).

Tobacco impacts health inequalities across other groups where smoking prevalence is higher such as people living with a mental illness, LGBTQ communities, people who have a learning disability (ASH, 2019). At the time of writing this needs assessment, local data was not available on health outcomes and morbidity associated with tobacco for all these sub populations.

For mental illness there is data regarding premature mortality in adults with severe mental illness (SMI); for Thurrock the premature mortality rate among people with an SMI is higher than the England average (159.6 per 100,000 population compared to the England average of 90.5) (2015-17). Although smoking is not the only factor contributing to this inequality, it is a major contributor.

The evidence showing the impact of tobacco on health in the general population is strong and suggests worse health can be expected among all groups with higher smoking prevalence.

The next sections discuss the impact of tobacco on respiratory and cardiovascular health as smoking has a particularly strong impact on these aspects of physical health.

## **6.5 Respiratory health impacts of smoking in Thurrock**

Smoking is a leading cause of most respiratory diseases and second-hand smoke also impacts the respiratory health of people exposed to it, even for short periods of time (ASH, 2020e). It is estimated that in 2017, 37% of all deaths from respiratory diseases in England were attributable to smoking. Lung cancer and COPD account for approximately one quarter of the excess mortality among smokers. The recent COVID-19 pandemic has highlighted the risk smokers' face to infectious diseases every year. For example, smokers are twice as likely to get pneumonia compared to non-smokers and children living in household where someone smokes are also at risk. Smoking is also a risk factor for TB and relapse of TB after treatment. Table 5 summarises how Thurrock is performing against some key respiratory impact measures and shows generally, Thurrock has higher prevalence and worse outcomes for these measures.

**Table 5: Summary of respiratory measures relevant to tobacco control**

<b>Respiratory Impact Measures (metrics represented per 100,000 population)</b>	<b>Thurrock</b>	<b>England</b>	<b>Difference (per 100,000)</b>
Mortality rate from lung cancer	<b>73.5</b>	<b>53.0</b>	<b>+ 20.5 deaths</b>
Lung cancer registrations	<b>104.2</b>	<b>77.9</b>	<b>+ 26.3 registrations</b>
Mortality rate from COPD	<b>66.0</b>	<b>50.4</b>	<b>+ 15.6 deaths</b>
Emergency hospital admissions for COPD	<b>493</b>	<b>414</b>	<b>+79 admissions</b>
Hospital admissions for asthma (under 19 years) (2018/19)	<b>98.4</b>	<b>178.4</b>	<b>-80 admissions</b>

Source: PHE Public Health Profiles (PHE, 2020c)

Table 6 shows the relative risk (RR) of respiratory diseases for people who currently smoke; for example the RR for Lung Cancer of 10.9 suggests smokers are almost 11 times more likely to develop lung cancer compared to non-smokers. The table shows there are a range of other respiratory diseases that impact smoker's health more than non-smokers.

This impacts the health and longevity of smokers and healthcare resource; for instance, smoking is attributable for 21% of all respiratory disease hospital admissions (ONS, 2020B).

**Table 6: Estimated RR for respiratory disease (95% CI) for current smokers relative to non-smokers**

<b>Disease</b>	<b>RR (95% CI)</b>
Lung Cancer	10.9 (8.3 – 14.4)
Influenza (microbiologically confirmed)	5.7 (2.8 – 11.6)
COPD	4.0 (3.2 - 5.1)
Pneumonia	2.2 (1.7 – 2.8)
Obstructive Sleep Apnoea	2.0 (1.0 – 3.8)
Asthma	1.6 (1.1 – 2.4)
Idiopathic Pulmonary Fibrosis	1.6 (1.3 – 2.0)
Tuberculosis	1.6 (1.2 – 2.1)
Influenza (clinically diagnosed)	1.3 (1.1 – 1.6)

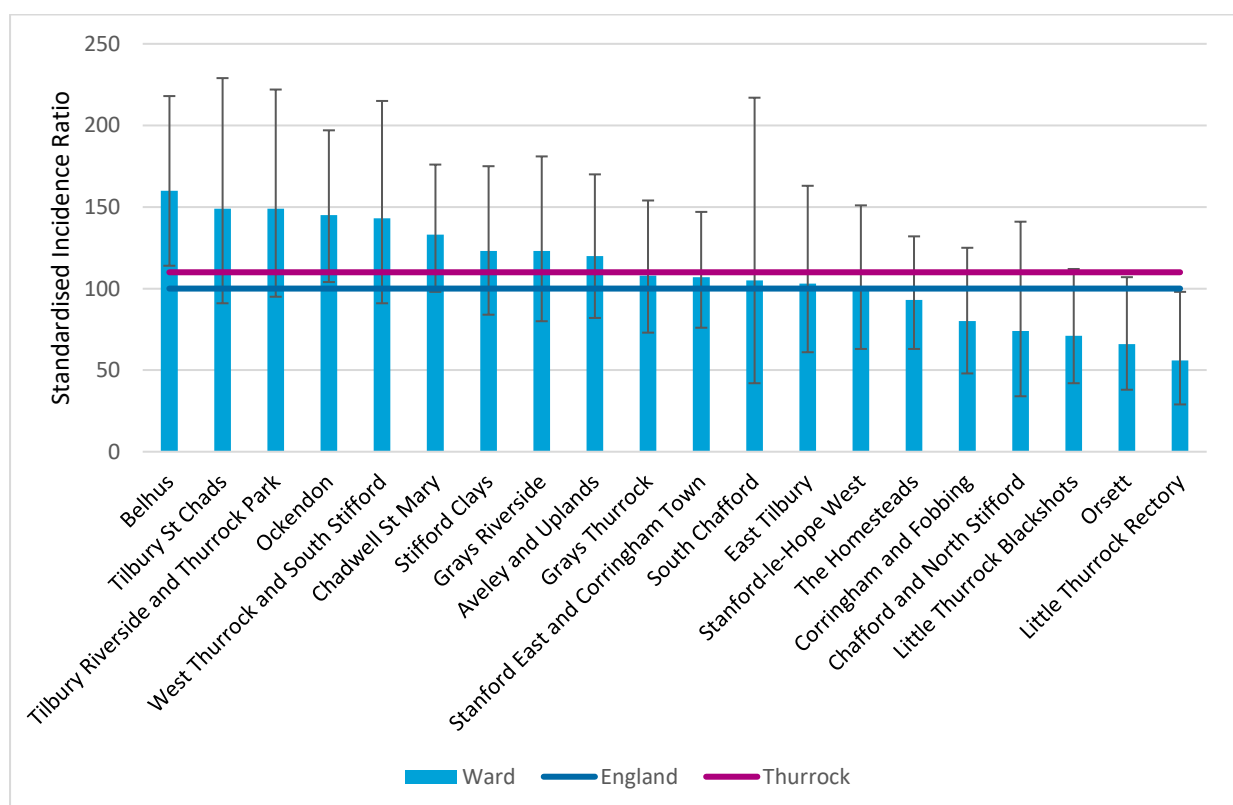
Source: PHE Atlas of variation in risk factors and healthcare for respiratory disease in England (PHE, 2019)

## Lung Cancer:

Tobacco use is the biggest cause of lung cancer in the UK, responsible for over 72% of cases of lung cancer (ASH, 2020e). Current smokers are 11 times more likely to develop lung cancer compared to non-smokers. The longer someone has quit smoking, the lower their risk and the younger people quit, the more pronounced their risk reduction for lung cancer is (ASH, 2020e). Quitting smoking is the most effective way for people diagnosed with early-stage lung cancer who smoke to improve outcomes including survival and better general health (ASH, 2020e). Evidence suggests smoking relapse is a significant issue for lung cancer patients with recent smoking histories (ASH, 2020e).

Thurrock has a 10% higher incidence of lung cancer than would be expected if it had the same age and gender profile as England (standardised incidence ratio (SIR) = 110). Figure 32 shows that one ward in Thurrock has significantly higher incidence than the Thurrock SIR (Belhus) and another higher than the England SIR (Ockendon). The error bars for this indicator are very wide because the number of cases of lung cancer is low, which impacts the accuracy of the SIR.

**Figure 32: Lung cancer standardised incidence ratio (SIR) for wards in Thurrock compared to the Thurrock average**



SOURCE: PHE Fingertips Public Health Profiles

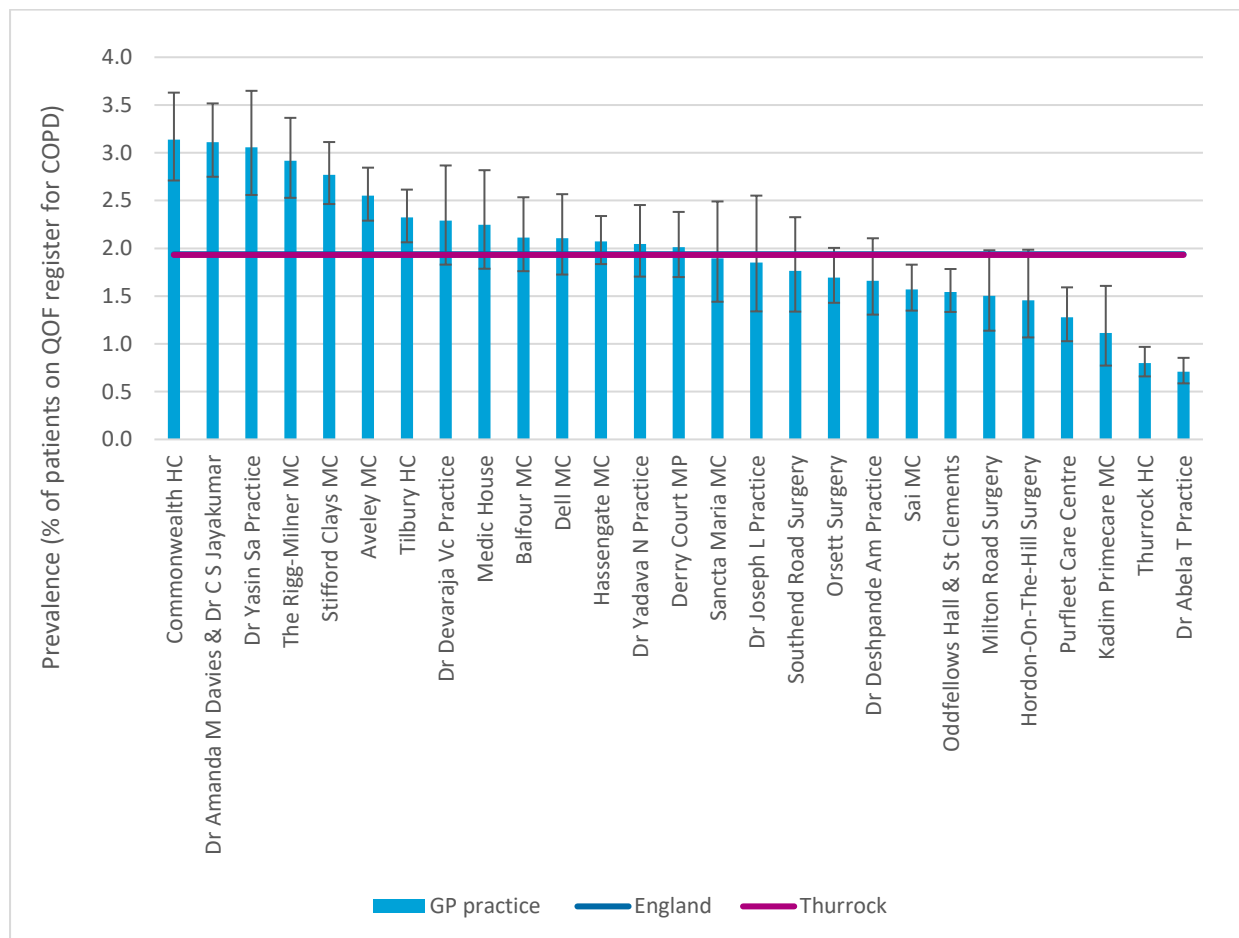
## Chronic Obstructive Pulmonary Disorder (COPD):

COPD is predominantly caused by active or second-hand tobacco smoke exposure, although occupational exposures and air pollution are also risk factors. Current smokers are four times more likely to develop COPD, around half develop some sort

of airflow obstruction and 10-20% develop clinically significant COPD (ASH, 2020e). Most COPD deaths are caused by smoking (80%). The impact of second-hand smoke is also a significant risk factor for non-smokers. Survey data suggests smokers living with COPD tend to be more addicted to cigarettes and have no greater interest than other smokers in trying to quit smoking. Yet quitting smoking is more effective than all known pharmacological treatments for COPD and can reduce the severity of COPD symptoms (ASH, 2020e).

Thurrock CCG’s COPD QOF prevalence is 1.9%, the same as the England average for 2019/20. This equates to approximately 3,512 patients diagnosed with the condition; there has been little change in this indicator since the previous year (PHE, 2020c). Seven GPs in Thurrock have a significantly higher QOF COPD prevalence compared to the England and Thurrock average (Figure 33). COPD is underdiagnosed and high prevalence in some practices may be in part due to efforts to identify and support patients with COPD. Higher prevalence may also be associated with higher smoking prevalence; of the seven practices with significantly higher COPD prevalence four had higher QOF smoking prevalence in 2018/19 (Commonwealth Health Centre, Dr Yasin Sa Practice, Aveley Medical Centre, Tilbury Health Centre).

**Figure 33: QOF prevalence of COPD in Thurrock GP practices (2019/20) compared to the Thurrock and England average**

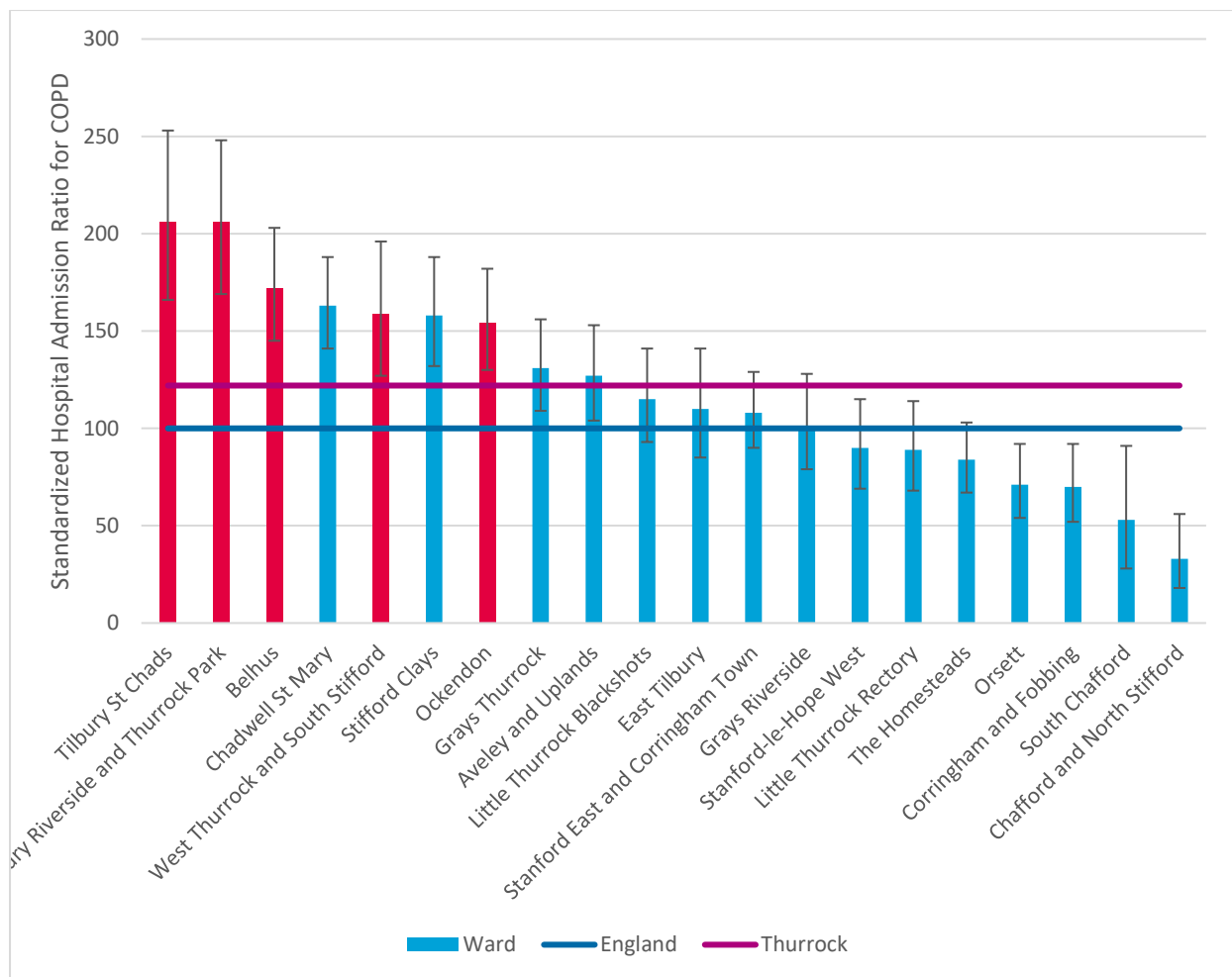


SOURCE: PHE Fingertips Public Health Profiles



The Standardized Hospital Admission Ratio (SAR) for Chronic Obstructive Pulmonary Disease (COPD) in Thurrock is 121.9 (2013/14-2017/18) (PHE, 2020c). The SAR indicates Thurrock has almost 22% more hospital admissions for COPD than would be expected if it had the same age and gender profile as England; this is also statistically significantly higher. Thurrock has one of the highest COPD related hospital admissions relative to its population structure in the East of England (average EoE SAR: 85.6, highest Luton SAR: 136.5, lowest North Norfolk SAR: 51.8). Management of the condition in primary care and the community can reduce the risk of hospital admissions for COPD, including stopping smoking. Eight wards in Thurrock have significantly higher SAR for COPD compared to the England average (figure 34). These are Tilbury St Chads, Tilbury Riverside and Thurrock Park, Belhus, Chadwell St Mary, West Thurrock and South Stifford, Stifford Clays, Ockendon, Grays Thurrock. The wards that also have significantly higher smoking prevalence than the Thurrock average are coloured red (n=5/8).

**Figure 34: Standardized Hospital Admission Ratio (SAR) for Chronic Obstructive Pulmonary Disease (COPD) in Thurrock wards compared to Thurrock average (all compared to England reference = 100)**



SOURCE: PHE Fingertips Public Health Profiles

## 6.6 Cardiovascular impacts

It is estimated that 14% of deaths from heart and circulatory disease are attributable to smoking (ASH, 2016b) and compared to non-smokers, smokers have a two to four times increased risk of developing heart disease or having a stroke. The risk of mortality from cardiovascular diseases is higher the younger a person started to smoke, independent of the number of years they smoked. The reduction in smoking prevalence between 1981 and 2000 has been attributed to almost half of the decline in coronary heart disease mortality in England and Wales during this period.

Stopping smoking is an important secondary prevention intervention; prognosis for CHD and stroke patients who quit smoking is better than those who continue (ASH, 2016b).

The risk of second hand smoke is also important in considering cardiovascular disease risk; the 2004 report of the Government appointed Scientific Committee on Tobacco and Health (SCOTH) found that exposure to second-hand smoke is a cause of heart disease. The Committee estimated that there is an increased relative risk (RR) of about 25%.

Smoking also impacts on cardiovascular related hospital admissions; 16% of admissions for cardiovascular diseases most associated with smoking are attributable to smoking.

Table 6 shows that Thurrock has a higher rate of smoking attributable deaths for heart disease (29.4 per 100,000) and stroke (8.4 per 100,000) compared to the England average.

**Table 6: Cardiovascular disease impact measures associated with smoking**

Cardiovascular Impact Measures	Thurrock	England	Difference
Smoking attributable deaths from heart disease per 100,000 (2016-18)	29.4	22.9	+6.5 deaths / 100,000
Smoking attributable deaths from stroke per 100,000 (2016-18)	8.4	7.7	+0.7 deaths per 100,000

Source: PHE Public Health Profiles (PHE, 2020c) (yellow indicates non-significant difference to England)

This section and the last have demonstrated the extent of impact smoking has on deaths, morbidity and healthcare use, focussing on respiratory and cardiovascular impacts. The evidence regarding such impacts makes a strong case for supporting people to stop smoking throughout their life course and along care pathways, including secondary and tertiary prevention.

The next section considers the impacts of smoking on children and young people.

## 6.7 Children and young people

The largest impacts of tobacco relevant to children and young people include direct health risks from exposure to second hand smoke and increased risk of taking up smoking. Both have lifelong health impacts.

Almost a third (30%) of all deaths from second-hand smoke occur in children, with the largest disease burden due to lower respiratory infections in children aged under 5 years (ASH, 2020e). Evidence suggests the lungs may not recover completely from early life exposure, whether that be development of conditions such as asthma that can be caused by second-hand smoke exposure or development of COPD in later life (ASH, 2020e). More immediate impacts on children include factors such as school days missed due to ill health. For instance, children who suffer from asthma, and whose parents smoke, are twice as likely to suffer asthma symptoms all year round compared to the children of non-smokers (ASH, 2020e).

There are numerous other health impacts associated with smoking during pregnancy and in early childhood. Some of the most strongly associated impacts are summarised in table 7 for Thurrock compared to the England average. For premature birth, low birth weight of term babies and hospital admissions for asthma among people aged under 19, Thurrock has similar performance to the England average. It is challenging to quantify the association of this performance with exposure to second hand smoke as this data is not routinely collected. A promising sign is the relatively low smoking prevalence among pregnant women in Thurrock compared to England. However this data may mask inequalities in some sub populations such as families living in more deprived areas and children growing up with parents who have a diagnosed mental illness, which are groups with higher smoking prevalence.

**Table 7: summary measures of tobacco impact on children and young peoples health**

Early years Impact Measures	Thurrock	England	Difference
Premature births (less than 37 weeks) (2016-18)	83.9 per 1,000	81.2 per 1,000	+2.7 per 1,000
% term babies born as low birth weight babies (2019)	2.5%	2.9%	-0.4%
Hospital admissions for asthma (under 19 years) (2019/20)	171.9 per 100,000	160.7 per 100,000	11.2 per 100,000

Source: PHE Tobacco Control Profiles (PHE, 2020)

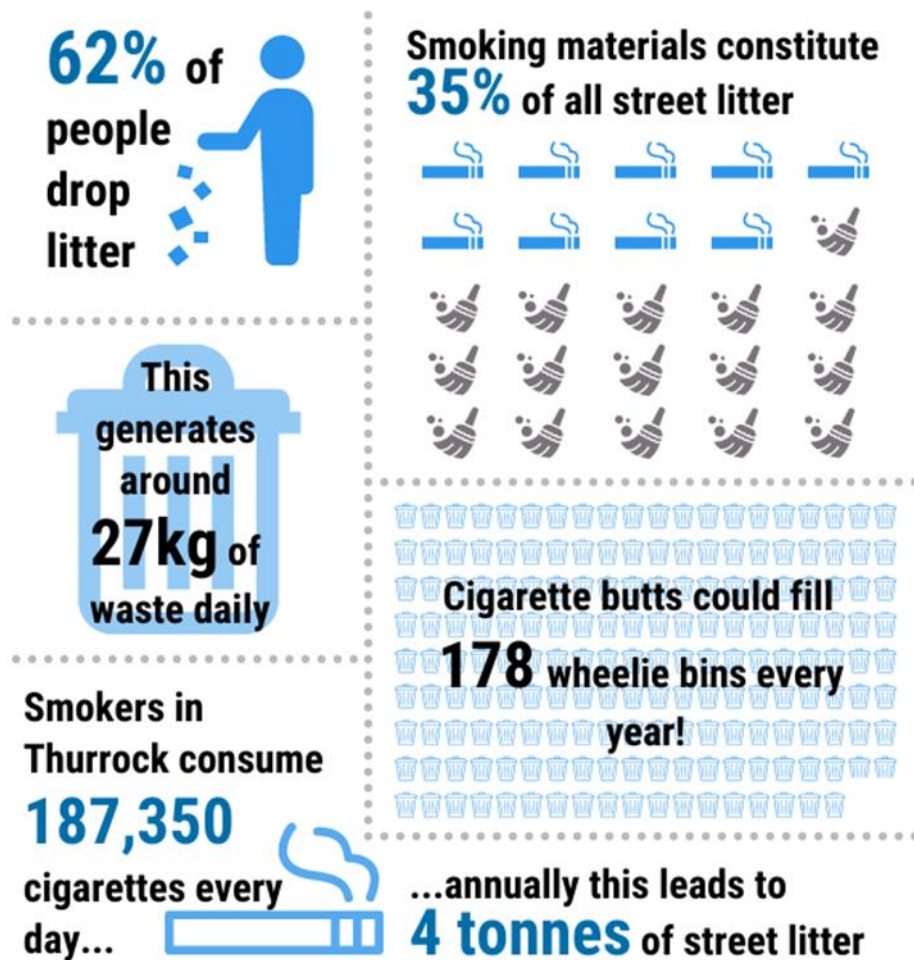
The next section discusses wider social impacts of tobacco across the population.

## 6.8 Wider social impacts

Beyond the physical health impacts of tobacco, there are wider societal harms and costs to services. Some examples are summarised below:

- **Social care need:** Smokers on average need social care support ten years earlier than never smokers.
- **Risk of death from fire:** Essex County Fire and Rescue Service (ECFRS) attend roughly eight smoking-related house fires each year in Thurrock. House fires caused by cigarettes are more likely to result in death and serious injury than due to other causes.
- **Modern slavery:** there is evidence nationally to suggest some people who are suffering modern slavery are involved in illicit tobacco sales; cases have not been identified in Thurrock but risk factors for Modern Slavery have been identified and associated with organised crime groups supplying illicit tobacco.
- **Self-neglect:** Cases of self-neglect associated with tobacco use include risk of breach of contracts where individuals smoke in smoke free accommodation (risking fines). Also there is a risk of people not meeting basic needs for food, warmth and shelter through funding nicotine addiction, as is the case with other addictive substances. Approximately 29% of smokers in the East of England live below the poverty line and there is evidence that stopping could lift them out of poverty (ASH, 2015b) (ASH, 2019).
- **Smoke drift:** Smoke drift occurs where a person is exposed to smoke in their home from a smoker living outside their home. Harms associated with this can include physical health risks, risk of fire and mental / social health risks linked to stress / neighbour disputes. This can be a safeguarding issue where the victims have mental or social risk factors that would make it harder for them to address this issue. Exposure to smoke drift can be as high as 35% in social housing settings, 23.1% in private rental and 17.5% in owner occupied (ASH, 2019f).
- **Cost of littering:** There is also a littering cost to smoking, which impacts heavily on the environment from the toxins in plastic-based cigarette filters that do not biodegrade (Novotny TE, 2009). An estimated 62% of people drop litter and smoking materials constitute 35% of all street litter. Smokers in Thurrock consume some 187,350 cigarettes every day, with roughly 158,740 having filters. This generates around 27kg of waste daily. Annually this equates to 10 tonnes, of which 4 tonnes is discarded as street litter. Not including cigarette packets and other smoking-related litter, cigarette butts could fill 178 wheelie bins every year. Figure 35 summarises this.

Figure 35: Costs and impact of cigarette litter in Thurrock



Some of the wider societal impacts of tobacco discussed here are associated with illicit tobacco; the next section explores such impacts in more detail.

### 6.9 Impact of illicit tobacco

Illicit tobacco sales undermine public health interventions to reduce smoking prevalence, damage legitimate business, facilitate the supply of tobacco to young people, and is associated with organised crime, including proven links to Modern Slavery (HMRC, 2020) (The Centre for Social Justice, 2020).

The largest impact of illicit tobacco on health is the physical health impact associated with its effect on smoking prevalence. In preparation of this JSNA, no recent modelling data to quantify the impact of illicit tobacco on physical health was identified. However estimates produced in 2008 indicated that four times more people die per year as a result of illicit tobacco use than all other illicit drugs combined.

Local data is available regarding the scale of criminal activity through the Trading Standards team's work to identify and take to court cases where illicit tobacco has

been sold. In Thurrock four cases of illicit tobacco supply were taken to court in 2020/21, although only one of these had been concluded in court at year end, the defendant was found to be guilty. The numbers of illicit tobacco suppliers identified fluctuate each year and may not give a true indication of the scale of the issue. Furthermore, illicit tobacco supply is often associated with organised crime gangs, which tend to operate nationally. So these are not Thurrock specific issues but cases that require a combination of local surveillance and action and shared intelligence nationally.

Links between illicit tobacco supply, organised crime groups and modern slavery has been explored through data and insight among Thurrock Council officers and currently there is no evidence of this impact in the area. It is however challenging to identify and so new partnership work developing between the teams should help identify cases.

The next section of this needs assessment summarises the current strategy for tobacco control in Thurrock, which focuses on reducing smoking prevalence but includes efforts to stop the supply of illicit tobacco.

## 7 Current tobacco control approach in Thurrock

Thurrock's Tobacco Control Strategy for 2016-2021 included three strategic themes:

- **Prevention:** interventions that aim to reduce the visibility of smoking, normalise quitting and inform the public about the risks of smoking and how to get support.
- **Enforcement:** interventions that deliver against legal obligations concerning tobacco and mainly aim to reduce exposure to second hand smoke and the impact of illicit tobacco.
- **Treatment:** includes brief interventions advice, referrals and stop smoking services. For people who are not yet ready to quit, treatment also includes harm reduction approaches.

Alongside a universal stop smoking offer, the strategy proposed targeted support to people living in more socio-economically deprived areas, people with long term conditions, mental ill health, and pregnant women. Delivery of this was supported by strong leadership and governance through its Tobacco Control Alliance. Also, Thurrock was awarded with CLeaR accreditation (in 2015), which assesses the extent to which local authorities deliver their tobacco control programmes against best practice principles. Thurrock's Tobacco Control Alliance ceased in late 2019, partly due to reducing attendance from a sufficiently diverse membership to make it effective. However, Thurrock public health team has continued to work with partners across the local authority, the NHS and Public Health England to deliver against its three strategic themes.

This section describes the offer in 2021 and evidence of its effectiveness in Thurrock, starting with interventions offered to the whole population and then any tailored support for local priority populations.

### 7.1 Prevention

Thurrock Council focuses its prevention work on stopping uptake of smoking among children and young people. It also delivers whole population communications to inform the public about specific tobacco harms such as shisha / second hand smoke and to normalise quitting.

#### National campaigns

Every year Thurrock Council and Thurrock CCG engage with national tobacco control communication campaigns such as "Health Harms" (January), No Smoking Day (March) and Stoptober (October). The impact of these on population attitudes towards quitting and tobacco harm has not been evaluated locally but national evaluation of the Stoptober campaign found that in 2018/19, over 80% of respondents had heard of the campaign and 66% agreed it helps people to quit smoking (PHE, 2020e).

#### Local campaigns

In local secondary schools, Thurrock Council delivered an intervention to prevent uptake of smoking called "ASSIST". Evidence of the impact of this is discussed in the



evidence section of this needs assessment. In addition, The Stop Smoking Service is not currently engaged with services that work with CYP more likely to smoke.

## 7.2 Enforcement

This part of Thurrock's current tobacco control strategy includes development and enforcement of Smoke-free policies, application of licensing powers and the work of Trading Standards officers to investigate, gather insight and take action against breach of relevant tobacco control legislation.

A regulatory framework for the point-of-sale of tobacco is complemented by the work of the UK Border Force and Her Majesty's Revenue and Customs (HMRC) concerning wider supply chain (tobacco imports and exports). Effective enforcement ensures that products available at the point-of-sale are genuine products with UK duty paid and are sold only to those old enough to purchase tobacco products.

In the last decade, national measures to reduce the appeal of tobacco have been put in place, including bigger and more graphic health warnings on cigarette packets and installation of plain screens in front of tobacco cabinets. In 2016 plain (standardised) cigarette packets were implemented, following the Chantler review finding no evidence to support the tobacco industry's argument that standardised packaging would increase the illicit trade in tobacco (DHSC, 2014). Boxes of ten cigarettes have been banned since 20<sup>th</sup> May 2016 due to new rules regarding the size of the health warnings carried on cigarette packs. These will only fit on twenty-packs of cigarettes. In 2015, legislation took effect to ban adults from smoking in cars that carry children.

These measures are implemented nationally by the UK government. Locally, work by the council's Trading Standards and Licensing departments enforces these regulations where it is within the council's powers to do so. A key part of the work locally is in stopping purchasing among people aged below the legal limit for purchasing tobacco and reducing supply of illicit tobacco due to its relationship with the price of cigarettes available.

### **Smoke-free policies:**

Thurrock Council has a Smoke-free policy and the requirements of not smoking any tobacco product are extended to vaping e-cigarettes. The policy does not allow smoking or vaping on any council premises, site or vehicle, other than residential settings where people may smoke in their own home. The policy recognises the council's responsibility to protect staff from second hand smoke and is supportive to staff who wish to quit, allowing some paid time off work to attend stop smoking services. Managers and HR are responsible for enforcing the policy and the repercussions of breaching it are made clear. While the policy includes council contractors, it is not known if these employers offer similar supportive policies to help smokers in their workforce to stop.

All local NHS Trusts have in place a Smoke-free policy as part of their legal requirement to do so. The policies have been developed in line with NICE guidance and the Health Act (2006), which recommends that all hospital sites should be 100 per cent smoke-free.



The impact of these Smoke-free policies in Thurrock is not known as they are not audited and have not been evaluated locally.

The 2016-2021 Tobacco Control Strategy described ambitions to introduce policies for Smoke-free places in other settings, including homes and play areas; these have been explored but not been developed. Section eight of this needs assessment will explore current evidence and legislation regarding other settings for Smoke-free policy, including homes and parks.

### **Licensing:**

Local authorities have limited licensing powers regarding tobacco control as premises are not licensed for tobacco sales. Thurrock Council encourages premises to sign up to the 'Challenge 25' policy, (discussed below under Trading Standards), however, usually compliance/enforcement work is conducted in relation to alcohol sales.

### **Trading Standards:**

Thurrock Council's Trading Standards team support tobacco control mainly through enforcement work regarding age restricted sales and addressing illicit tobacco, education and supporting wider intelligence.

**Age restricted sales:** The Trading Standards team promote the "Challenge 25" policy, which is something most large retailers already have in place but smaller retailer and independent retailers are encouraged to adopt it. In practice it means if a member of the public wishes to purchase an item with a legal minimum age of 18, they will be asked to show ID if they look 25 years of age or younger. The team conduct two types of test purchases. One is called a Challenge 25 test where a person aged 18 or older attempts to buy an age restricted item to see if they are asked for ID. The result of this test provides good intelligence as to whether the retailer is adhering to the Challenge 25 policy. The second type of test purchasing is where a young person aged 16 or younger is supervised by Trading Standards Officers to try and buy age restricted items. The outcome of a successful sale is a criminal offence and both the seller and business owner can face sanctions including a fixed penalty notice, prosecution and a licence review. Thurrock's Trading Standards team also inspect vape shops as part of this work.

**Illicit tobacco:** Trading Standards Officers undertake inspections and overt and covert operations at retail premises using tobacco detection sniffer dogs. In 2019/20 the trading standards team inspected 89 retail premises; this resulted in 32,255 illicit and counterfeit cigarettes and 8.5kg of counterfeit hand rolling tobacco being seized and a number of people were found working illegally. The sale of illicit tobacco is also linked to wider criminal activity and organised crime groups so this work informs intelligence to protect the public from these wider risks.

**Education:** Trading Standards offer support to local businesses regarding legislation and how to work in line with this. Examples include point of sale display, labelling, age restricted sales and due diligence and support is given in part through responsible retailer packs. The team also deliver promotional activities to raise awareness in the community about illicit tobacco through press and social media as well as tobacco dog roadshow events.

**Wider intelligence and protection:** for example, work with the Immigration Service to identify people working who are not entitled to work in the UK; an association has been found between illicit tobacco sales and this type of employment in Thurrock.

The impact these activities includes prosecutions and fines associated with underage sales and sales of illicit tobacco. Outcomes data is not collected but the rationale for this work is that such impacts serve as a deterrent and reduce the availability and acceptability of underage sales and illicit tobacco. The work also helps to reduce wider criminal activity in Thurrock.

### 7.3 Treatment

Interventions to support smokers to stop include asking people if they smoke, recording this, offering advice about the risks and benefits associated with smoking and quitting, and referring people to a stop smoking service if they want to quit. This intervention is known as Very Brief Advice (VBA) and is delivered under a wider intervention umbrella known as 'Making Every Contact Count' (MECC) (NICE, 2020). MECC recognises the opportunity health and care workers have with regard to engaging people in conversations about improving their health.

NICE recommends that a minimum of 5% of the local smoking population should be supported to stop through the availability of evidence-based services per year. For Thurrock this currently equates to approximately 1,183 people<sup>6</sup>. In 2019/20 Thurrock almost achieved this, supporting 1,146 people to stop smoking four weeks after their quit date. This is an improvement on previous years (4 week quitters = 333 in 2017/18 and 531 in 2018/19). The service has adapted to changing circumstances and needs; for instance commissioning vape shops to support smokers to quit and bringing the service in house. The new stop smoking service offer is mainly delivered through Thurrock Healthy Lifestyles Service (THLS), which is an integrated service including provision of weight management and health checks.

Other adaptations to the service model include a 2020/21 pilot of the Allen Carr stop smoking programme, which has been commissioned to offer an alternative service. For information about the method, please see: <https://www.allencarr.com/help-and-faqs/>. So far in Thurrock the programme has supported circa 300 people to stop and is on target. The stop smoking service delivery model was also adapted in response to the COVID-19 pandemic, with services no longer being delivered face to face;

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<sup>6</sup> Based on total QOF registered smokers (=23,660)

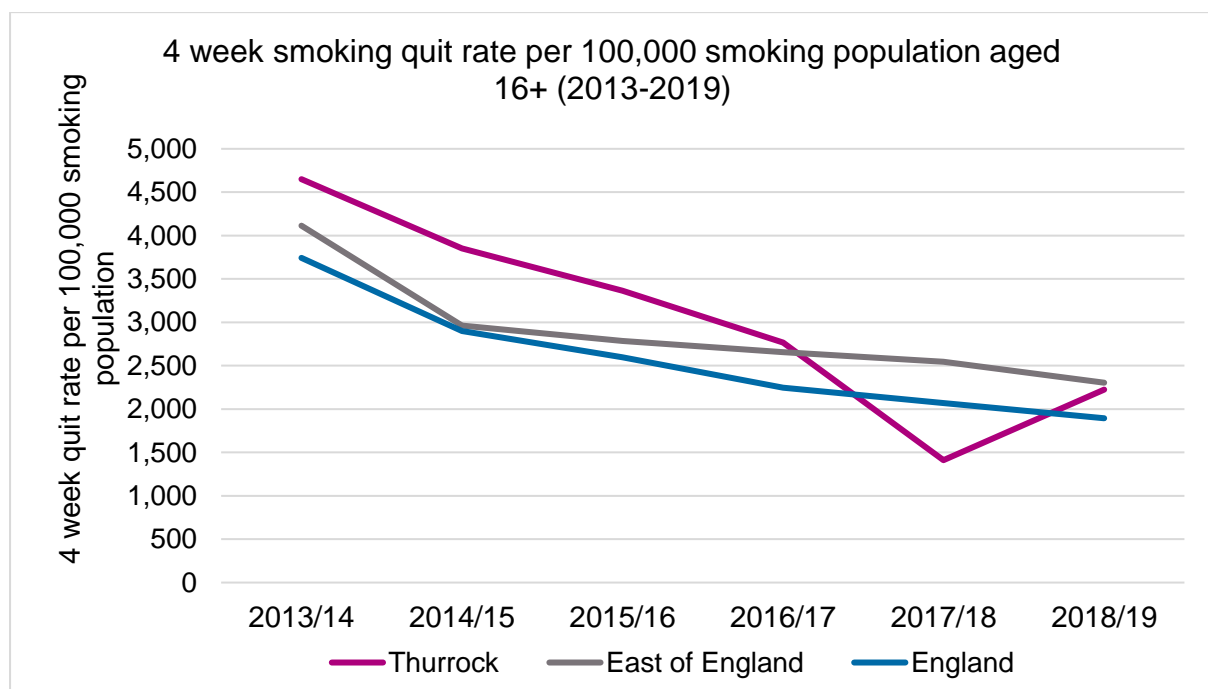
video link seminars have been available as an alternative to face-to-face support and engagement with this offer has been positive.

### 7.3.1 Whole population treatment

THLS has its own smoking cessation advisors and provides training to GP practices, pharmacists and vape shops to support these providers to deliver stop smoking services in other settings. Just over half of the GP practices (n=15) in Thurrock have an in house stop smoking offer, five pharmacies and two vape shops. The GP practices participating are distributed across the local authority area and the vape shop and pharmacy offer is based in locations where there has been market interest rather than targeted to areas of high smoking prevalence, deprivation or high numbers of smokers. Market development work would need to be undertaken to develop or better target this part of the SSS offer.

Stop smoking treatment data is captured and managed by THLS via the “Quit Manager” database, which is used by most SSS providers nationally. Figure 36 illustrates combined 4-week quit data across all SSS providers, a key outcome metric used nationally to compare performance of SSS. It shows that Thurrock was performing above the regional and national rates from 2012/13 to 2016/17. The stop smoking service was retendered in 2017/18 and awarded to a new provider, however performance reduced and as a result the contract was terminated. The new in-house service, THLS has recovered performance and is now delivering smoking quits in line with the rate recommended by NICE.

**Figure 36: Stop smoking service 4 week quit rate per 100,000 smokers for Thurrock, East of England and England (2013-2019) <sup>7</sup>**



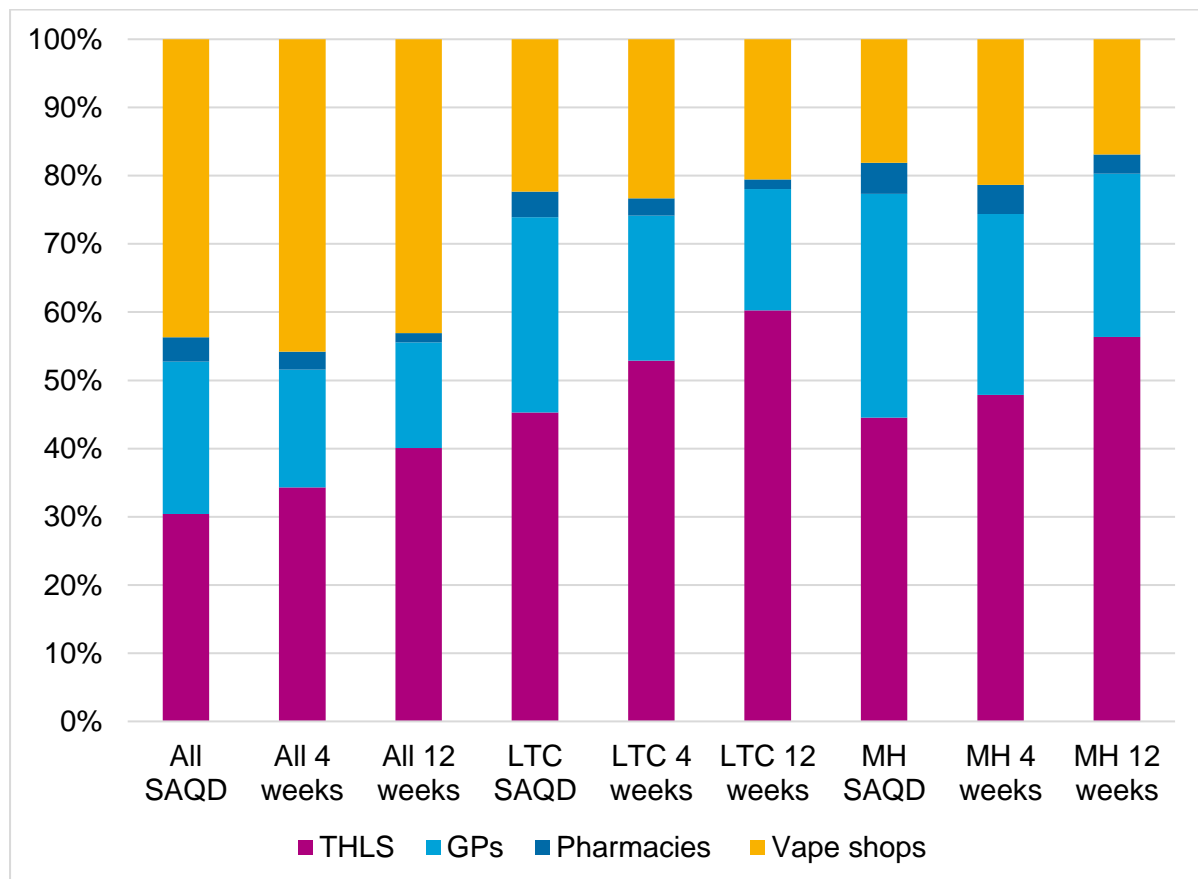
Source: QuitManager

<sup>7</sup> Thurrock smokers who successfully quit smoking at 4 weeks through council commissioned stop smoking services

Thurrock incentivises its providers through the local payment structure to support people for up to 12 weeks; this approach is in place because it might be more effective in achieving long term behaviour change and is unique in the East of England region. The impact of areas offering 12 week support has not yet been evaluated and local evaluation has not yet taken place to assess the impact of this approach in Thurrock (National Centre for Smoking Cessation and Training , 2021).

Figure 37 shows the proportion of outcomes (set a quit date (SAQD), 4 week and 12 week quits) delivered by each service provider in 2019/20. This data represents the 2,320 people who SAQD in that year. The figure also shows delivery against these outcomes for the whole population (all) and of those, people with a long term condition (LTC) and with a mental health condition (MH).

**Figure 37: Number of Thurrock residents supported to SAQD, remain quit at 4 weeks and remain quit at 12 weeks by service provider type (2019/20)**

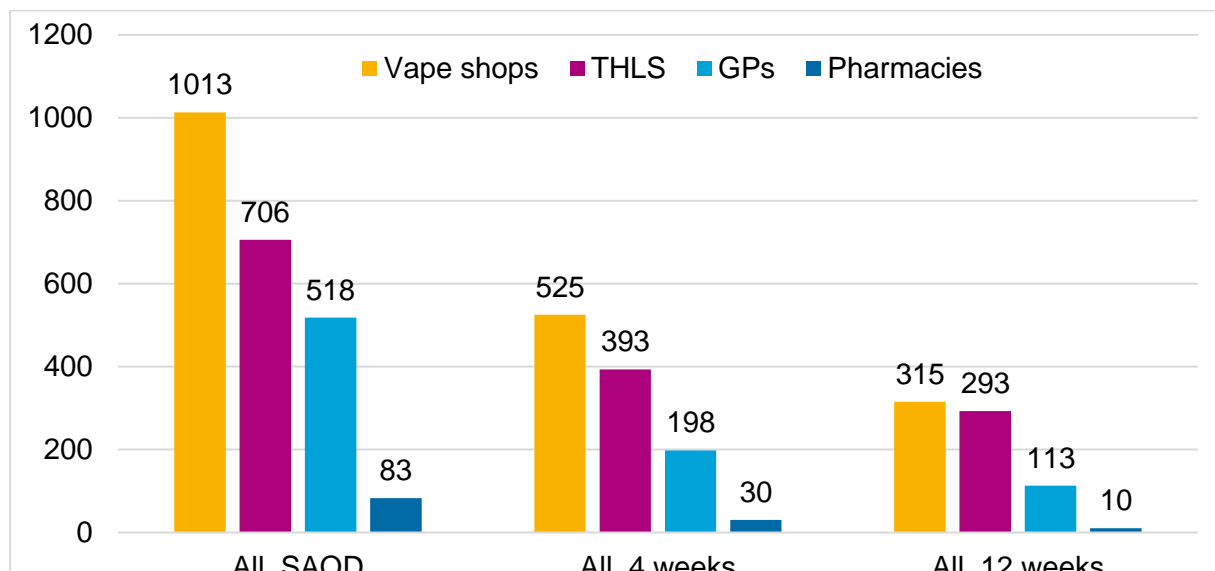


Source: QuitManager

Figure 37 shows that in 2019/20, the two Vape Shops accounted for the greatest proportion of people SAQD and quitting at 4 and 12 weeks, followed by THLS. However THLS have supported a greater proportion of people who have a LTC and MH condition to SAQD and quit at 4 and 12 weeks than other provider types. The data indicates that the GP offer attracts a higher proportion of people with LTCs and MH conditions, while the pharmacy offer generates a relatively small proportion of the outcomes for the SSS.

Figure 38 indicates the scale of this difference, showing the number of people SAQD, and quitting at 4 and 12 weeks in the general population. This also reflects the pattern of service delivery where the vape shops attract the highest footprint, but THLS appears to have a more effective delivery model.

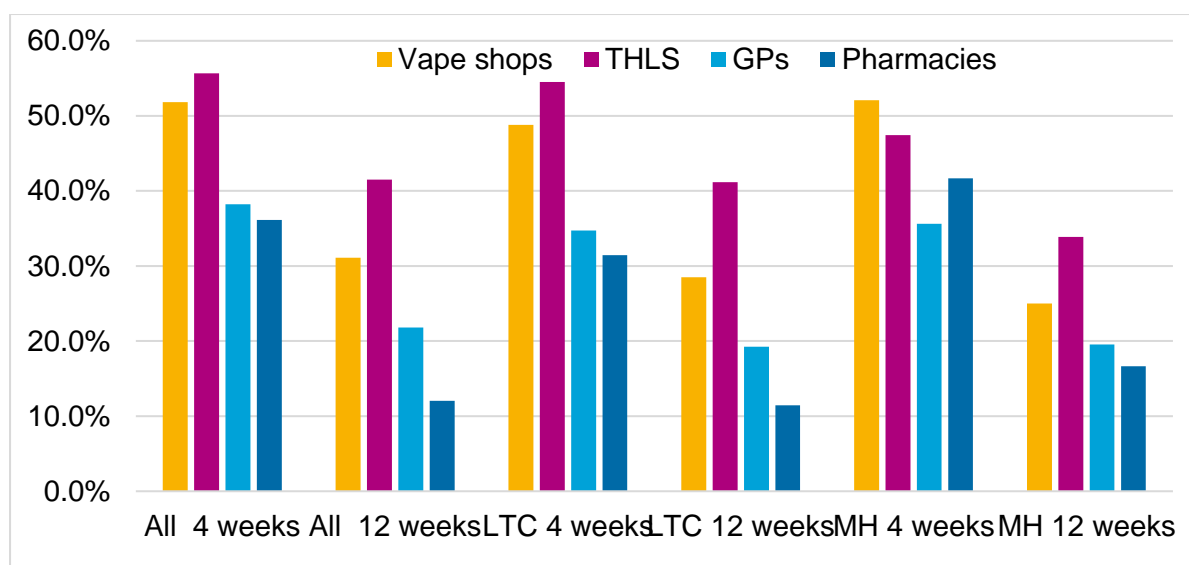
**Figure 38: Number of people accessing Thurrock SSS in 2019/20 (all providers)**



Source: QuitManager

A way of measuring this and a national indicator of SSS service quality is the conversation rate of people SAQD to quitting at 4 weeks; in 2014 this was around 50% at 4 weeks in England (HSCIC, 2014). Figure 39 summarises the conversion rates of people SAQD with Thurrock SSS at 4 and 12 weeks in 2019/20.

**Figure 39: 4 and 12 week conversation rates among people accessing Thurrock SSS in 2019/20 (all providers)**



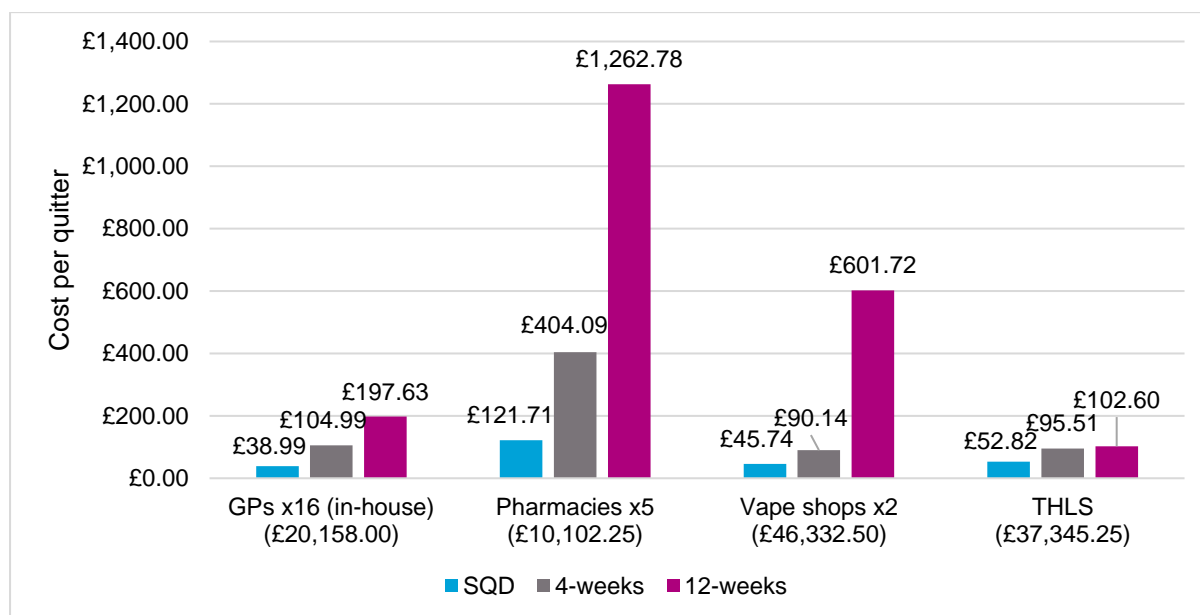
Source: QuitManager

The data shows that THLS has had the highest conversion rate at 4 and 12 weeks for the general population and for people with a LTC and a MH condition, apart from the MH 4 week conversion rate where the Vape shops had a higher conversion rate. The conversion rate is below 50% at 4 weeks among people using the GPs and pharmacies in the general population and among people with LTC and MH, while THLS and the vape shops achieved a 4 week conversion rate of close to or over 50% for all population groups. While the pharmacy offer has generally attracted fewer clients and had lower conversion rates compared to other SSS in Thurrock, it is worth noting that the conversion rate at 4 weeks for people with a MH condition is higher than the conversion rate in the general population for this service. This finding may be due to chance, especially because the client numbers are very low but should this service offer continue, opportunities regarding the target audience of this offer should be considered.

Regarding long term impact of this work, evidence shows that people who use these services are more likely to remain a non-smoker than those who try to quit on their own. By 12-months, smoking abstinence among people who attempt to quit without any formal / service support is about 4% compared to 15% of people abstaining long term after using a SSS (Hughes JR, 2004) (Song F, 2020). Based on this evidence, of the Thurrock residents who SAQD with the SSS in 2019/20, approximately 348 are likely to remain non-smokers. While this will have a large impact on the health of these individuals, it makes a relatively incremental change to reducing the population of people who smoke in Thurrock, which is currently approximately 22,500 people. Thus, while SSS services are an important tool in reducing smoking prevalence, there is a need to reinforce prevention and opportunities to prompt more smokers to attempt to quit.

Cost effectiveness is another key consideration to inform future commissioning of SSS in Thurrock. Figure 40 shows the cost per 12 week quitter broken down by the four main types of service delivery in Thurrock. The current contract specifies payment is made per 12 week quit to incentivise providers to support smokers to abstain from smoking for longer. In addition to the costs shown, the NRT used by clients in the various service settings cost £38,086 in 2019/20; CCGs receive the funding for this medication from central government and refund the Public Health team for these costs. Vape shops do not use any licensed NRT, but quitters will be using unlicensed e-cigarette liquid to quit, which usually contains nicotine and is factored into those costs.

**Figure 40: Cost per quitter by service, excluding NRT costs (2019/20)**



The data shows that Vape shops deliver the lowest cost per 4 week quitter and THLS deliver the lowest cost per 12 week quitter. Pharmacy costs are significantly higher. These service output costs should be considered in the context of their reach to priority groups, which is discussed further in the section 7.3.2.

In addition to the provision of a SSS in Thurrock, Thurrock Council’s public health team work with local organisations to increase referrals to the service and deliver training to enhance the quality of the service. In addition to the referral routes discussed already, Thurrock Council uses its relationship with tenants to encourage smokers to consider stop smoking:

**Private housing:** The Council delivers a Well Homes Service; the assessment for this promotes the stop smoking service and Well Homes will make a direct referral to Thurrock Healthy Lifestyle Solutions.

**Sheltered housing:** Thurrock Council delivers an annual health and wellbeing assessment to tenants living in sheltered housing; this does not include a question on smoking status. If tenants indicate they’d like to stop smoking, they are signposted to support. Anecdotal data suggests that currently support for stopping smoking is not often requested. Given the likely higher prevalence of people with LTC in this group and the risk of smoke drift, consideration should be given to improve equity in the council’s offer to support smokers to stop smoking.

The Mid and South Essex STP respiratory board will be using NHS Long Term Plan funding to improve access to SSS treatment for smokers and enhance referral pathways to support people using hospital services to SAQD, quit and maintain a quit. This funding has been established for the NHS to address commitments made in the NHS Long Term Plan regarding tobacco control.

The next section of this needs assessment considers the SSS offer and referral pathways for priority groups.

### 7.3.2 Priority groups

Priority groups that were identified in the 2016-2021 TC strategy included people living in more socio-economically deprived areas, people with long term conditions (LTCs), mental ill health and pregnant women. This section will discuss SSS support that has been made available to these groups and its success; this is part of a proportionate universalism approach, meaning services are offered to the whole population but targeting of some aspects of the service design are developed to support populations with higher need.

#### Socio-economic deprivation

People from lower socio-economic groups have higher smoking prevalence; the reasons for this are complex but associated with factors such as uptake in childhood impacted by higher prevalence in the family, higher prevalence among peer groups such as professional groups.

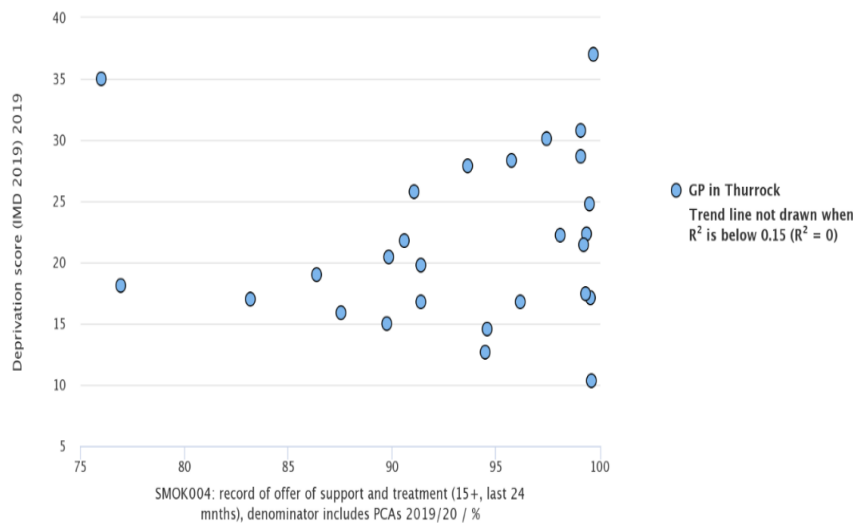
In Thurrock, all residents, regardless of their postcode, profession, housing tenure or income are offered the same stop smoking service support offer. However, Thurrock Council has delivered targeted communication campaigns to encourage increased quit attempts by smokers from more socio-economically deprived groups. THLS also provides direct supply of NRT for free to all smokers who set a quit date (SAQD), including those who are not entitled to free NHS prescriptions, as part of a proportionate universalism approach. This means people living in relative deprivation but who are not eligible for free prescriptions can still access free NRT support in Thurrock.

The location of SSS providers in Thurrock is not currently targeted to wards with higher levels of deprivation / higher smoking prevalence or a higher total number of smokers. This is due to market factors that have limited the ability of the SSS to offer the service in this way. An alternative means of encouraging more quit attempts among people from more socio-economically deprived groups is to encourage referrals from services that have contact with people from these populations, including GPs.

Figure 41 shows the association between the deprivation score of GP practices in Thurrock compared to the percentage of patients who have been offered support to quit smoking in the last 24 months. The closer the R number is to 1, the stronger the association. This figure shows no correlation, meaning GP practices in more deprived areas, where smoking prevalence is higher, are not more likely to offer support to smokers on their practice register than those in less deprived areas with lower smoking prevalence.



**Figure 41: association between practice level deprivation and offer of smoking support in the last 24 months.**



**Source: PHE Fingertips Public Health Profiles (PHE, 2020c)**

Analysis was undertaken to assess the correlation between area of deprivation and the proportion of smokers who SAQD in these areas for each service setting (vape shops, THLS, GPs and Pharmacies<sup>8</sup>). This analysis also found no correlation between deprivation and the proportion of smokers who SAQD and quit at 4 weeks.

This section has highlighted that the 2021-2026 Thurrock Tobacco Control Strategy will need to include interventions to support more people from socio-economically deprived groups to attempt to quit and have success in doing so. The evidence regarding physical location, service setting and service offer should be explored to inform this.

### People with long term conditions (LTCs)

Smoking impacts the risk of, severity of and treatment efficacy for many LTCs, including common diseases such as COPD, Cancer and Cardiovascular Disease. An important means of reaching people living with LTCs to support them to stop smoking is through NHS services since people with LTCs are more likely to access these services to diagnose, manage and treat their condition/s. This section of the needs assessment describes current collaborative work with the NHS to improve access to SSS for this population.

THLS has been working with Basildon and Thurrock University Hospital (BTUH) to ensure VBA is offered to patients coming in to hospital who smoke. This has included weekly physical presence in the hospital to support and train physicians, generating signposts for quit support. There is not currently a referral form or electronic referral pathway allowing direct referrals into Thurrock's SSS. Work

<sup>8</sup> Figures prepared by Thurrock Council's public health intelligence team in 2019 using data from QuitManager and practice IMD score

through the MSE HCP's Long Term Plan Tobacco Control fund will help to embed access to treatment on hospital sites and improve pathways with Thurrock's SSS.

Thurrock CCG has been developing an initiative called 'Targeted Lung Health Checks', which was launched in early 2019, to find early signs of lung cancer and improve outcomes for smokers and ex-smokers aged between 55 and 74 (Thurrock CCG, 2021). Thurrock CCG was partnered with Luton CCG as one of 10 pilot sites; the programme involves identification of smokers and ex-smokers through GP practice lists and inviting these patients to have a low dose CT scan for early detection of lung cancer. Current smokers' are also offered a referral to stop smoking services. Programme testing took place with one GP practice in February 2020 and learning from this will be used to inform future development, which has been impacted by the COVID-19 response. There is scope to make large improvements in lung cancer outcomes for Thurrock; not only does Thurrock have some of the highest smoking prevalence at PCN level in the MSE geography but also has some of the lowest two week wait referrals for lung cancer. This is summarised in figure 42; for example Tilbury and Chadwell has the third highest smoking prevalence out of the 28 PCNs but is ranked 20th with regard to the number of referrals made for lung cancer on the two week wait pathway.

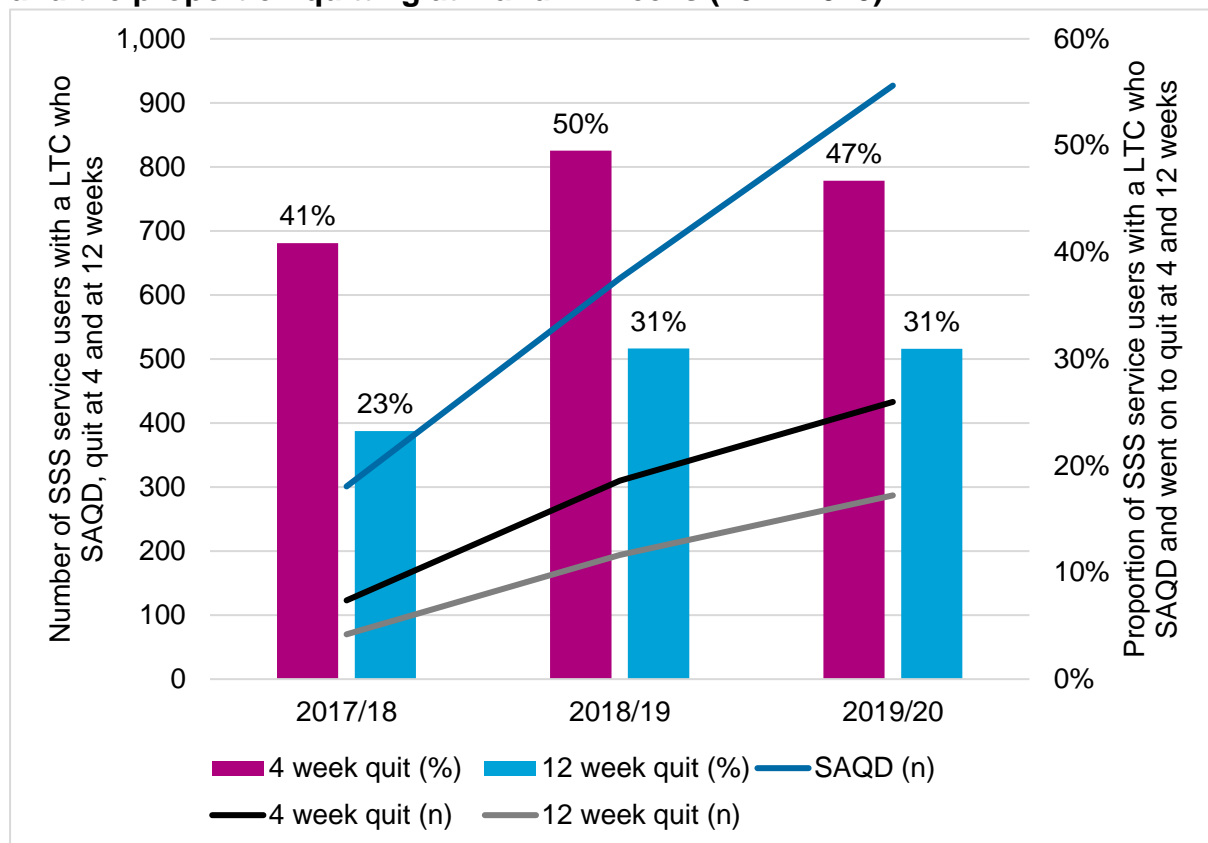
**Figure 42: Thurrock PCN rank in MSE area for smoking prevalence and two week lung cancer referrals**

Thurrock – Smoking prevalence rank (1=highest prev. within MSE PCNs), Number of 2 week wait lung cancer referrals rank (1=most referrals, 28=least referrals within MSE PCNs)		
❖ Tilbury and Chadwell:	3 <sup>rd</sup>	20 <sup>th</sup>
❖ ASOP:	6 <sup>th</sup>	25 <sup>th</sup>
❖ Grays :	12 <sup>th</sup>	21 <sup>st</sup>
❖ Standford-le-hope:	16 <sup>th</sup>	1 <sup>st</sup>

THLS has also supported GPs in auditing their registered smokers who have LTCs to encourage more offers of support to these patients to stop smoking.

Thurrock SSS has had increasing success in supporting people with a LTC to stop smoking. Figure 43 shows the number of people living with a LTC who SAQD, who quit within 4 weeks and who remained quit at 12 weeks across all SSS providers in Thurrock. The number across all categories increased over time but the proportion of people with LTCs who SAQD and went to quit at 4 weeks and remain quit at 12 weeks increased and then has remained similar since 2018/19. Ultimately this has resulted in a net increase in the number of smokers with a LTC who have remained quit at 4 and 12 weeks. An evaluation of the service would be required to understand how to maintain or increase conversion rates as the number of clients' increases.

**Figure 43: Number of people with a LTC SAQD and quitting by 4 and 12 weeks and the proportion quitting at 4 and 12 weeks (2017-2020)**



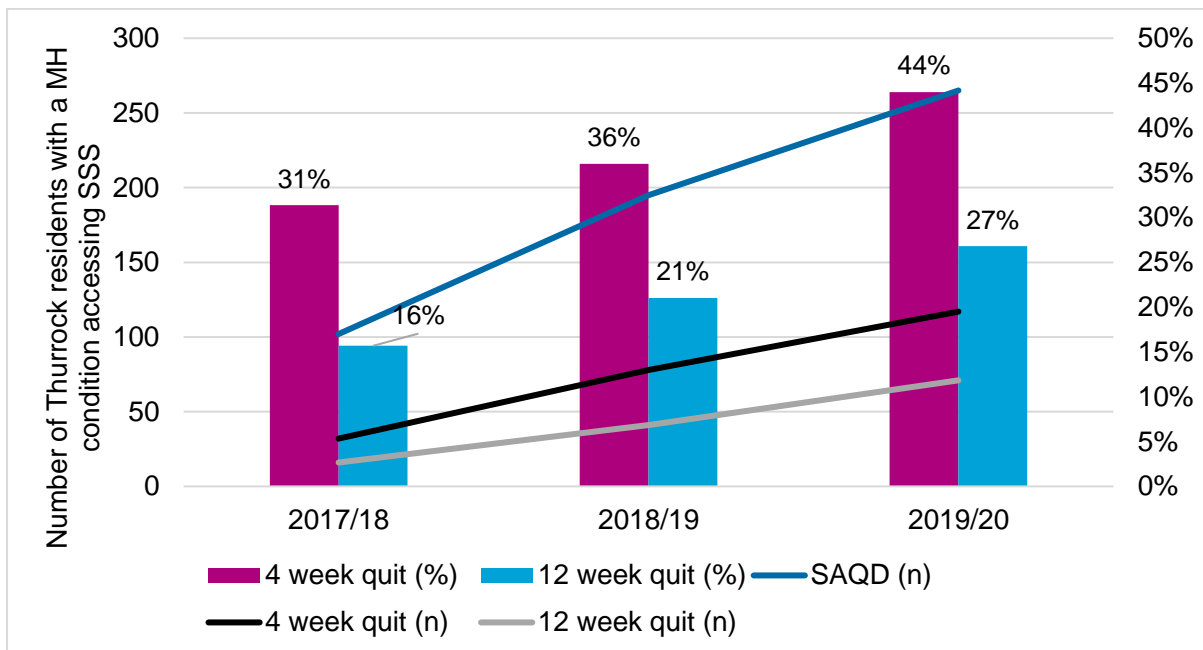
Source: THLS (QuitManager)

### Mental ill health

Smoking prevalence is higher among people with a mental health condition and this has a significant impact on the inequalities in physical health outcomes experience by this population, compared with the general population.

Thurrock’s SSS records whether service users have a mental health condition; figure 44 shows that over time, the SSS has improved its reach to people with mental ill health. The number of people accessing the service has increased and the proportion attempting to quit and successfully doing so has increased. The service model regarding location, service provider type and service offer has not changed significantly in this time so it is not clear without a service evaluation / referral flow chart to understand why this change has occurred.

**Figure 44: Number of people with a mental health condition SAQD and quitting by 4 and 12 weeks and the proportion quitting at 4 and 12 weeks (2017-2020)**



Source: THLS (QuitManager)

One source of referrals to the SSS for people living with mental ill health is through the annual physical health check for people with a severe mental illness (SMI). Nationally, GP practices and mental health trusts are responsible for conducting this check with at least 60% of the GP practice registered population with a diagnosed SMI. Data recorded at quarter 4 in 2019/20 shows that while Thurrock CCG did not meet this target, it performed better than the England and regional averages. In Thurrock, 43.4% of SMI registered patients received the physical health check in the previous 12 months reporting period, compared with 35.8% and 33% in England and EoE respectively. Of those receiving the physical health check, 81.2% of patients in Thurrock had the smoking aspect of the intervention conducted; the proportion of these patients who were actively referred for SSS support to quit versus signposting to services is not known. Developing a referral pathway for this service offer will be a useful way of supporting people with a MH condition to quit.

THLS also works with NHS Essex Partnership University Trust (EPUT) to encourage referrals from this setting to the stop smoking service. EPUT are the main mental health secondary care provider for Thurrock residents. Progress has been made for tobacco control at the Trust. A smoke free policy is in place and although challenges and breaches are still occasionally experienced, the Trust is committed to supporting patients and staff in achieving a smoke free environment. Many staff have trained to become smoking cessation advisors to take this agenda forward. Also, on admission and throughout an episode of care, smoking status is assessed, and smoking cessation support is offered. In many cases, support for vaping and e-cigarette use is required and the Trust recognise that this can often be the preferred method of reducing tobacco use. This has been the case for many people residing in secure settings, some of whom have not used tobacco since the policy was introduced.

Support for staff to stop smoking is available from the occupational health service provider. Going forward, EPUT recognise that a more robust approach is needed to patients on transfer to community services to ensure that smoking cessation support continues to be available, and this is an area for development. This includes exploring why currently there is no offer of Varenicline, despite this being a recommended intervention by the Royal College of Psychiatrists (RCP, 2018). Data was not available at the time of writing this needs assessment regarding the number of people using EPUT services who were referred to Thurrock SSS.

Thurrock CCG commissions an increasing accessing to psychological therapies (IAPT) service called Inclusion for Thurrock residents who need support for common mental health difficulties including depression and anxiety disorders such as OCD, PTSD and social phobia. Currently the service does not ask service users about their smoking status but will signpost them to THLS if the client discloses that they smoke. Inclusion also offer employment support (called EIP) and take the same approach to tobacco control with these service users. A barrier to more proactively offering smoking VBA in this setting that has been identified locally is that smoking is not included in the IAPT national minimum dataset, meaning there is no prompt in the national database for IAPT staff to ask about smoking and record the answer. Advice from PHE and ASH has identified other IAPT service providers in England have found workarounds to this issue so this could be an area for development to be considered in the 2021-2026 Thurrock TC strategy. Opportunities to engage other local mental health providers should also be considered.

In summary, progress has been made regarding mental health and smoking support, with an increasing number of people using the SSS services, the introduction and delivery of physical health checks for people with SMI and in the approach being taken in the mental health trust. However, stronger referral pathways with local mental health providers should be developed and use of CQUINs should be considered as a mechanism to improve the service offer around smoking within mental health providers.

## Maternity

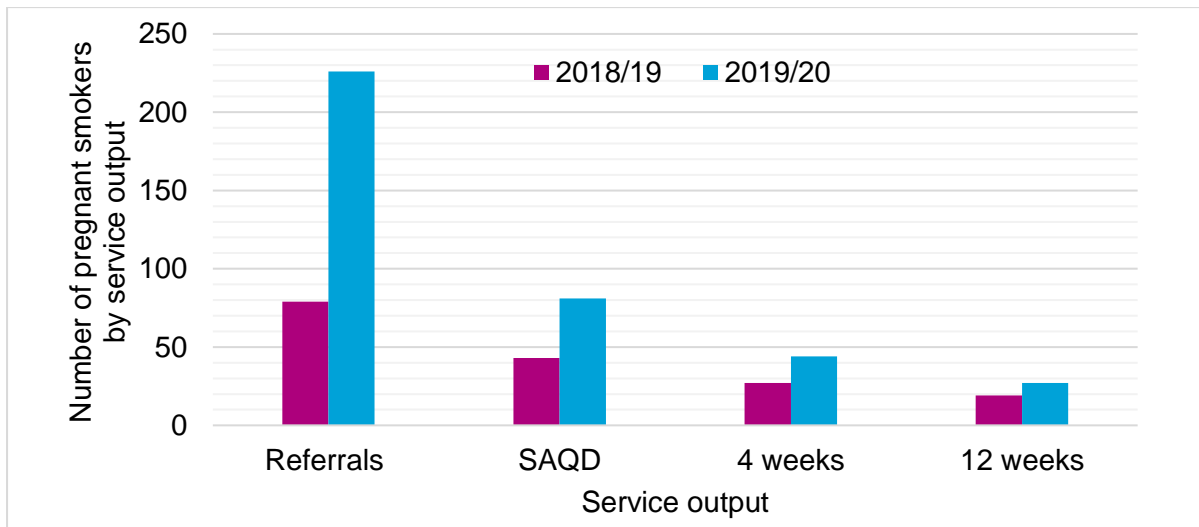
Addressing smoking in pregnancy is important because when pregnant women smoke or are exposed to tobacco smoke in the home, the risk of negative health outcomes for the mother and the unborn baby are increased.

Most stop smoking maternity referrals come from Basildon and Thurrock University Hospital (BTUH). Currently THLS do not receive the opt-out data from maternity services, which would enable them to determine the percentage of pregnant smokers that opt-out of quit support and subsequently never get referred. Maternity services no longer have a 'not known' option on their database for smoking status, which greatly improved the accuracy and certainty of SATOD data.

Thurrock Council have supported the smoking in pregnancy agenda through training midwives in VBA by the specialist stop smoking services, although this is largely now provided by Essex County Council. On 1<sup>st</sup> October 2019 BTUH implemented two specialist stop smoking role; these midwives receive the details of all pregnant

smokers and seek to engage those who at the time of booking have opted out of a referral for quit support. Those willing to quit smoking are referred by email to THLS, who contact referred women within 48 hours. Figures 45 and 46 illustrate the THLS treatment activity for pregnant women who smoke.

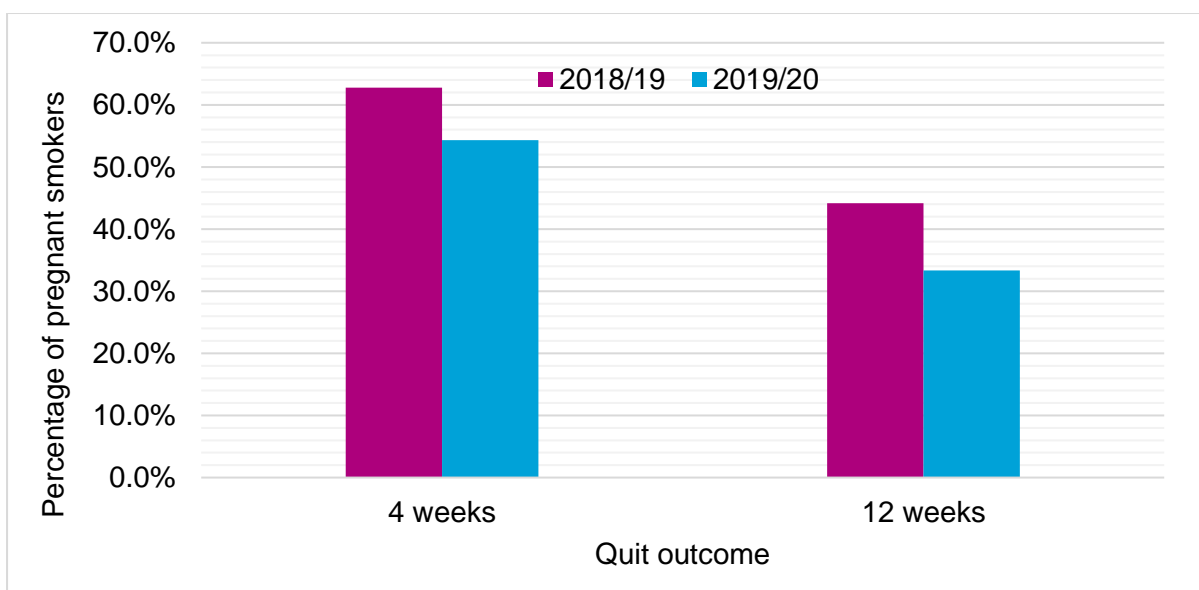
**Figure 45: Number of referrals to THLS from maternity services and number who SAQD and who quit at 4 and 12 weeks**



Source: Quit Manager, accessed June 2020

Figure 45 shows that the number of referrals increased substantially in 2019/20 and this resulted in more pregnant women who smoke setting a quit date, quitting by 4 weeks and remaining quit at 12 weeks. Figure 46 shows that the conversion rates for pregnant women SAQD are higher than the general population but these reduced at 4 and 12 weeks in 2019/20 compared to the previous year.

**Figure 46: Proportion of referrals to THLS from maternity services that resulted in SAQD, 4 week and 12 week quits**



Source: Quit Manager, accessed June 2020

There were five referrals from maternity services for males in 2019/20 that are not represented in these data. The evidence tells us that women who live with partners who smoke are less likely to stay quit themselves. Midwives capitalising on the motivation of these partners to quit smoking is excellent practice and to be welcomed. Three of these five males (66%) went on to stay quit. The QuitManager database should be updated to record 'partner', since some female referrals might have been partners too. A recent analysis undertaken by BTUH midwives shows the potential number of partners who could be offered support, including those of pregnant women who do not smoke themselves but who are exposed to secondhand smoke at home (table 8). This snapshot shows the potential high prevalence of smoking among partners of pregnant women in Thurrock; around one quarter of those coming through the service in quarter 4 of 2020/21 smoked, higher than the Thurrock smoking prevalence in the general population.

**Table 8: the number and proportion of partners who were recorded as smoking at booking for women who smoke and who do not smoke**

	Women who smoke at booking	Partners who smoke at booking	Women who smoke whose partners also smoke (current 2 <sup>nd</sup> hand smoke capture)	<b>Women who DON'T smoke but partners do</b>
Jan 2021	47/408 12%	100/408 24%	32/408 8%	<b>68/408 16%</b>
Feb 2021	40/398 10%	96/398 24%	21/398 5%	<b>75/398 19%</b>
March 2021	51/467 11%	142/467 30%	34/467 7%	<b>108/467 25%</b>

Support for pregnant women who smoke has improved in recent years through partnership work between BTUH and the surrounding local authorities, including Thurrock. This has resulted in a net increase in the number of pregnant women who quit at 4 and 12 weeks. However, options should be explored to increase conversion rates and to support partners or other household members of pregnant women who smoke, regardless of whether the woman smokes. Furthermore, overlap with other aspects of healthy living such as health weight in pregnancy should be considered as part of a holistic offer for to improve pregnancy outcomes.

Health Visitors deliver very brief advice to new mums regarding safe sleeping, which includes advice for people who smoke not to share a bed with the baby due to increased Sudden Infant Death syndrome risk and smoke free homes advice at the new birth visit and other contact points as appropriate. How this impacts referrals or signposts to the Stop Smoking Service is not known due to data quality issues.

### Children and young people

The Healthy Families Service deliver the 0-19 Healthy Child Programme in Thurrock including drop in services at secondary schools. They offer brief advice and



signposting to stop smoking services opportunistically. Various health promotion opportunities are used by the service in delivering messages on social media around health and wellbeing that includes risky behaviours such as stop smoking/tobacco control messages.

In addition to the priority groups identified in the previous tobacco control strategy, there are other groups supported by Thurrock SSS. The current offer to these is described below. Where population groups are not mentioned such as some of the protected characteristics groups, this is because no current local targeted work was identified in preparing this JSNA.

### Substance misuse

Smoking prevalence is higher among people who use drugs. The data in figure 47 is taken from the local adult treatment service and is illustrated here for context. Only percentages are shown and it must be noted that the numbers behind these are generally small. Figure 47 shows that there are far fewer people in substance misuse treatment that smoke, compared to the national average. This has been the subject of local discussion with the providers for several years, so there is some degree of confidence that this is not a data recording error. The service offers smoking cessation to all clients, however, the clients' motivation tends to be towards reducing or abstaining from substance misuse, rather than quitting smoking. While more clients in the non-opiate, alcohol, and alcohol & non-opiate groups should be encouraged to attempt to stop smoking, it is promising to see a proportion are interesting in attempting to quit.

**Figure 47: Smokers and quit rates in the adult drug and alcohol treatment service – 2018/19**

**The following smoking data is taken from the local adult treatment service, and illustrated here for context - 01/10/2018 to 30/09/2019**

	Opiate	Non-opiate	Alcohol	Alcohol & non-opiate
<b>Clients identified as smoking Tobacco</b> Client indicated smoking in at least 1 of the 28 days prior to starting treatment/clients who provide valid tobacco data from the TOP (i.e. 0-28 days) at both the start of treatment and the six month review	Thurrock - 51.7% National - 71.0%	Thurrock - 42.9% National - 62.9%	Thurrock - 34.6% National - 33.3%	Thurrock - 33.3% National - 66.6%
<b>Smoking cessation interventions provided to clients who smoke tobacco</b> Smoking cessation interventions received by clients identified as smokers prior to starting treatment/client indicated smoking in at least 1 of the 28 days prior to starting treatment	Thurrock - 13.3% National - 1.3%	Thurrock - 0.0% National - 1.4%	Thurrock - 0.0% National - 2.3%	Thurrock - 0.0% National - 3.1%

Source: NDTMS, (2020) [Numbers redacted].



## Offender health

Smoking prevalence among offenders is higher than the general population.

While Thurrock does not have a prison within its local authority boundary, there are offenders living in the community who are supported by the probation service. Approximately 80% of offenders in prison smoke; all prisons in England are now smokefree places. To support smoking cessation in prison, part of the FNIP (first night in prisons induction) asks offenders if they smoke; those who respond to say they do, are offered a vape pack, which they have to purchase or buy on credit. Thereafter prisoners can purchase capsules with their canteen on a weekly basis and those who want to stop smoking can attend an eight week smoking cessation course. This includes provision of nicotine replacements, however offenders cannot attend the course if they continue to vape.

The probation service covering Essex, Thurrock and Southend-on-Sea is working with the councils to develop referral pathways so that offenders moving into or living in the community can be supported to stop smoking too.

This needs assessment has also explored the fit of the current smoking treatment offer for some of the protected characteristics groups, where data has been available to do so. The next sections describe the effectiveness of the SSS for these groups.

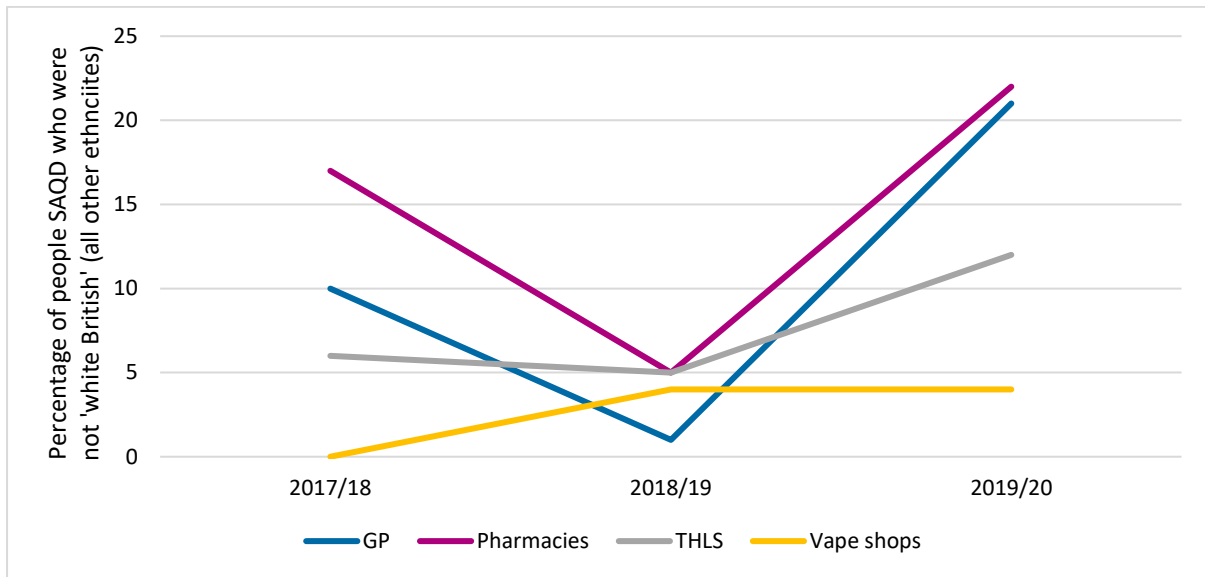
## BME

It is important to understand smoking and tobacco use among different ethnic groups to assess whether the local stop smoking service offer is well designed around need for this protected characteristic. Use of tobacco by type and gender differs among ethnic minority groups nationally so local insight is required to identify local need.

The number of people from specific ethnic groups other than 'White British' accessing the SSS is very small and it is therefore not possible to present data on individual ethnicity categories. In 2019 it was estimated that 80.9% of Thurrock's population were 'White British'; the SSS client ethnicity profile has consistently included a higher proportion of people of this ethnic category since 2017 (2017/18 = 92%; 2018/19 = 96%; 2019/20 = 85%).

Figure 48 shows the proportion of people coded as not having 'White British' ethnicity per year and by service provider type. It shows that across service providers, the proportion of clients who were not 'White British' increased. This could be a promising sign of a more equitable offer or a change in data recording/coding but should be monitored given the high variation in annual use of the service by ethnicity. The data also shows that pharmacies have consistently attracted a higher number of people whose ethnicity was not coded as White British compared to the other provider types; this should be explored in reviewing the SSS model, especially given the relatively low number of service users accessing pharmacy SSS.

**Figure 48: Percentage of people of any other ethnicity than ‘White British’ SAQD with Thurrock SSS by provider type**



**Source: Quit Manager, accessed June 2020**

It isn't possible to directly compare this data with the QOF prevalence of smoking by ethnic group since the ethnicity categories used are different. These findings can also mask prevalence differences by gender and generation in ethnic groups. Thurrock SSS should consider its intelligence regarding ethnicity to make sure people of other ethnic groups are adequately supported to stop smoking, including in use of other tobacco products.

The number of people SAQD of non 'White British' ethnicity is too small to conduct analysis on 4 and 12 week quit success.

This section has so far focussed on the SSS itself; the next sections will summarise wider work taking place to support referrals and self-referrals into the SSS.

## 7.4 SWOT analysis of Thurrock's current Tobacco Control offer

The following section summarises strengths, weaknesses, opportunity and threats for the current smoking treatment offer in Thurrock:

### Strengths

- THLS and vape shops: attract high number of clients.
- THLS and vape shops: achieve high conversion rates to 4 and 12 week quits in the general population.
- Pharmacies: may achieve better reach with BME groups.
- Strong partnership with maternity service, that has improved the number of quits in recent years.
- Mental health: improvement in stop smoking culture at the mental health trust.

### Weaknesses:

- Data: there are aspects of information that could inform the local tobacco control response where there is currently no or insufficient data to inform decision making. For example, service user experience data is not currently collected and smoking prevalence among some protected characteristic groups is not available.
- Evaluation: local evaluation of service innovations will improve understanding of what is working locally and help to share good practice regionally and nationally. For example, evaluation of the 12 week quit support, of the appeal of different service offers to priority groups and evaluation of prevention / marketing interventions, especially among priority groups.
- Socio-economic inequalities: the current service offer does not target routine and manual groups and this is seen in the impact data. Efforts through promotional activity and reviewing the market and service offer should be considered to better reach this group.
- Mental health: need to improve data and ensure continuity of SSS between inpatient and community mental health services.
- Understanding the tobacco control needs of protected characteristics population groups locally; specifically BME, LGBTQ and people with a learning disability.
- NHS capacity / leadership: locally the tobacco control agenda is currently driven by the council's public health team. The NHS are an important delivery partner in this agenda and a beneficiary of reducing smoking prevalence. Clear NHS accountability and leadership is recommended by PHE and ADPH for tobacco control and this is an area where Thurrock could make improvements such as through the new LTP fund for tobacco control.

### Opportunities:

- Allen Carr: Thurrock Council commissioned a pilot of the Allen Carr stop smoking service. This presents an opportunity to offer a different type of SSS to smokers in Thurrock and should be monitored for effectiveness and equity impacts.
- There are very few pharmacies and vape shops currently offering stop smoking services in Thurrock; identifying sites interested and able to offer the service

could increase accessibility of the offer in target areas with higher prevalence and for client groups among whom this may be a more effective service offer. Recent market testing in Thurrock did not identify new providers however Essex County Council have developed a strong pharmacy offer working with the Local Pharmaceutical Committee. Further work needs to be done in Thurrock therefore to grow these markets.

- Integrate brief interventions for smoking for partners or significant others of pregnant women as part of a smoke free homes approach to smoking cessation in this population.
- Explore ways of making the SSS more effective for pregnant women referred to the service.
- Explore opportunities with health visitors to continue the smoking cessation support offer for mothers and their household.
- Compliance with the Ask, Advise, Act (AAA) approach from the NCSCCT should be reviewed.
- Social prescribing service in Thurrock: patients aged 18+ who present to their GP with issues that have a non-clinical underlying cause. There is an opportunity to explore the opportunities of referral from this service to SSS.
- NHS LTP funding for tobacco dependency treatment: work is underway with PHE to ensure this funding effectively aligns with the current tobacco control offer in Thurrock.
- Integrating smoking cessation into mainstream services for priority groups should be explored further, as part of the long-term plan fund programme but not only via this mechanism.
- Work with the Learning Disability Specialist Health service to identify reasonable adjustments that could be made to the SSS core offer on an individual basis. The support needs and abilities of people in this population are broad and will need tailoring to each person.
- Explore the role of adult social care in asking service users about their smoking status and programmes such as Thurrock first.
- Align findings from the self-care JSNA with the tobacco control agenda.
- Scoping meetings with the probation service have identified a new role in the service that has been created to support the health of ex-offenders. The Senior Probation Officer for South Essex LDU has requested support to develop referral pathways for Thurrock, Essex and Southend-on-Sea.

#### Threats:

- COVID-19: the pandemic continues to impact capacity across services working alongside the SSS. It may also impact the motivation of some people to quit, especially where mental health has been negatively impacted. While the UK appears to be in the recovery phase of the pandemic, the situation and the mid to long term impacts on smoking will need to be reviewed and adaptations made.

The next section discusses the current evidence regarding tobacco control and specifically stop smoking treatment.

## 8 Evidence

The three strategic themes through which Thurrock delivers its tobacco control programme (prevention, treatment and enforcement) are supported by current evidence for whole population approaches (ADPH, 2019) (ASH, 2019g). The Tobacco Control Scale (TCS) is an international scale used to assess the impact of tobacco control policies on smoking prevalence and quit rates (Feliu A, 2019). It considers evidence of impact of the six policies included in the World Health Organization’s MPower framework (shown in table 9, alongside their alignment with the UKs Tobacco Control Plan Principles). Countries with a higher TCS rating have seen greater reductions in smoking prevalence compared to those with lower TCS ratings. These policies, in combination, are effective in reducing tobacco harm.

**Table 9: key action areas for tobacco control**

<b>TCS rank</b>	<b>WHO MPower Framework</b>	<b>UK Tobacco Control Plan</b>
1	Raise taxes on tobacco.	
2	Protect people from second-hand smoke.	Implement a truly smokefree NHS.
3	Monitoring tobacco use and prevention policies / public information campaigns	Identify local priority groups and actions.  Develop action plans to reduce tobacco-related health inequalities.
4	Enforce bans on tobacco advertising, promotion and sponsorship.	Deliver effective enforcement.
5	Warn about the dangers of tobacco.	
6	Offer help to quit tobacco use.	Provide evidence-based support to quit.  Develop pathways for people with mental ill health to access effective support to quit.  Work with local employers to help staff to quit.

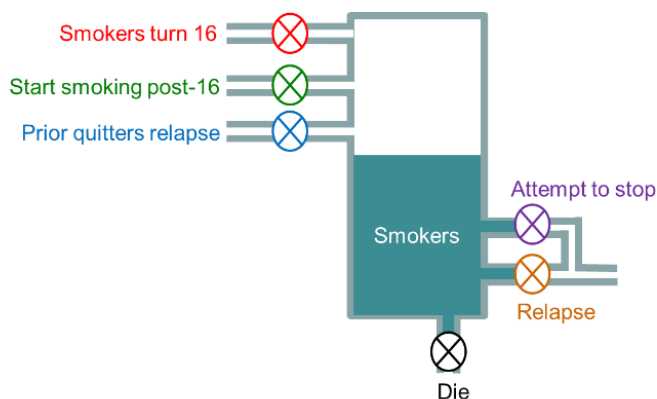
The TCS ranks these policies by evidence of the likely scale of their impact on prevalence and quit rates. However this is based on ecological studies, meaning the results can show a correlation between policy changes and impact but cannot imply causation. While treatment for smokers is ranked lowest here, it has the highest quality evidence for its impact since it is easier to measure this and a combination of behavioural support and NRT has been found to be the most effective form of treatment; evidence based smoking cessation services are effective in supporting smokers to quit (NICE, 2018).

The key message is that the combination of these policies is effective and to deliver them, a whole systems approach is required, to motivate more quit attempts and

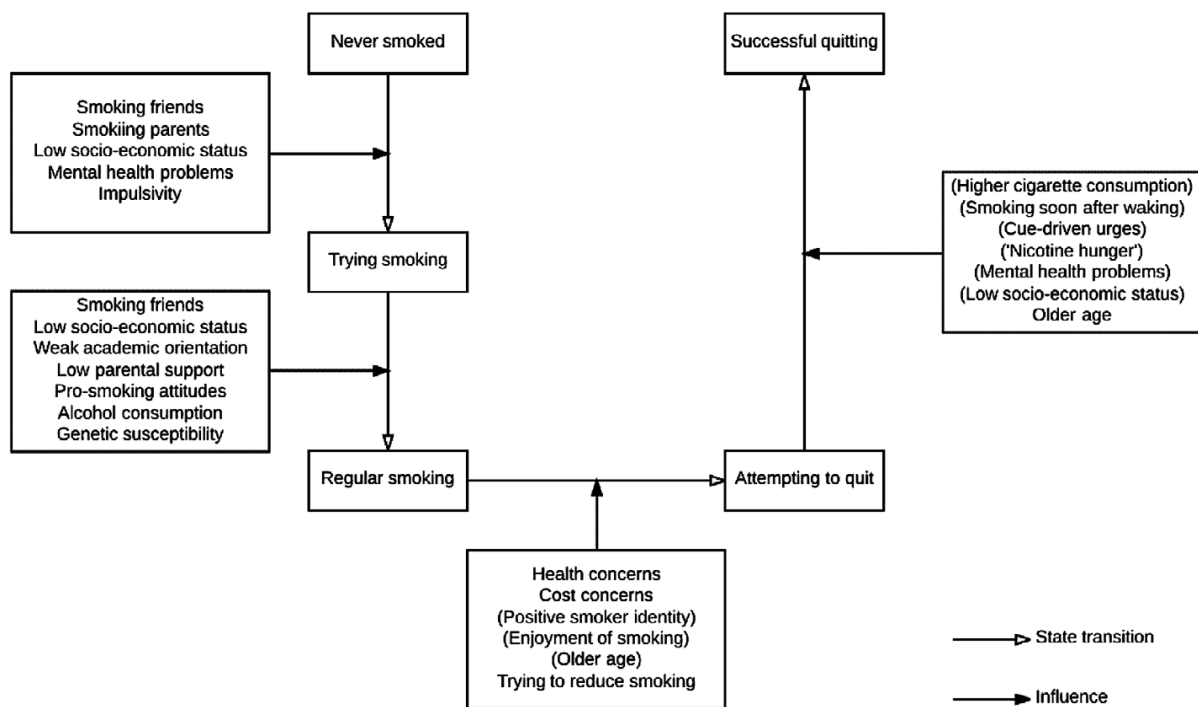
address people’s capability and opportunities regarding tobacco use (initiating quitting and relapse) (ADPH, 2019).

Professor Robert West of University College London modelled the impact of various whole population level interventions, like those summarised in table nine and developed a ‘smoking pipe model’ to represent the opportunities to reduce smoking prevalence (figure 49 and figure 50). The findings from this work were that raising concern among smokers about smoking by tax increases, social marketing and brief inventions advice from health professionals can increase the rate at which smokers attempt to quit. Also that provision of evidence based stop smoking services can improve the rate at which those quit attempts succeed (West, 2017).

**Figure 49: Robert West’s smoking pipe model**



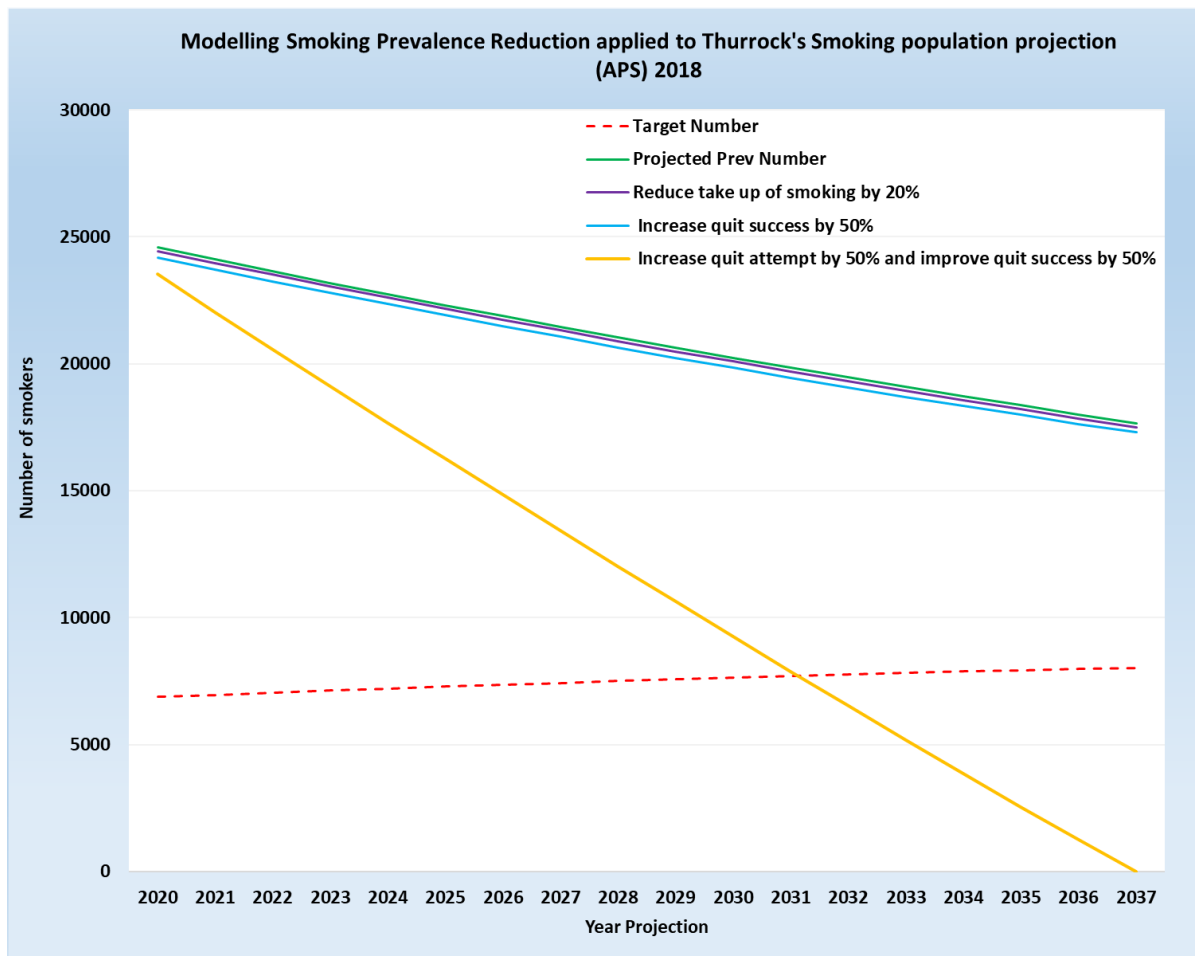
**Figure 50: Influences and transition points to reduce smoking prevalence**



Source: (West, 2017)

Professor West’s model has been applied to Thurrock; this identified that to achieve the 2030 SmokeFree ambition of reducing smoking prevalence to 5% or less, Thurrock will need to increase its efforts through a combination of interventions to reduce prevalence from the current rate of -2.5% per year to -6% per year. The impact of different intervention options were tested and figure 51 demonstrates the result of this work, which found increasing quit attempts was by far the most important intervention to reduce prevalence in Thurrock.

**Figure 51: Options for reducing smoking prevalence in Thurrock**



Reducing uptake of smoking (an intervention mainly aimed at young people) has very little impact on achieving this target, as does increasing quit success rates above current levels. However, this model does not address equity of impact and only focuses on reducing smoking prevalence as an outcome, where interventions for enforcement for example, address wider tobacco impacts. Thus this section will consider evidence for all three of Thurrock’s strategy action areas (prevention, enforcement and treatment).

## 8.1 Prevention evidence

Since initiation of smoking mostly happens before the age of 18 (approximately 65% of smokers started before this age), this section presents evidence for preventing uptake of smoking among children and young people.

### Mass media campaigns

Mass media campaigns can have a significant effect on reducing smoking prevalence among children and adolescents but the evidence is mixed (Carson KV, 2017). Successful campaigns seem to be characterised by having a theoretical basis, use formative research in designing the campaign messages, and use message broadcasts of reasonable intensity over extensive periods of time. While these attributes have also been found in unsuccessful campaigns, it seems the most important factors for success include:

- Longer duration (minimum 3 years)
- High intensity (more contact time) for both school-based lessons (minimum eight lessons per grade) and media spots (minimum four weeks' duration across multiple media channels)
- Combined school-based components (e.g. school posters) and use of repetitive media messages delivered by multiple channels (e.g. newspapers, radio, television).
- Sufficiently complex to respond to the many issues that characterise young persons' smoking. In particular those that combine motivational enhancement and support combined with approaches based on social cognitive theory.

### School based programmes

There is limited evidence for school-based programmes alone (Grimshaw, 2006), school policies to prevent smoking (Coppo A, 2014) or strategies to enhance the implementation of such policies (Wolfenden L, 2017). School programmes that use a social competence approach and those that combine this with a social influence approach have been found to be more effective than other programmes (Thomas R.E., 2013). These approaches take one year or more to have an impact.

A number of current UK programmes designed to prevent tobacco use in young people are available such as ASSIST. In 2017 Thurrock Council's public health department signed a three-year contract with Decipher-ASSIST to deliver their school-based peer-led prevention programme via NELFT. Resourcing and delivering the programme across participating academies proved a challenge. Evaluation after one year indicated that while the programme could impact smoking uptake among young people, its cost effectiveness was not as high as the original research indicated; mainly due to reduce smoking prevalence in this age group<sup>9</sup>.

When the ASSIST intervention was originally trialled in 2001 and its cost-effectiveness estimated, smoking in Year 8 (age 12 – 13) was much more common than in 2017. In the Thurrock evaluation, less than 1% of students were weekly smokers at baseline. The impact was that the Thurrock evaluation was under-powered to demonstrate

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<sup>9</sup> [How much does it cost to stop children from smoking? objective://edrms.thurrock.gov.uk/id:qA150610](https://edrms.thurrock.gov.uk/id:qA150610)



effectiveness but it was possible to derive an updated estimate of cost-effectiveness. This found that the cost of preventing one child from smoking at 2-years was £7,313 compared to £1,836 in the original trial. The major reasons for the decline in cost-effectiveness were:

- A dramatic fall in the prevalence of smoking among 12 and 13 year olds
- The cost of purchasing a licence for the intervention

The conclusion of the local study was that while ASSIST is regarded as a cost-effective, evidence-based intervention, changes in smoking prevalence have radically changed its cost-effectiveness. Based on the Thurrock evaluation, it is likely that the cost of preventing a child from taking up smoking (£7,313) is now greater than the cost of supporting an adult to quit (£5,000).

### Other opportunities to impact smoking among children and young people

Education programmes aimed at children and young people tend to focus on harm reduction messages, rather than the zero tolerance messages that were common in sexual health or drug misuse national campaigns in the 1980s and 1990s. There is an opportunity to use harm reduction messages about tobacco, which recognise risk taking behaviour among this age group, within the relationships and health aspects of Personal, Social and Health Education (PSHE). This is an important opportunity partly because PSHE became a compulsory element of the national curriculum from 2020 (PSHE Association, 2021). This presents an opportunity for schools to embed lessons about the risks, harms and costs of tobacco use in PSHE lessons as well as across the curriculum in other lessons. Another area where schools could influence is to raise awareness of how Big Tobacco seeks to influence lifestyle choices and behaviours. Tobacco advertising targeted at young people on social media is a global problem and while at a local level it is not possible to influence this content, work to help children and young people navigate this is (ASEAN Tobacco Control Resource Centre, 2020).

As highlighted in the prevalence section of this needs assessment, it is known that some young people are more likely to smoke than others. Factors such as low educational attainment, coming from low income families and those with household members who smoke increase the likelihood of young people starting to smoke. There is also evidence of a relationship between engagement in other risk taking behaviours such as alcohol use and poor school attendance and smoking. Services that reach groups of children and young people more likely to be exposed to or engage in these risk factors are vital in reaching groups more likely to smoke. These may include mental health services and children's social care for example. They are more likely to be engaged in offending behaviour and could already be in the criminal justice system, perhaps already on the caseload of the youth offending service. It is recognised that not all young people in these sub populations smoke but screening approaches in these settings may help find those that do. For example, Thurrock's young person's substance misuse service has conducted screening and referral for stop smoking support for a number of years.

In summary,

- Mass media campaigns can have a significant effect on reducing smoking rates in children and young people.
- There is some evidence regarding the effectiveness of school-based interventions to prevent young people from starting to smoke. Schools remain a key setting for education work to ensure all children and young people are informed about tobacco harm and how to navigate this as part of a harm reduction approach.
- There is stronger evidence of impact of mass media campaigns but these need to be of high intensity and for a long duration.
- Screening for smoking and other tobacco use and referral to smoking services should be incorporated in services that work with children in groups more likely to smoke.
- There is also evidence that increasing the cost of cigarettes and addressing illicit tobacco can reduce uptake in young people; this is discussed in the next section (West, 2017).

## 8.2 Evidence for enforcement

### Underage sales

Evidence indicates that enforcement interventions to prevent underage sales can reduce youth smoking prevalence, especially test purchasing for underage sales (Kaptein, 2017). There is weaker but positive evidence for retailer education programmes about stopping underage tobacco sales (Kaptein, 2017). There is less evidence currently on interventions to limit the social supply of tobacco to people under the legal purchase age; there is positive evidence however that education campaigns on this subject can be effective. Any local work done to address this should be well evaluated to enhance the evidence base on this aspect of enforcement.

NICE guidance supports the approach currently taken in Thurrock to address underage sales, including training/guidance for retailers; prosecuting retailers who break the law including use of test sales to identify these; sharing intelligence to improve the effectiveness of locations where underage tobacco sales are a problem; and to sustain such efforts (these are not a one off intervention) (NICE, 2015). In addition, evidence of the components of underage sales interventions that seem most effective include:

- youth recruitment (young people working with Trading Standards should reflect the socio-demographic profile, train and maintain test shoppers, and the ideal age of test shoppers seems to be 17)
- test shopping protocol (vary requested tobacco products according to the demographic of the test shoppers; require under 18s to carry ID and show if

asked; training test shopper to reduce risk of disclosure that the sale is a compliance check; and send the same test shopper multiple times to the same retailer).

### Price sensitivity and illicit tobacco

Demand for cigarettes is sensitive to price; when prices rise, fewer cigarettes are purchased. The most recent analysis by HMRC estimated that a 1% increase in the price of cigarettes results in a fall in consumption of 0.57% (Johal, 2010). Other tobacco products are also sensitive to price; for example a 1% price increase would reduce demand by approximately 0.8% for cigars, 0.6% for roll your own tobacco, 0.6% for bidis and 0.2% for smokeless tobacco (Jawad M, 2018). The UK has the most expensive cigarettes in Europe however, illicit tobacco is generally cheaper, and it can be more harmful and may be used more by people in poorer socio-economic groups. It is therefore essential that work continues to reduce illegal tobacco sales and consumption within Thurrock.

### Smoke-free policy

Smoke-free policies reduce exposure to tobacco smoke, encourage quit attempts, generate health benefits, protect children, de-normalise smoking and have strong public support (Royal College of Physicians, 2021). Evidence regarding the effectiveness and equity impact of such interventions is limited because of the variety in ways smoke free policies are applied and the quality of evaluations conducted. A literature review of the published research evidence on the subject found mixed reviews regarding the effectiveness. The main challenge that has emerged is that smoke free policies risk having an inequitable impact, reducing prevalence or exposure to second-hand smoke among less deprived communities. Such policies should be targeted to populations to maximise equity impact and well evaluated and monitored where they are implemented locally.

The Royal College of Physicians recommend that smoke-free policies do not automatically restrict vaping as it is one of several non-tobacco nicotine products that can support smokers to abstain while in smoke-free areas.

Regarding smoke-free homes specifically, there is a national policy gap concerning how best local authorities offer support to landlords regarding this area of law and for their own social housing premises. Non-smoking residents of multiple occupancy buildings may be affected by environmental tobacco smoke (ETS) from neighbouring units and The Court of Appeal has ruled that smoking bans do not engage human rights principles. However other legislation needs to be interpreted specific to circumstances regarding the degree of impact. Until the national policy gap in this area is rectified, Thurrock Council should explore its position and provide advice to landlords and for its own tenants regarding the risks associated with smoking in the home. Evidence indicates people are responsive to communications messages about the risk to others and this may serve as a useful tool in working with residents, alongside support offers to help people considering quitting to do so.

Some local authorities in England have developed policies for Smoke-free pavements around the outside dining areas of cafes and bars / pubs. There is not currently evidence of the impact of this, however survey data from ASH indicates that two thirds of respondents would support banning smoking in the outside areas of cafes, pubs and bars. This factor is particularly of relevance in the current COVID-19 pandemic context since many venues have increased or changed their outside dining / seating offer to enable greater capacity for customers outdoors.

### 8.3 Evidence for stop smoking treatment

#### Whole population

Economic analysis shows that stop smoking interventions, which increase the smoking quit rate by 1% are cost-effective when the costs are below £225 per service user (NICE, 2018). Based on data for 2019/20, Thurrock's SSS delivers its service at a cost on average of £78 per service user, although this varies by service provider, and all are below the NICE threshold (per person SAQD rather than quitting).

The most effective intervention is Stop Smoking Services (SSS) that offer a combination of nicotine replacement therapy (NRT) with behavioural support. This intervention is three times more effective at helping people to stop smoking compared to people who make an unassisted quit attempt (NCST, 2019). NICE also recently undertook an evidence review of Allen Carr's Easyway (ACE) programme as it is not currently considered as a stop smoking intervention in NICE guidelines but is increasingly being piloted in the UK, including Thurrock. The review was based on limited but good quality data (two randomised controlled trials) and found that compared to standard stop smoking services, there was no difference in the quit rates at any of the follow-up points compared to ACE. When compared to an online service that provided behavioural support but not combined with NRT, ACE was more effective, with quit rates significantly higher at all follow up points (NICE, 2020b). During the COVID-19 pandemic, Thurrock's SSS has adapted, offering online and telephone behavioural support but this has still been combined with an offer of NRT. Local evaluation allowing comparison of ACE with the current offer will enhance the evidence on this topic.

Thurrock offers smokers across all its SSS the opportunity to have an increased duration of support for 12 weeks (the usual period of support offered is to 4 weeks). Quit duration is one of the factors that impact risk of smoking relapse six to twelve months after quitting; other pre quit baseline factors include quit intentions and the number of friends who smoke (Yong HH, 2018 ). The number of friends smoking has been found to be the only remaining predictor of relapse in the 1-2 years post quit period, making ex-smokers about twice as likely to relapse (Yong HH, 2018 ). This has implications for addressing smoking prevalence among groups where smoking prevalence is higher to start with such as people working in routine and manual occupations or those with mental illness.

E-cigarettes are currently the most popular method used by smokers attempting to quit and there is evidence to suggest they have increased the number of people who quit smoking successfully (PHE, 2018). This is based on population level estimates of additional quitters resulting annually from the availability of e-cigarettes. Research evidence comparing e-cigarettes to other forms of stop smoking intervention has produced mixed results and the current consensus is that more evidence is required regarding the relative effectiveness of e-cigarette use alone (PHE, 2018) (Hartmann-Boyce J, 2020 ). There is promising evidence that when e-cigarettes are used as part of standard SSS in the UK, around two thirds of smokers successfully quit. However in 2016/17, only 4% of people using SSS also used an e-cigarette. In Thurrock, two vape shops have been commissioned to offer behavioural stop smoking support alongside e-cigarette sales; monitoring and evaluation of this method will add to the evidence base and can further inform the tobacco control agenda locally and nationally.

Some other factors for consideration regarding the evidence concerning e-cigarettes role in tobacco control include (PHE, 2018):

- There is now no clear gradient in prevalence by occupational grade.
- Prevalence of dual use (vaping and smoking) is similar for e-cigarette users and users of nicotine replacement therapy.
- E-cigarette use among ex-smokers needs monitoring as there is an increasing trend in this cohort taking up vaping; further evidence is needed to understand whether this is associated with an increase or decrease of relapse to smoking.

In summary, stop smoking treatment services delivered in line with NICE guidance on the method of delivery consistently have a strong evidence base for effectiveness. Increasing the duration of support available may help reduce the risk of relapse and Thurrock can play an important role in developing the evidence around this. This also applies to building the evidence base regarding the effectiveness of e-cigarettes when combined with behavioural support. The evidence of their use is promising and suggests they can help people who smoke to quit but more comparative evidence is required. Furthermore, their role in relapse into smoking among ex-smokers needs to be monitored; work with local vape shops could support development of insight locally. An important predictive factor for relapse among ex-smokers is the number of friends they have who smoke; attracting high prevalence networks to quit together may be effective in reducing this risk and will require community insight data.

This section of the needs assessment will now present evidence specific to the priority population groups for Thurrock. The focus is on smoking treatment as this is the most important factor in reducing prevalence and the intervention for which there is the greatest opportunity to target support locally. However, all three aspects of Thurrock's tobacco control strategy (enforce, prevent, treat) have been considered where there is evidence about their impact in these sub population groups.

## Priority population groups

### Socio-economic inequalities:

A recent equity impact review of the WHO tobacco control intervention areas cited in table 9 earlier in this needs assessment found an increase in research on this topic. However, an increasing proportion of studies were unable to establish a positive or negative equity impact (Smith CE, 2020). The price of cigarettes/taxation measures are the only intervention to consistently demonstrate an equity-positive impact with regard to having a greater proportionate impact on smokers in low SES groups (Smith CE, 2020). Local interventions that are important in supporting this intervention area include political support for bringing the rate of tax for hand-rolled tobacco to match the rate for manufactured cigarettes and action to stop supply to illicit tobacco. Measures for the latter have already been discussed in this chapter.

There is also evidence that SSSs can deliver equity-positive effects on quitting if they are designed to attract proportionally more low SES smokers to set a quit date, to compensate for the lower quit success rates in this population (Smith CE, 2020). Specifically, referral and treatment pathways that engage key referral partners such as money advice providers or GPs in areas of greater socio-economic deprivation are effective (ASH, 2019). Recent studies (published since 2019) have found the following:

- ASH Scotland undertook insight research with anti-poverty organisations to understand the acceptability and feasibility of their engagement with stop smoking interventions (ASH Scotland, 2019h). While there was recognition of the importance of smoking on impacting health for their client group, it was not a subject the staff felt able to proactively address, nor a priority their clients raised when asked. Suggestions to improve joint work included positively framing marketing materials (offer of support, rather than taking something away); identifying with the community alternative coping mechanisms to smoking; and training for antipoverty organisations. Thurrock does not currently have referral pathways or deliver training to 'anti-poverty organisations'. Based on ASH's recommendations to design referral pathways that improve access of SSS among lower NSSEC groups, this insight can help Thurrock address this aspect of its SSS design.
- A study exploring the impact of a Lung Health Check (LHC) service in an area of greater deprivation found that most smokers felt the service had an impact on their ability to or motivation to quit (Balata H, 2020). There was a 10.2% quit rate among attendees, which was closely associated with baseline symptoms. A small proportion of the attendees (5%) attributed quitting to the LHC, while 44% reported the LHC had made them consider stopping, 29% it made them try to stop and 25% made them smoke less. In Thurrock, if the local Lung Health Check programme is delivered in areas of deprivation, it could have a positive equity impact on smoking quits and quit attempts in the area.
- A mobile, drop-in stop smoking service in Nottingham, UK found that compared with smokers accessing the standard SSS, mobile SSS smokers were significantly more likely to be from a routine and manual occupation group (33.3% vs 27.2%,  $p=0.002$ ), and to be first-time SSS users (67.8% vs 59.3%,



p<0.001). Nearly 1 in 10 smokers setting a quit date through the mobile SSS had no prior quit intentions. The cost per smoker SAQD for the mobile SSS was slightly higher than the standard SSS in Nottingham (£224) but still within NICE's cost effective price limit for SSS (£225). This is evidence from a single study and therefore more evidence is required to see if the same effect could be replicated elsewhere. However it offers an alternative SSS approach for Thurrock to consider that has had a significant positive equity impact.

There is mixed evidence regarding the impact of smoke free policies and media interventions, with more studies indicating an equity-negative effect than those that find a positive or neutral impact. The main limitation of literature reviews on this subject is the heterogeneity of the studies; individually, there are some studies that have found equity positive potential in smoke free policies through employers that reach people in routine and manual roles and smoke free policies in cars (Smith CE, 2020). The same is true of media interventions, where those specifically tailored to reach people in poorer socio-economic groups have been found to be effective (ASH, 2019). Such interventions require local insight to the fit of their use alongside the wider tobacco control approach and close monitoring and evaluation to assess and respond to their impact.

In addition to the WHO intervention areas, ASH also recommend taking a harm reduction approach to support people in more deprived areas to stop smoking. Specifically it is recommended that NRT and e-cigarettes are made available at low / no cost. As a strategy, there may be concern about creating future inequity by increasing prevalence of vaping in more deprived populations; it is true that this carries a cost implication long term but continuing a smoking habit does too. Furthermore, there is evidence that while people from more affluent socio-economic groups may be more motivated to stop vaping, they are less likely to try to stop. Locally, harm reductions strategies should be routinely monitored and evaluated to assess the equity impact but currently published evidence does not indicate an inequitable impact on long term behaviour in this respect.

#### People in contact with the criminal justice system (PCCJS)

People in contact with the criminal justice system (PCCJS) were not identified in the previous Thurrock Tobacco Control Strategy as a priority population, however a greater proportion of PCCJS live in areas of higher deprivation. Smoking rates in this population are high; national data from 2013 found 80% of PCCJS smoked. This reflects the high rates of mental health conditions and other aspects of disadvantage that are more prevalent in this population. Since 2018, all closed prisons in the UK have been smokefree; it is recommended that local authorities are able to support individuals moving from prisons to the community to maintain abstinence from smoking or to quit in the transition from a smokefree environment (ASH, 2019).

#### **Mental health:**

Progress has been made with regard to smokefree policy culture in inpatient mental health settings; one process evaluation in a local area used "Normalization Process Theory" to evaluate the impact and culture change and found this a feasible method

of evaluating and monitoring the impact (Jones SE, 2020). The results indicated a mixed picture with regard to agreement with the policy and recognition of its rationale; a need for better monitoring was highlighted. Another study explored the impact of different interventions on the delivery of very brief advice interventions for smoking cessation among people with psychosis (Spaducci G, 2020). Results indicated that financial incentives and recording forms can be effective at increasing the proportion of patients who are asked about their smoking status. Smoke free policy increased the odds of patients being advised about smoking, but it was introduction of a recording form that had the greatest impact on action around smoking, which increased the likelihood of a referral over 4 times that of pre intervention care (Spaducci G, 2020). An electronic referral system was also effective in encouraging staff to ask about smoking status and refer but less impactful than the recording form.

There is evidence of the effectiveness, acceptability and feasibility of offering smoking cessation support in mental health services both for people with common mental illness and people living with SMI. The SCIMITAR+ trial is a high quality study (randomised controlled trial) that has found delivery of smoking cessation through mental health services to be more effective for people with SMI than usual care (Peckham E, 2019). The SCIMITAR intervention includes stop smoking support delivered by a mental health professional (care co-ordinator, support worker, mental health nurse) trained in smoking cessation interventions. Specific adaptations made to the stop smoking service design for this cohort included several assessment sessions prior to setting a 'quit date'; recognising the purpose of smoking in the context of their mental illness; recognising the need to involve other members of the multidisciplinary team in planning a successful quit attempt for those with complex care needs and multiagency programmes of care; arranging meetings so they could take place in a mutually agreeable location, often in the participant's home rather than in the GP surgery or on NHS trust premises; providing additional face-to-face support following an unsuccessful quit attempt or relapse; and informing the GP and psychiatrist of a successful quit attempt so that they can review antipsychotic medication doses in line with changes in metabolism. People with SMI who received the intervention were more likely to have stopped smoking at 6 months. Although more people who received the intervention had stopped smoking at 12 months, this was not statistically significant (Peckham E, 2019).

Qualitative research with service users and staff in IAPT services has found that patients and staff accept evidence that smoking tobacco may harm mental health and some patients described it as a form of self-harm. However, patients also reported psychological benefits from smoking and stop smoking advisors external to IAPT were pessimistic about the success of models supporting people with common mental health conditions to quit. The IAPT staff who were interviewed however had positive attitudes towards helping this population to quit and felt confident in offering smoking cessation treatments to patients, but suggested a caseload reduction may be required to deliver smoking cessation support in IAPT (Taylor GMJ S. K., 2020).

Barriers to addressing smoking with patients have been highlighted in other research; these include psychological capability to recall training content, misunderstand the potential benefits of addressing patient smoking and harm reduction approaches; time



constraints; social opportunity in terms of increased cultural value of tobacco following inpatient smoke-free policy implementation, and lack of support from colleagues to enforce the smoke-free policy; intrinsic biases regarding patients abilities and motivations to quit, and perceptions around job role and decision making processes related to addressing behaviours deemed more important than smoking. The main facilitating factors identified were MHPs' having opportunity in the form of patients asking directly for support, and MHPs having access to resources such as stop smoking services and spirometers (Smith CA, 2019). These factors should be considered in service planning for people with mental health conditions.

Supporting smoking cessation in this group not only improves physical health but also has potential to improve mental health; a recent Cochrane review found that people who stop smoking are not likely to experience a worsening in their mood long-term. They may also experience improvements in their mental health, such as reductions in anxiety and depression symptoms (Taylor GMJ L. N.-J., 2021).

### **Children and Young People (CYP):**

Raising the age of sale for tobacco to 21 is identified as one of the most effective ways to reducing uptake of smoking among children and young people (ASH, 2019). Current legislation that limits the age of sale to 18 has had some effect, but local work by trading standards teams is an important part of this intervention in stopped underage sales. This work does not however prevent the social supply of cigarettes or address the impact of social norms on uptake, especially among CYP from poorer socio-economic groups. Media campaigns have been found to be more effective in addressing this than schools programmes, although there is potential use in offering both; the previous section on whole population methods for 'prevention' have summarised the evidence relevant to this, including for CYP.

With regard to smoking cessation services, a Cochrane review of evidence found only one study in a UK setting; most studies were undertaken in the US. The review assessed the effectiveness of different types of smoking cessation support for young people who smoked at least once a week for at least six months. While the quality of the evidence found was weak, there was evidence that interventions involving group counselling, some peer-led, were effective at stopping smoking after at least six months follow-up, pooled relative risk (RR) 1.35 (95% confidence interval [CI] 1.03 to 1.77). Other forms of support including individual counselling were not found to be effective.

It is especially important for local tobacco control approaches to direct support to groups of CYP most likely to smoke. This includes efforts to prevent uptake and to support young people who smoke to stop. Children who are in, or have been through, the care system are more likely to smoke, have a diagnosable mental health condition and many have experiences and interactions with social groups that increase their exposure to smoking. Placement in smokefree homes, while also ensuring that looked-after children who do smoke have every opportunity to quit, are interventions recommended by ASH (ASH, 2019). Evidence specific to these groups was not identified and broadly, Cochrane reviews have established that there is limited and weak evidence with regard to interventions for CYP regarding tobacco control.

Therefore any local interventions should be well evaluated and the results published to enhance tobacco control in the UK for young people.

### **Maternity:**

ASH identify the three most effective, evidence based interventions that will have the most impact on communities vulnerable to smoking in pregnancy are (ASH, 2021):

- well-funded tobacco control programmes
- social marketing campaigns aimed at smokers from socio-economically deprived communities
- raising the age of sale to 21 (from 18)

Although these three interventions do not specifically mention the maternity care pathway, the rationale for them is recognition that most pregnant women who smoke are from younger age groups and from more deprived areas. Reducing smoking prevalence among these groups will reduce the proportion of women from these groups who become pregnant as a smoker, and will improve the social circumstances for those trying to quit in pregnancy and reduce the risk of relapse for those who manage to quit. These interventions have been discussed elsewhere in this needs assessment and can inform the wider tobacco control agenda (ASH, 2021).

Specifically for maternity pathways, ASH recommend monitoring and benchmarking of NICE's 'Saving Babies Care Bundle', which includes opt out referrals to specialist stop smoking support. How this intervention is resourced and planned for should include joint work planning between Integrated Care Systems and Local Maternity Systems. This is particularly important for women receiving support through the Continuity of Carer model since the groups being targeted for this type of support are likely to have a greater proportion of smokers (ASH, 2021). ASH also recommend monitoring smoking at booking, at 36 weeks and at delivery and exploring the role of smokefree homes. This approach has been found to be effective with partners of smokers; for example one NHS Trust that piloted CO monitoring for both pregnant women and their partners during pregnancy found an increase in engagement by partners in stop smoking support from 4% to 39% and increase quit rate from 2% to 60%. There is also strong evidence for the effectiveness of incentives for reducing smoking in pregnancy; a Cochrane review of the evidence found women receiving incentives are almost twice as likely to quit smoking and that the effect is sustained post-partum. There is also evidence that offering this support to "significant other supporter" (SoS) of pregnant women is effective in enabling pregnant women to quit and stay quit. Partnering with social housing providers is another measure recommended for piloting (ASH, 2021).

### **LTCs:**

The evidence of impact of smoking cessation among people with LTCs is strong. For example, surgical outcomes for patients who smoke are significantly worse than for those who do not smoke while quitting smoking four weeks before surgery significantly reduces the risk of post-surgical complications (ASH, 2020h). Behavioural change theory also highlights health crises and diagnosis as a prompt for behaviour change; such opportunities can be used by healthcare professionals through MECC.

However, there is little published evidence regarding the most effective methods for delivering stop smoking services specific to individual long term conditions. This is most likely because people with LTCs receive support through stop smoking services aimed at the general population and the specific impact on these groups has not been well researched.

A Cochrane review of evidence regarding smoking cessation interventions for people with lung cancer concluded that it could not make recommendations at this time and called for RCTs to help answer this question (Zeng L, 2019). One study of high intensity behavioural interventions that begin during a hospital stay found smoking cessation interventions in a hospital setting to be effective, regardless of the patient's admitting diagnosis. Patients received at least one month of supportive contact after discharge (Rigotti NA, 2007). Local studies, especially work undertaken through the LTP tobacco control fund in acute trusts should be well evaluated and results shared to assess which models of smoking cessation support are most effective for patients.

The next section of this needs assessment will now reflect gaps identified between the current evidence for tobacco control and the provision and tobacco related need in Thurrock.

## 9 Gap analysis

This JSNA has identified that Thurrock continues to deliver a robust approach to Tobacco Control through its three strategic action areas, prevention, enforcement and treatment. In particular:

- The Stop Smoking Service is close to supporting the NICE recommended reach of 5% of the smoking population per year. The service performs well compared to the national average for supporting people to the 4 week quit target and demonstrates leadership in its offer to support smokers for 12 weeks to encourage a more sustained quit.
- The Trading Standards work regarding enforcement has led to measurable impact on stopping the supply of illicit tobacco and should be continued. This is a particularly important area of work for reducing uptake among children and young people and reducing access to cheaper cigarettes, which has a higher impact on poorer socioeconomic groups.

There are areas for improvement and particularly regarding reducing socio-economic and mental health inequalities in smoking. This section of the JSNA highlights the main areas where improvements could be made using Professor Robert West's model referenced earlier in this document showing the main influences on smoking prevalence.

### 9.1 Preventing never smokers becoming regular smokers

Table 10 summarises the influences that increase the risk of non-smokers becoming regular smokers, the local response and opportunities to improve the local response.

**Table10: Influences, local response and opportunities to encourage smokers to quit**

Influences	Local response	Opportunities
Smoking friends Weak academic orientation	-NELFT School Health Service  -Brighter Futures Survey	-Social supply – knowledge gap  -Marketing  -Services working with vulnerable YP: screen for YP trying smoking to reduce the risk of them becoming regular, long term smokers
Smoking parents Low parental support	-Midwives at BTUH working to address smoking in pregnancy	-Health Visitors: identify how this role impacts smoking in the home post birth  -Service working with families: scope to assess and offer support for families with a smoker/s in the household

Low socio-economic status	-Illicit tobacco: Trading standards work to reduce supply of low-cost tobacco may impact on ability of people to become regular smokers (cost pressure)	-Work with employers, relevant council services to screen for occasional / relapsed smokers as well as regular smokers to offer support early. Especially services working with CYP.  -Review access of treatment offer
Pro smoking attitudes	Marketing e.g. Stoptober	
Mental health problems	-SmokeFree EPUT: having a smokefree environment in the mental health trust will help reduce the risk of inpatients who do not regularly smoke taking up smoking  -SMI physical health check: an opportunity to review whether people with poor mental health are occasionally smoking and offer treatment support	-Review MECC at end of MH service pathways  -Review MECC in non MH services
Alcohol consumption	-Referrals from substance misuse services	-Review offer with bars, restaurants on smoke-free enforcement
Impulsivity	-Trading Standards work on shop display compliance	

## 9.2 Motivating current regular smokers to attempt to quit smoking

Table 11 summarises the influences, current offer and opportunities to encourage regular smokers to attempt to quit.

**Table11: Influences, local response and opportunities to encourage smokers to quit**

Influences	Local response	Opportunities
Health concerns	GP and pharmacy treatment offer  Lung health checks	LTC pathways  Breathe easy groups and other vol sector groups  Acute care - LTP

Cost concerns		Work with relevant services e.g. housing, debt management
Positive smoker identify	Marketing e.g. Stoptober	Work with services that support groups with higher prevalence – culture change
Enjoyment of smoking	SmokeFree	
Older age		LTC pathways Sheltered housing
Trying to reduce smoking	Marketing e.g. Stoptober THLS marketing and links with other services	

### 9.3 Supporting smokers attempting to quit to have success in doing so

Table 12 summarises the influences, current offer and opportunities to better support smokers who are attempting to quit to do so successfully.

**Table12: Influences, local response and opportunities to encourage smokers to quit**

Influences	Local response	Opportunities
Higher cigarette consumption	THLS smoking treatment offer includes behavioural support advice that considers this.	
Smoking soon after waking		
Cue driven urges	Trading Standards work re point of sale etc	
Mental health problems		Review MECC at end of MH service pathways

		-Review MECC in non MH services
Low socio-economic status		-Work with employers -Work with relevant council services -Review access of treatment offer
Older age		LTC pathways

In addition to the broad intervention responses described in the tables above, there are also opportunities to improve leadership and some operational aspects of the local tobacco control approach. These are summarised below:

#### 9.4 Leadership and operational factors

Leadership: for Thurrock to significantly increase the rate at which smoking prevalence declines in the area, all local institutions and systems need to be engaged in the tobacco control agenda. The current approach is driven by the council’s public health team. Local commissioners across all public sector organisations need to be considering the relevance to outcomes they are responsible for; work with local business needs to take place to make employers aware of the relevance to their workforce; local communities in priority groups need to be engaged in coproducing solutions. This systems work needs to take place at all relevant geographies including the local authority and MSE HCP footprint. The Tobacco Alliance ceased pre COVID and its role should be reviewed; there may be potential in working at a larger geographic scale to develop a shared alliance with Essex and Southend on Sea to support work with providers that deliver services impacting residents and the workforce across these areas. It may also be an opportunity for enforcement activity, social marketing, and research/ evaluation.

Further consideration should also be given to Thurrock’s harm reduction approach to the tobacco control and e-cigarette agenda, building on the work established with the Adult Safeguarding Board.

Integrated / holistic offer: For some population groups who may have multiple social and health needs that the council and its partners are seeking to address, including smoking as part of a more holistic assessment and response may better enable the individual to address the issue most of concern to them at any given point in time. In this way, some populations less likely to consider smoking cessation support may feel better prepared to attempt to quit once other social / health challenges are better

managed / resolved. This approach would require a strategic intervention across the council.

Evaluation and research: Thurrock has delivered high quality evaluations such as the ASSIT programme, however there is insufficient research evidence supporting some areas of Tobacco Control. Also, some aspects of Tobacco Control require highly localised approaches. For these reasons evaluation and monitoring of areas of innovation is an important strategic element of Tobacco Control. It will allow Thurrock to respond based on whether local interventions are effective, cost effective, or produce unintended harm. It will also enable Thurrock to contribute to the wider research agenda and there may be opportunities to work with the regional Academic Research Hub and other academic institutions to help fund this work.



## 10 Recommendations

The recommendations prepared here will be addressed in Thurrock's 2021-2026 Tobacco Control Strategy.

1. Thurrock Council should deliver localised prevention campaigns that aim to increase the number of people attempting to quit and normalise quitting. These interventions should use social marketing insight to increase their effectiveness. This work should target high prevalence communities and also children and young people across the borough.
2. Thurrock Council should continue to fund its stop smoking service and explore opportunities to improve access in the eight wards contributing over half of the boroughs smokers.
3. Member organisations of the Health and Wellbeing Board should ensure their organisations have an integrated MECC offer for smoking and develop referral pathways (rather than signposts) to the SSS. This includes NHS providers, social care services and children's services but should also reflect wider partners such as those providing support around employment and debt management for instance.
4. Thurrock Council's public health team should identify local organisations who work with people from high prevalence groups and work with them to create referral pathways, use system levers such as contractual incentivisation and deliver training to internal staff to encourage more quit attempts from these communities.
5. PCNs and in particular, Tilbury and Chadwell and ASOP, should work with high performing practices to improve their service offer. There are particular opportunities in this setting to enhance the offer to people with long term conditions as part of a holistic approach in the Integrated Medical Centres.
6. Through the LTP tobacco control funding, it is recommended that MSE HCP employ a member of staff for each acute trust to coordinate MECC and improve referrals into stop smoking services.
7. The maternity service at BTUH should extend its smoking cessation offer to a Smoke-free homes approach, including MECC and referral for partners /significant others of pregnant women. This should include the partners /

significant other of pregnant women who do not smoke themselves. The impact of this should be well evaluated; the use of incentives in this population should be considered depending on the impact of first offering a wider Smoke-free homes approach.

8. Opportunities to increase screening for smoking and vaping among children and young people should be explored, in part based on the Brighter Futures Strategy.
9. Opportunities to increase and strengthen referral pathways from mental health services in Thurrock and at MSE level should be developed. Thurrock CCG should integrate requirements to enhance the stop smoking service offer into contracts to encourage action in this area.
10. Work with community organisations should be undertaken to reach groups that are not yet well understood in regard to the effectiveness of the stop smoking offer. This mainly includes BME groups as little is known locally about the nature of tobacco use in BME communities and the SSS data indicates this group may be underrepresented. However work to support other groups with protected characteristics should also be explored including transgender and LGBTQ groups and people with a learning disability.
11. A Tobacco Control Alliance or other leadership mechanism should be reinstated to ensure the profile of tobacco is high on the agenda of local partners and to support delivery of the whole systems approach required to achieve a substantial reduction in smoking prevalence.
12. Interventions should be evaluated, especially areas for innovation to assess their effectiveness and equity impact.
13. Opportunities to enhance the enforcement offer should be explored, inline with updates to legislation that are anticipated in the lifetime of the tobacco control strategy that will follow this JSNA.
14. THLS should work with the learning disability health provider to ensure reasonable adjustments are made to the core SSS offer for individuals appropriate to their needs.

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**Health Overview & Scrutiny Committee  
Work Programme  
2021/2022**

Dates of Meetings: 17 June 2021, 2 September 2021, 4 November 2021, 13 January 2022 and 3 March 2022

<b>Topic</b>	<b>Lead Officer</b>	<b>Requested by Officer/Member</b>
<b>17 June 2021</b>		
HealthWatch	Kim James	Members
COVID Update Presentation	Jo Broadbent	Members
Transformation of In-House Provider Services	Ian Wake / Dawn Shepherd	Officers
Orsett Hospital and the Integrated Medical Centres - Update Report	Ian Wake / Christopher Smith	Members
<b>2 September 2021</b>		
HealthWatch	Kim James	Members
COVID Update - Presentation	Jo Broadbent	Members
2020/21 Annual Complaints and Representations Report – Adult Social Care	Lee Henley	Officers
Personality Disorders and Complex Needs – Presentation	Mark Tebbs, CCG	Members
Thurrock Safeguarding Adults Board Annual Report 2020/21	Les Billingham	Members
Tobacco Control Joint Strategic Needs Assessment Strategy	Jo Broadbent	Officers
Overview of responsibilities of Portfolio Holder for Health	Cllr Mayes	Members

<b>4 November 2021</b>		
HealthWatch	Kim James	Members
COVID Update Presentation	Jo Broadbent	Members
Update on Work and Health Joint Strategic Needs Assessment Strategy	Andrea Clement	Members
Update on the Whole Systems Obesity Strategy Delivery and Outcomes Framework	Helen Forster / Faith Stow	Members
Update on Health & Wellbeing Strategy Refresh 2021-2026	Tba	Members
Fees and Charges Pricing Strategy 2022/23	Ian Wake	Officers
<b>13 January 2022</b>		
HealthWatch	Kim James	Members
COVID Update Presentation	Jo Broadbent	Members
Sexual Violence and Abuse Delivery Plan Update	Jo Broadbent	Members
Primary Care – Mental Health	Ian Wake / Mark Tebbs	Members
Annual Public Health Report	Jo Broadbent	Officers
Council's adult social care advocacy contracts.	Ian Gleadell	Officers
<b>3 March 2022</b>		
HealthWatch	Kim James	Members
COVID Update Presentation	Jo Broadbent	Members